

Bug reports

Gitit Cohen

BUGS:

1.

Description:

Usability (1.23.6) -You can't send a message in confidential mode with the SMS passcode option because there is no phone code to Israel in the code list, and there is no premature message or warning saying that this feature isn't available in Israel.

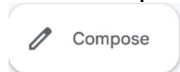
Severity: Low

Steps:

Go to Gmail.com

Sign in to your Gmail

Click compose on the top left side of the window



Enter a recipient - gititcohen@gmail.com

Enter a subject - Hello

Enter a message - this is a test

Click on the confidential mode on the bottom bar of the window (the little lock icon)

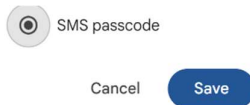


In the confidential mode window set expiration to expires in 1 week

[SET EXPIRATION](#)

Expires in 1 week ▼ Tue, Nov 28, 2023

Mark the SMS passcode option and then click save



Click send and a window will open asking for a phone number

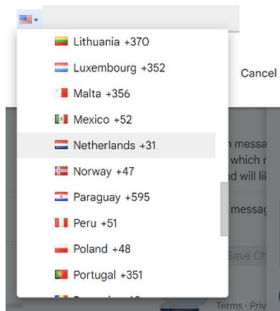
Click on the flag to find Israel

Expected results:

After choosing the SMS passcode option a message or an error will appear saying that this feature is not supported in Israel or a message will appear stating on which countries this feature is available.

Actual results

The Israeli phone code does not appear on the list and there is no indication that this feature is not available in Israel.



2.

Description:

You can enter as many characters in the subject line, but the message will only be sent with the first 998 characters.

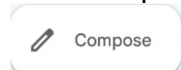
Severity: Low

Steps:

Go to Gmail.com

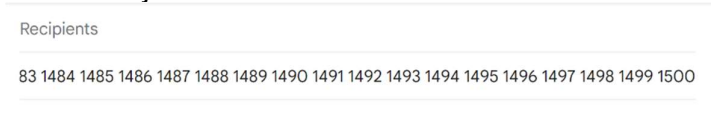
Sign in to your Gmail

Click compose on the top left side of the window



Enter a recipient - gititcohen@gmail.com

In the Subject line enter 1500 characters



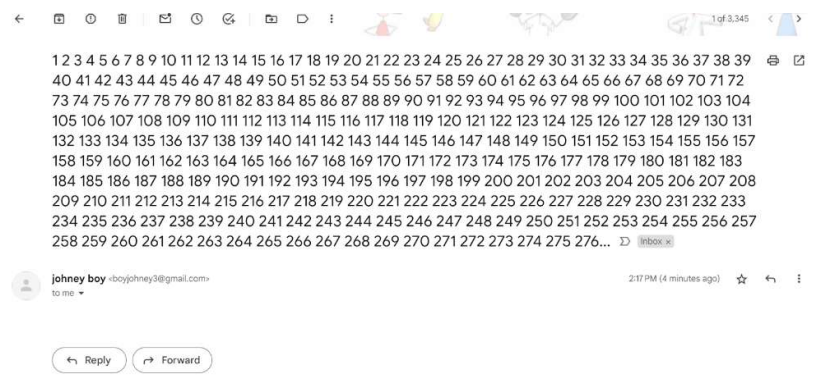
Send the email

Expected results:

You will receive an Email with 1500 characters in the subject line.

Actual results:

The Email was received with only 998 characters in the subject line



1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82
83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114
115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142
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227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254
255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276...

276 Words 998 Characters ☒ Include Spaces

 748/250  718/280  

Bug reports

Avihai Shomrat

1.

Title: Information is cut in the connection status menu when zooming in 250%

Severity: Low

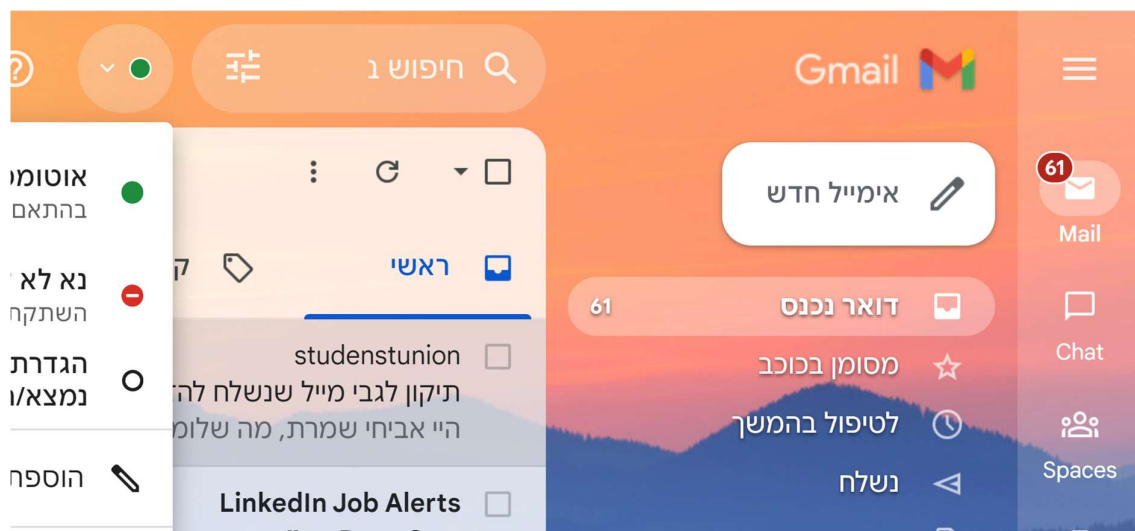
description: when zooming in to 250% and higher the connection status menu is cut and information isn't being shown. tested in 1920x1080 resolution, 100% native zoom, and Chrome browser.

