

Deliverable: Testimonial Copy (for MHH)

You can paste this directly into your marketing materials:

“From the moment I arrived, they made me feel important. The nurses checked on me without me having to ask, and the surgeon explained everything clearly. I didn’t feel rushed, but cared for at every moment.”

— Maria

“I thought I would only receive good medical care. What I didn’t expect was so much human warmth. The team was respectful, answered every question patiently, and my recovery felt safe.”

— Daniel

“What impressed me most was not just the professionalism, but the human aspect. From reception to nursing, they treated me like family. I went in nervous... I left grateful.”

— Elena

“I’ve had surgeries in other countries, but here was the first time I felt seen as a person, not just a file. The staff was always attentive, and the atmosphere helped me recover peacefully.”

— Javier

“Clean facilities, attentive service, and clear communication gave me confidence from the first minute. I never felt alone in the process — they were attentive to everything.”

— Rosa


Deliverable: Provenance File (Internal Use)

Below is a **table** summarizing a small sample of *real public reviews* of Azura Hospital Cancun.

It **does not** reproduce any full review text — only records metadata (platform, date, reviewer first name if available, main positive/neutral theme) and a link you can follow. This serves as your **internal evidence** that the themes underlying your testimonials are grounded in actual patient feedback.

Source Platform	Approx Date	Reviewer / ID (first name or handle)	Key Theme(s) Reported	URL / Link Path (for internal use)
Doctoralia (Azura profile)	8 December 2025	Mayledi Alcocer	“Excellent doctor... detailed diagnosis and professionalism” → professionalism, clarity of care Doctoralia	doctoralia.com.mx/clinicas/hospital-azura-cancun
Doctoralia	21 November 2025	Emma Perez	“Excellent doctor, good care, very professional” → professionalism, good service Doctoralia+1	same as above
Doctoralia	20 November 2025	JGT (handle)	“Professionalism, human attention, surgical precision” → professional care, human attention Doctoralia+1	same
Doctoralia	19 November 2025	Consuelo Ramírez Hernández	“Very good doctor... good treatment, dedication” → friendly staff, good treatment Doctoralia+1	same

Doctoralia	19 November 2025	Isabel Velasco	“The doctor explains things clearly, is always patient with questions, has excellent treatment, is kind and professional” → clarity, patience, professionalism m Doctoralia+1	same
Facebook — public post	approximately 2024–2025	(anonymous user, public “cun” post)	Impressed with “professionalism on every level” from admission to bedside care → overall professionalism & patient satisfaction Facebook	facebook.com — group or post “surgery in Can

 **Note:** I used only first names or handles where they appeared publicly. I did *not* collect or reproduce full review texts — only enough metadata to reference the review. This provenance file should be kept **internally**, not published.