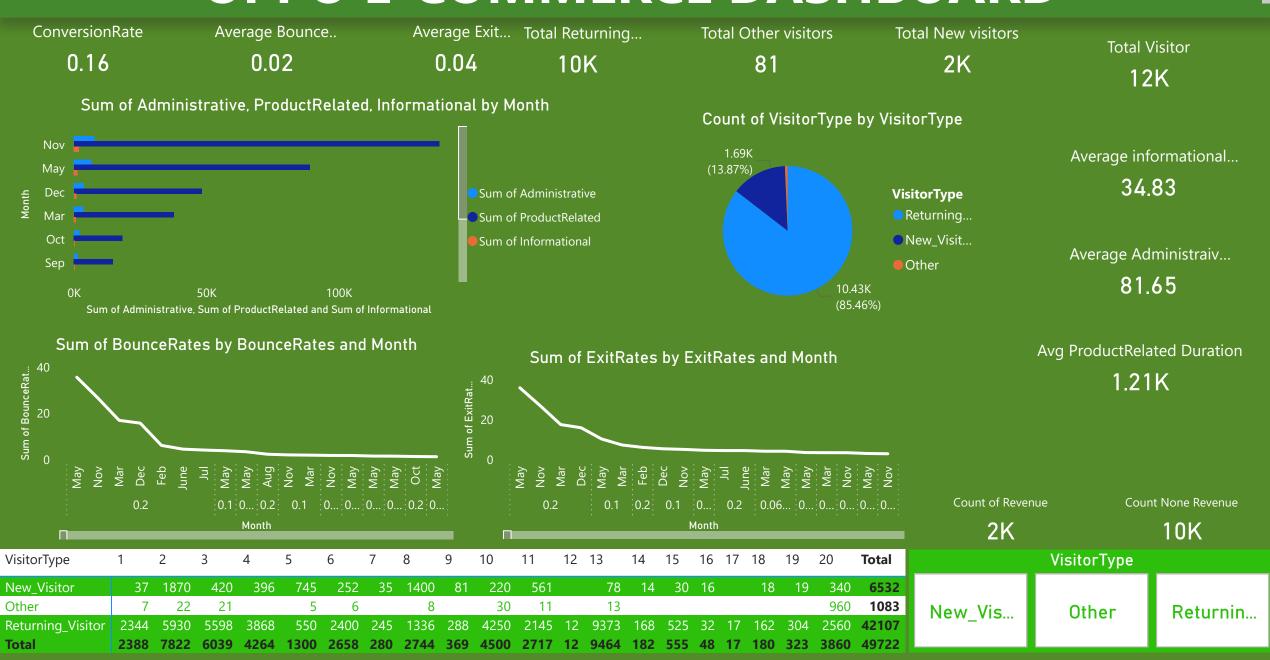
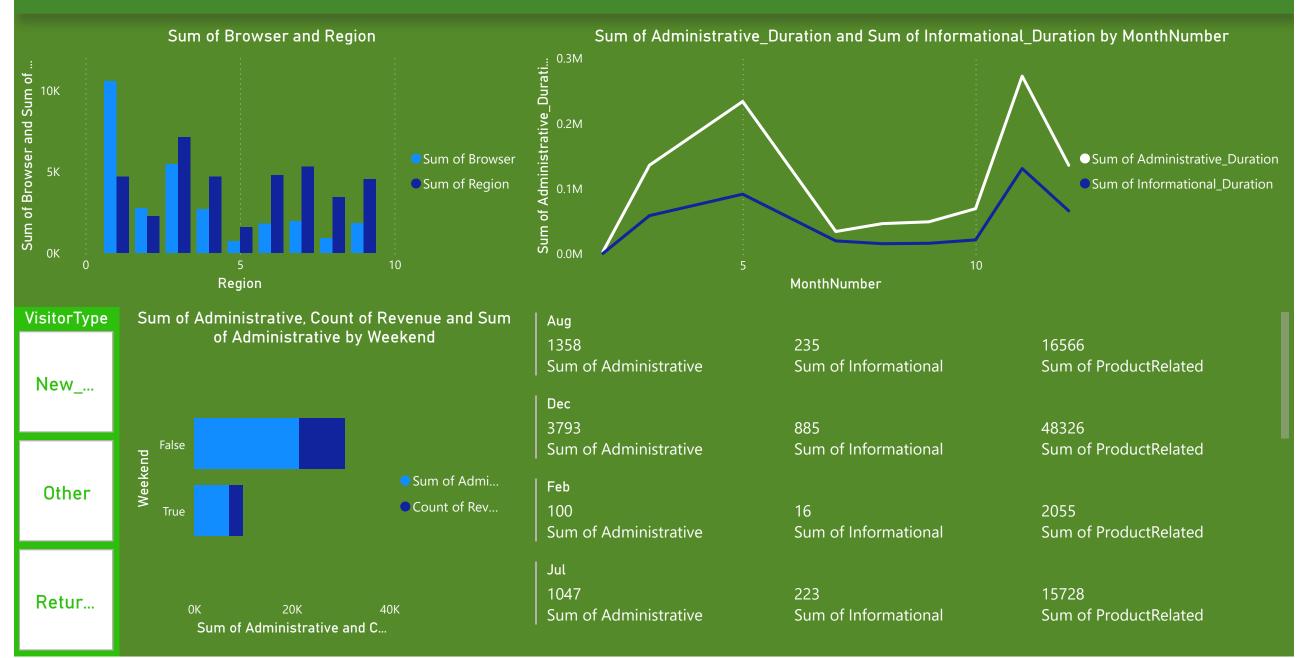
## **OPPO E-COMMERCE DASHBOARD**