Steps

1. Navigate to <https://gmail.com>
2. Log in
3. Open the connection status menu at the top of the screen
4. zoom in to 250%

Expected result: The connection status menu will become smaller and adapt according to the zoom of the screen's zoom.

Actual result: The connection status menu doesn't change in size and when reaching 250% it cuts and most of the information is missing



2.

Title: The Last Account Activity feature is inconsistent

Severity: Low

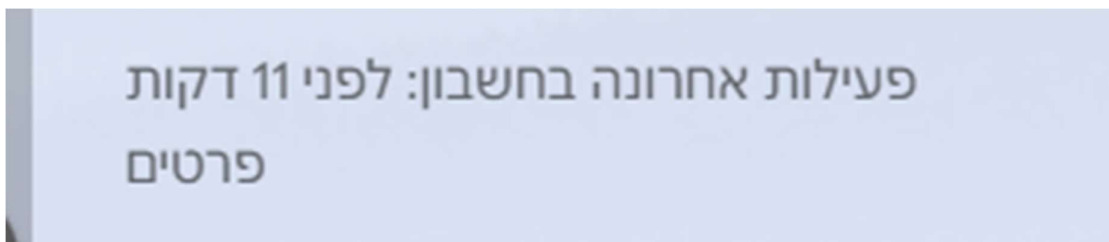
Description: The Last Account Activity feature doesn't update when doing basic activity in Gmail.

Steps:

1. Navigate to <https://gmail.com>
2. Log in
3. Scroll down to Last Account Activity
4. Wait 1 minute until the activity updates to "last active 1 minute ago"
5. Click on compose
6. Close compose
7. Change status in Activity status
8. Refresh the page

Expected result: The activity status will update and change to Last active 0 minutes ago.

Actual result: The activity Status was not updated and didn't change.



3.

Title: Refreshing while creating a contact doesn't warn the user

Severity: Low

Description: When refreshing the page while creating a contact doesn't warn the user the entered information will be lost.

Steps:

1. Navigate to <https://gmail.com>
2. Log in
3. Click on contacts
4. Click on Create contact
5. Enter information (first name, last name etc.)
6. Refresh the page

Expected result: The user will be warned with an alert warning the entered information will be lost.

Actual result: The user is not warned, the page refreshes and the entered information is lost.

4.

Title: Entering a contact name in the “To” in compose after updating the email address uses the old email

Severity: Low

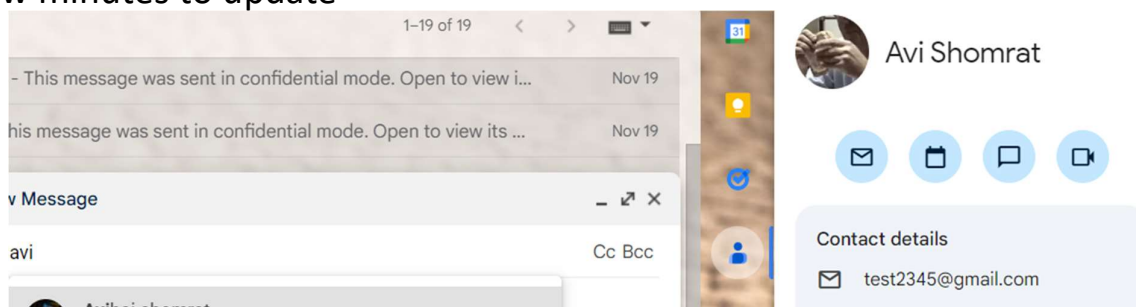
Description: When updating a contact’s email address, Gmail uses the old Email address without warning the user the data hasn’t finished updating yet

Steps:

1. Navigate to <https://gmail.com>
2. Log in
3. Click on contacts
4. Create a new contact with a valid email address
5. Click on compose
6. Enter the contact’s name in the “To” field
7. Delete the composed message
8. Enter the contact’s card and change the email to a different valid email
9. Click Save

Expected result: The user will get a success message and when trying to create a message to the new contact’s email it will succeed

Actual result: The user gets a success message but when trying to send an email to the new email right after, the message will be sent to the old email. the user doesn’t receive a message saying it takes a few minutes to update



5.

