

DATA DICTIONARY

FIRST LEVEL PROCESS DESCRIPTIONS

Process Name: 1.0 Customer Registration

Description: Customer Registers on the website by providing necessary details

Inbound Data Flows: Acknowledgement, Registration Information

Outbound Data Flows: Acknowledgement, Registration Information

Process Name: 2.0 Login

Description: Customer gains access to the website by identifying and authenticating themselves

Inbound Data Flows: Login Information, Success/Fail

Outbound Data Flows: Login Information, Success/Fail

Process Name: 3.0 View Service

Description: Customer can check the details of the service available on the website

Inbound Data Flows: Request Service Detail, Service Detail

Outbound Data Flows: Request Service Detail, Service Detail

Process Name: 4.0 Registered for Service

Description: Book a service according to your needs/requirements

Inbound Data Flows: Booked Service, Booking Acknowledgement

Outbound Data Flows: Booked Service, Booking Acknowledgement

Process Name: 5.0 Feedback

Description: Provide feedback/ratings for the service you received

Inbound Data Flows: Feedback/Ratings Request, Information

Outbound Data Flows: Feedback/Ratings Request, Details

DATA DICTIONARY ENTRIES FOR DATA FLOWS

Data Flow Name: Registration Information

Description: Customer provides information for registration

From Processes:

To Processes: 1.0 Customer Registration

Data Structures: Login Details, Customer Details

Data Flow Name: Registration Information

Description: Customer provides information for registration

From Processes: 1.0 Customer Registration

To Processes

Data Structures: Login Details, Customer Details

Data Flow Name: Acknowledgement

Description: Confirms the registration

From Processes:

To Processes: 1.0 Customer Registration

Data Structures:

Data Flow Name: Acknowledgement

Description: Confirms the registration

From Processes: 1.0 Customer Registration

To Processes:

Data Structures:

Data Flow Name: Login Information

Description: Provide login credentials to access the services on the website

From Processes:

To Processes: 2.0 Login

Data Structures: Login Details

Data Flow Name: Login Information

Description: Provide login credentials to access the services on the website

From Processes: 2.0 Login

To Processes:

Data Structures: Login Details

Data Flow Name: Success/Fail

Description: Check if the login credentials provided by the user are correct

From Processes:

To Processes: 2.0 Login

Data Structures:

Data Flow Name: Success/Fail

Description: Notify user if the login was successful

From Processes: 2.0 Login

To Processes:

Data Structures:

Data Flow Name: Request service detail

Description: Check for the details of the available services

From Processes:

To Processes: 3.0 View Service

Data Structures: Service Credentials

Data Flow Name: Request service detail

Description: Check for the details of the available services

From Processes: 3.0 View Service

To Processes:

Data Structures: Service Credentials

Data Flow Name: Service detail

Description: Shows you the available services according to your need

From Processes:

To Processes: 3.0 View Service

Data Structures:

Data Flow Name: Service detail

Description: Shows you the available services according to your need

From Processes: 3.0 View Service

To Processes:

Data Structures:

Data Flow Name: Booked Service

Description: Book the service according to your needs

From Processes:

To Processes: 4.0 Registered for Service

Data Structures: Service Credentials

Data Flow Name: Booked Service

Description: Book the service according to your needs

From Processes: 4.0 Registered for Service

To Processes:

Data Structures: Service Credentials

Data Flow Name: Service Booked/Failed

Description: Confirmation with booking details

From Processes:

To Processes: 4.0 Registered for Service

Data Structures:

Data Flow Name: Service Booked/Failed

Description: Confirmation with booking details

From Processes: 4.0 Registered for Service

To Processes:

Data Structures:

Data Flow Name: Feedback/ Ratings Details Request

Description: Provide feedback for the service you received

From Processes:

To Processes: 5.0 Feedback

Data Structures: Feedback Storage

Data Flow Name: Feedback/ Ratings Details Request

Description: Provide feedback for the service you received

From Processes: 5.0 Feedback

To Processes:

Data Structures: Feedback Storage

Data Flow Name: Information

Description: Review Submitted

From Processes:

To Processes: 5.0 Feedback

Data Structures:

Data Flow Name: Information

Description: Rating Submitted

From Processes: 5.0 Feedback

To Processes:

Data Structures:

DATA DICTIONARY

DATA STORES

Booked Service

Service Credentials

Customer Registration

Customer Details

Login Details

Feedback

Feedback Storage

Service Category

Service Credentials

DATA FLOWS

Acknowledgement

Booking Acknowledgment

Customer Username

Date/Time

Problem Description

Service Provider Username

Time Slot

Booked Service

Details

Feedback/ Ratings Details Request

Feedbacks

Information

Login Information

Customer Username

Password

Registration Information

Address

City

Customer Username

Email

Gender

MobileNo

Name

Password

Request service detail

Price

Service Name

Service Provider

Service detail

Price

Service Name

Service Provider

Success/Fail

DATA STRUCTURES

Customer Details

Address

City

Email

Gender

Feedback Storage

Customer Username

Description

Service Provider Username

Login Details

Customer Username

MobileNo

Name

Password

Service Credentials

Customer Username

DATE/Time

Problem Description

Service Providers Username

Time Slot