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## **OPPO E-COMMERCE INSIGHTS**

Insight: Visitor Distribution

Data Point: The dataset categorizes visitors as 'Returning\_Visitor', 'New\_Visitor', and 'Other'.
Insight: A significant portion of the traffic comes from returning visitors, which indicates good retention but also highlights the need to attract more new visitors.
Recommendation:

- Enhance marketing strategies to attract new visitors by using targeted ads, SEO, and social media campaigns.
- Implement referral programs to encourage existing users to invite new visitors.

Insight: Bounce Rate and Exit Rate

- -Data Point: The average bounce rate and exit rate from the dataset.
- Insight: High bounce rates on specific pages indicate that visitors are not finding what they are looking for quickly. Recommendation:
- Optimize landing pages with clear CTAs (Call to Actions), engaging content, and easy navigation to reduce bounce rates.
- Conduct A/B testing to determine the most effective page designs and content structures.

Insight: Conversion Rate

Data Point: Conversion rate derived from sessions resulting in revenue.

Insight: A low conversion rate suggests that visitors are not converting into paying customers efficiently.

Recommendation:

- Streamline the checkout process by reducing the number of steps and providing multiple payment options.
- Offer limited-time promotions or discounts to incentivize purchases.
- Personalize the shopping experience based on visitor behavior and preferences.

Demographic and Technical Factors Insights Insight: Device and Browser Usage

- Data Point: Distribution of sessions by operating system and browser.
- Insight: Majority of visitors use specific browsers and operating systems.

Recommendation

- -Ensure the website is fully optimized and performs well on the most commonly used devices and browsers.
- Conduct regular testing to ensure compatibility and user experience across different platforms.

Insight: Geographic Distribution

- Data Point: Visitor counts by region.
- Insight: Certain regions have higher traffic compared to others.

Recommendation:

- Localize marketing efforts to cater to high-traffic regions.
- Consider regional promotions and content that resonates with the local audience.

Insight: Monthly Trends

- Data Point: Trends in visits and conversions over different months.
- Insight: Peak traffic and conversion periods can be identified, often coinciding with holiday seasons or special promotions.

Recommendation:

- Plan marketing campaigns around peak traffic periods to maximize conversions.
- Utilize historical data to forecast and prepare for high-traffic periods, ensuring sufficient inventory and customer support.

Insight: Special Days Impact

- Data Point: Visitor behavior and transactions on special days.
- Insight: Special days show a spike in traffic and conversions. Recommendation:
- Capitalize on special days by running targeted promotions and campaigns.
- Highlight special day deals prominently on the website to attract more visitors.

Traffic Sources and Campaign Performance Insights Insight: Traffic Sources

- Data Point: Sources of traffic (e.g., direct, referral, social media).
- Insight: Some traffic sources are more effective at driving engagement and conversions.

Recommendation:

- Allocate marketing budget to the most effective traffic sources.