

Managing Sustainable Competitive Advantage II

Market Basket Analysis

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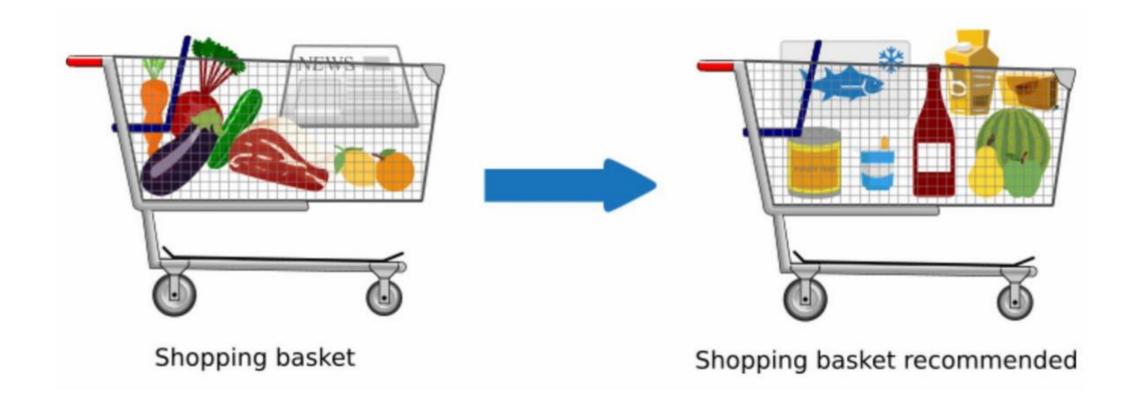


















Market Basket Analysis



 Market Basket Analysis, or Affinity Analysis, uncovers meaningful correlations between different entities according to their cooccurrence in a data set.

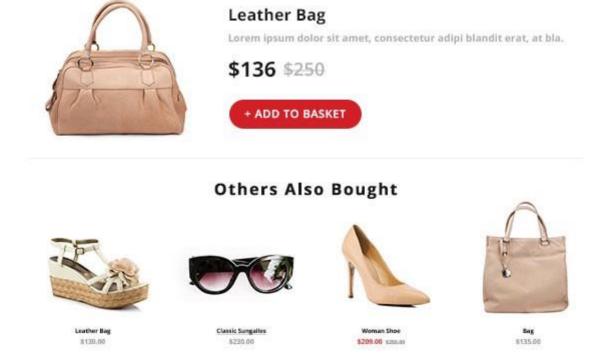
• It generates association rules that satisfy predefined criteria to identify the most important relationships in the frequent item sets, and helps uncover the hidden patterns in a big data.







Up-sell and cross-selling









- Sales promotions, loyalty programs
 - When you understand product relationships and purchase sequences, you can identify and track customers who have bought a given product and deliver tailored messages to them.
 - With personalization, you're also able to create more effective marketing campaigns.
- Set Price, discount plans

 Market basket analysis might tell a retailer that customers often purchase shampoo and conditioner together, so putting both items on promotion at the same time would not create a significant increase in revenue, while a promotion involving just one of the items would likely drive

sales of the other.

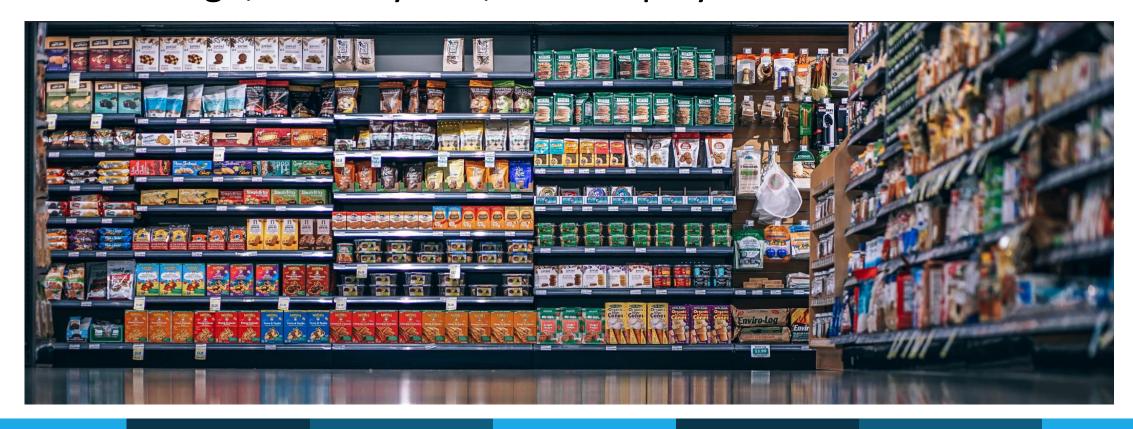








Store design, shelf layouts, aisle displays









- Inventory management
 - Stocking the proper amount of the dependent product
- Refine marketing
 - Targeting segments based on their affinities

