



Lindi Kocher <lkocher@cuttingedgecurriculum.org>

Unexpected accounts in dashboard

6 messages

Eric Egberts <eric.egberts@bloomypro.com>

Fri, Feb 23, 2024 at 8:48 AM

To: Lindi Kocher <lkocher@cuttingedgecurriculum.org>

Hi Lindi,

We have investigated this situation and we come to the following conclusion;

Almost all customers in the google sheet are in the Lindi Dashboard? But they are never created at the same time and this challenge come across recently? Something is done recently?

- 1 It is possible that your IT partner has developed or activated our API to create accounts. Please check if they have done this
- 2 The teacher accounts are made by employee of Mycaert ?

The unexpected accounts are created the last months and on our end not has changed.

How to solve this;

- 1 Check where the bouquets are placed (dashboard) and transfer those to the official dashboard of the user and transfer the students.
- 2 Close the unexpected dashboards.

I have changed the name of the dashboard of Stacey. I can not change the license name registration.

Met vriendelijke groet/ Kind regards
Eric Egberts

Prunus 12
1424 LD De Kwakel
The Netherlands
www.bloomypro.com

Mob: +31651388039
Skype: eric egberts

Lindi Kocher <lkocher@cuttingedgecurriculum.org>

Tue, Feb 27, 2024 at 11:22 AM

To: Eric Egberts <eric.egberts@bloomypro.com>

Eric,

I was able to have a phone call with Brian this morning.

I answered your questions below (see in red).

Brian is going to talk to Blake. Blake was on this work request back in August (see attached for email chain) Brian is supposed to get back to me by end of day on Thursday with answers from Blake.

I am available Friday morning for a call.

Lindi Kocher

Executive Director

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On Fri, Feb 23, 2024 at 8:48 AM Eric Egberts <eric.egberts@bloomypro.com> wrote:

Hi Lindi,

We have investigated this situation and we come to the following conclusion;

Almost all customers in the google sheet are in the Lindi Dashboard? **Yes, these are customers.** But they are never created at the same time and this challenge come across recently? **these are only created when a customer clicks on the BloomyEdu link through their MyCAERT account** Something is done recently? **no new work has been on our done.**

- 1 It is possible that your IT partner has developed or activated our API to create accounts. Please check if they have done this - **See the work that was done in August**
- 2 The teacher accounts are made by employee of Mycaert ? **The only thing that is created in MyCAERT is a "Bloomy Library", this tiggers the "BloomyEdu" link to appear on the teacher "Home" page of their "MyCAERT" account. This is the link they use to go to BloomyEdu. Teachers can create a course called "BloomyEdu", then teachers add students to this course. Then, students will see the "BloomyEdu" link on their MyCAERT dashboard. This has been the work flow since we started.**

[Quoted text hidden]

Cutting Edge Curriculum, Inc Mail - Re_ API Ready for Testing_ Documentation v1.1 attached.pdf
378K

Lindi Kocher <lkocher@cuttingedgecurriculum.org>
To: Eric Egberts <eric.egberts@bloomypro.com>

Mon, Mar 11, 2024 at 9:30 PM

Eric,

I have attached a screenshot from Stacey Hartley, Tipton High School. Last week, she sent me a screenshot of how her "BloomyEdu Profile" appears. As you can see, it is showing her Current Workspace is #2 Bloomy Education. Stacey logs into her MyCAERT account, clicks on BloomyEdu. BloomyEdu opens in a new window, she signs in. She clicked on her profile and this is how it shows. Therefore, any users that click on the BloomyEdu link from their MyCAERT account, are directed into this "#2 Bloomy Education " workspace. This is also happening with students who are using the link from their MyCAERT account.

I can delete teachers and students from this workspace. However, if they continue to use the BloomyEdu link from their MyCAERT account, it will capture them again and again in this workspace.

Blake believes that it has something to do with the specific setup or calls through the Bloomy system. Blake wants to ask why this is occurring. If it's something we need to change in our API call, he will need to know what exactly. This is where I think we need to connect Blake and Frank.

We use "GitHub" as our form of communication when we need IT issues figured out. Can I add yourself and Frank to this conversation with Blake?

The solution that we want to get to: Let's use Stacey as the example: How can the site direct Stacey, when she clicks on the MyCAERT link to her "Tipton High School" Workspace? By the way, thank you for renaming her workspace to Tipton High School.

Should we start to talk about the automation of creating workspaces?

On another note, this past fall in Bloomy, if I wanted to create a bouquet, there was a "Template" option, it is now gone. Can we get that option back?

Also, I do not have the option to create or add a "list" to my profile.

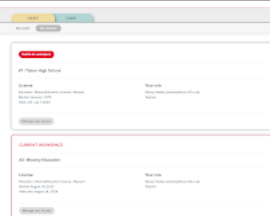
I can not wait to share with you new purchasing options and opportunities that we have discovered. And, we are seeing lots of interest in Bloomy through our social media pages.

Talk soon,

Lindi Kocher
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Screen Shot 2024-03-01 at 1.39.22 PM.png
93K

Lindi Kocher <lkocher@cuttingedgecurriculum.org>
To: Sales BloomyPro <sales@bloomypro.com>

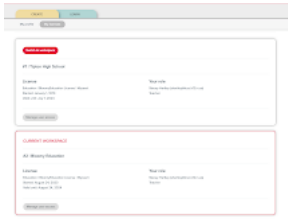
Mon, Mar 11, 2024 at 9:32 PM

See below. I seriously thought you were on these emails!

Lindi Kocher
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[Quoted text hidden]



Screen Shot 2024-03-01 at 1.39.22 PM.png
93K

Frank Boelen <mail@frankboelen.com>
To: Lindi Kocher <lkocher@cuttingedgecurriculum.org>
Cc: Eric Egberts <eric.egberts@bloomypro.com>

Hi Lindi,

Eric has included me in this conversation. As I understand it, when a user clicks on the BloomyEdu link within MyCAERT, they are redirected to BloomyEdu through an API call. Could you, or detailing the intended process from your perspective? A simple diagram to illustrate this would be very helpful, along with a written description of the API call involved.

Additionally, I want to mention that while we have developed the API based on our joint discussions, we haven't yet had the opportunity to test it together to verify that all the calls are functioni

Regards,
Frank

Begin doorgestuurd bericht:

Van: Lindi Kocher <lkocher@cuttingedgecurriculum.org>
Datum: 12 maart 2024 om 07:00:07 GMT+5:30
Aan: Eric Egberts <eric.egberts@bloomypro.com>
Onderwerp: Antw: Unexpected accounts in dashboard

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CREATE LEARN

My profile My licenses

Switch to workspace

#1 | Tipton High School

<p>License</p> <p>Education BloomyEducation License Mycaert</p> <p>Started: January 1, 1970</p> <p>Valid until: July 1, 2024</p>	<p>Your role</p> <p>Stacey Hartley (shartley@tcsc.k12.in.us)</p> <p>Teacher</p>
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Manage user access

CURRENT WORKSPACE

#2 | Bloomy Education

<p>License</p> <p>Education BloomyEducation License Mycaert</p> <p>Started: August 24, 2023</p> <p>Valid until: August 24, 2024</p>	<p>Your role</p> <p>Stacey Hartley (shartley@tcsc.k12.in.us)</p> <p>Teacher</p>
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Manage user access

Lindi Kocher <lkocher@cuttingedgecurriculum.org>
 To: Frank Boelen <mail@frankboelen.com>
 Cc: Eric Egberts <eric.egberts@bloomypro.com>, Sales BloomyPro <sales@bloomypro.com>

Tue, Mar 12, 2024 at 10:44 AM

Frank,

Yes, I agree we need a "test" phase in which we identified the Tipton school as our test site. I will request Blake to outline.

Thank you,

Lindi Kocher
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