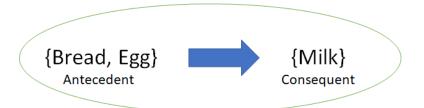




Key terms



ID	Items		
1	{Bread, Milk}		
2	{Bread, Diapers, Beer, Eggs}		
3	{Milk, Diapers, Beer, Cola}		
4	{Bread, Milk, Diapers, Beer}		
5	{Bread, Milk, Diapers, Cola}		
•••			



Itemset = {Bread, Egg, Milk}

An **itemset** is a representation of the list of all items which form the association rule

An **association** rule, {Bread, Eggs} => {Milk}, or more generally $\{X\} => \{Y\}$, indicates that if customers buy bread and eggs together, they are likely to also buy milk.





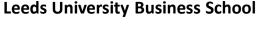


- **Support** is a measure of *absolute frequency*.
 - The support of 25% indicates that bread, eggs, and milk are purchased together in 25% of all transactions.

- Confidence is a measure of correlative frequency.
 - The confidence of 60% indicates that 60% of those who purchased bread and eggs also purchased milk.







Key terms



- **Lift** is a measure of the strength of association between the products on the left and right hand side of the rule.
 - The probability of all of the items in a rule occurring together divided by the product of the probabilities of the items on the left and right hand side occurring as if there was no association between them.
 - For example, if bread, egg, and milk occurred together in 2.5% of all transactions, bread and egg in 10% of transactions and milk in 8% of transactions, then the lift would be: 0.025/(0.1*0.08) = 3.125.
 - The larger the lift the greater the link between the two products. A lift of more than 1 suggests that the presence of bread and eggs increases the probability that milk will also occur in the transaction.





Key terms: Summary



- Association Rule: $\{X \rightarrow Y\}$ is a representation of finding Y on the basket which has X on it
- Itemset: {X,Y} is a representation of the list of all items which form the association rule
- Support: Fraction of transactions containing the itemset
- Confidence: Probability of occurrence of {Y} given {X} is present
- Lift: Ratio of confidence to baseline probability of occurrence of {Y}

Rule:
$$X \Rightarrow Y$$

$$Support(\{X\} \rightarrow \{Y\}) = \frac{Transactions\ containing\ both\ X\ and\ Y}{Total\ number\ of\ transactions}$$

$$Confidence(\{X\} \rightarrow \{Y\}) = \frac{Transactions\ containing\ both\ X\ and\ Y}{Transactions\ containing\ X} = \frac{support(X \cup Y)}{support(X)}$$

$$Lift(\{X\} \to \{Y\}) = \frac{(Transactions\ containing\ both\ X\ and\ Y)/(Transactions\ containing\ X)}{Fraction\ of\ transactions\ containing\ Y} = \frac{support(X \cup Y)}{support(X) \times support(Y)}$$





Results



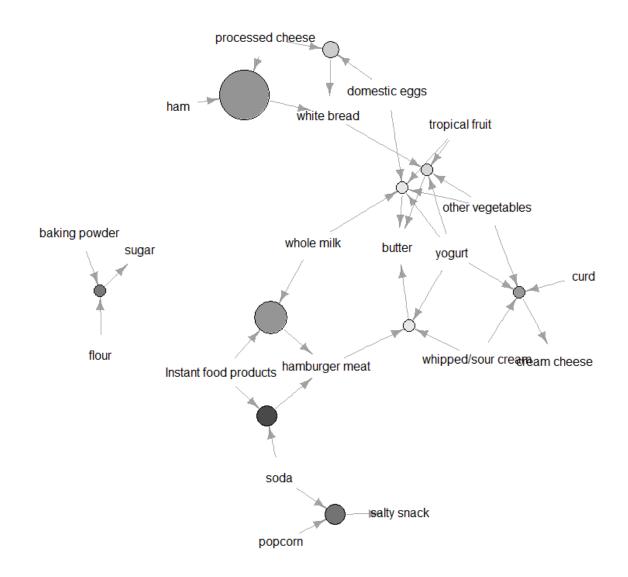
Rule	Support	Confidence	Lift
{instant food products, soda}=>{hamburger meat}	0.001	0.632	19.00
{soda, popcorn}=>{salty snacks}	0.001	0.632	16.70
{flour, baking powder}=>{sugar}	0.001	0.556	16.41
{ham, processed cheese}=>{white bread}	0.002	0.633	15.05
{whole milk, instant food products}=>{hamburger meat}	0.002	0.500	15.04







Results size: support (0.001 - 0.002) color: lift (11.279 - 18.996)



Graph-based visualisation of the top ten rules in terms of lift