Title: Entering characters in the contact's phone is possible

Severity: Low

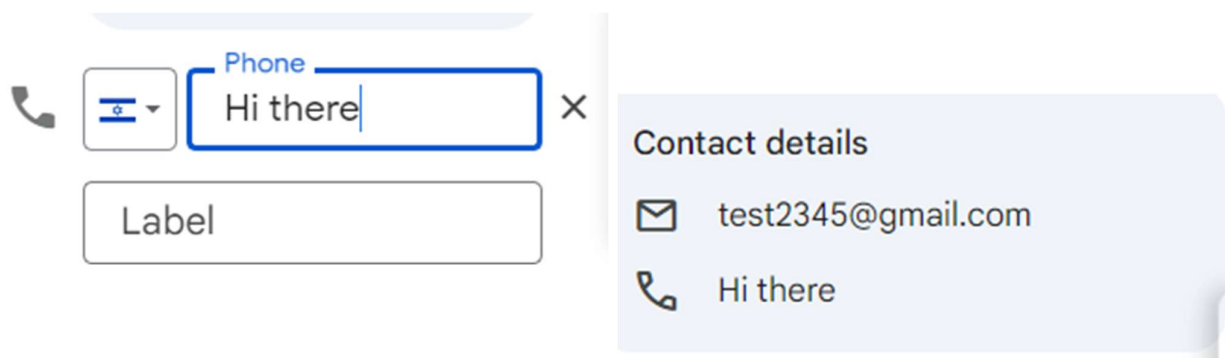
Description: When creating a contact and entering characters in the phone field the user doesn't get an error

Steps:

1. Navigate to <https://gmail.com>
2. Log in
3. Click on contacts
4. Create a new contact and enter characters in the phone number field.

Expected result: Trying to enter characters in the phone number field won't work and the user will get an error "Please enter valid numbers"

Actual result: Trying to enter characters in the phone number field works, and when saving the contact there are numbers in the phone number's box



Bug reports

Yiftach Rosenfeld

Bug 1-

Hidden textbox when the browser zooms in.

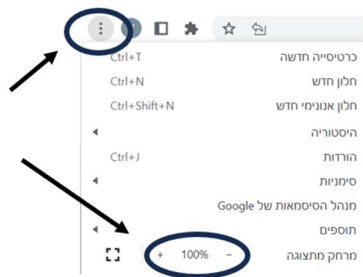
Severity: Low.

Title: When the browser zoomed In, the GIF search's text box in the "new chat" page was hidden.

Description: When the browser zoomed in to 200%, the textbox of the GIF search is hidden, and the search is unavailable.

Steps:

1. In the browser, zoom in to 200%.



2. Navigate to <https://www.gmail.com>.
3. On the left toolbar click "Chat".

(If the option does not appear- click Setting > Chat and meet > V on Google chat)

4. Click on the chat with yiftachrosenfeld@gmail.com.
5. Click on the GIF button.

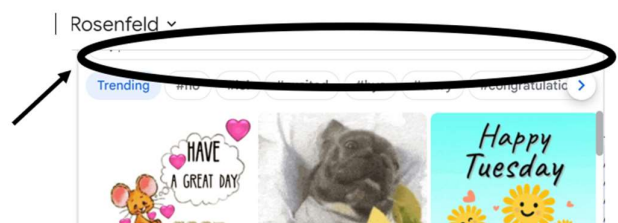
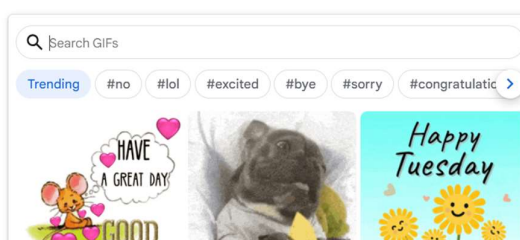
Expected results:

The textbox for searching a GIF is shown fully.

Actual results:

The textbox for searching a GIF is hidden.

Attachments: (Original zoom in - 100% vs 200% zoom in)




BUG 2-

Old “first day” is available in vacation mode.

Title: Usability bug- In the general setting, you can add vacation auto response and you can insert an old date.

Description: The vacation mode, allowing you to insert a range of dates that you are gonna be on vacation, so the auto response sends an auto response to every user who sends you a message. The option allowed you to insert dates that already passed.

Steps:

1. Click on Settings. 
2. Click on “See all settings”.
3. Scrolled down to vacation mode.
4. Add first date: 1.2.2023 (Date that already passed).
5. Click Save Changes.

Expected results:

A pop-up page with the message: “You are trying to insert a date that already passed” will appear.

Actual results:

The data is saved with an old date.

☒ **Vacation responder on**

First day:

☒ **Last day:**

Bug reports

Ariel Dotan

Title: Website Content Display Issue at 350% Zoom

Description: When zooming in on the website to 350%, the content is not displayed properly, and elements appear torn. Additionally, the site content is hidden without the ability to scroll horizontally, resulting in partial information concealment in any screen resolution.

Steps:

1. Open the Gmail Website
2. Click on the Zoom option.
3. Set the zoom level to 350%.
4. Navigate to the Gmail Home page.
5. Observe the display of website content and any tearing in the elements.
6. Attempt to scroll horizontally to view hidden information.

Expected Result: The website content should be displayed larger and clearer at 350% zoom without tearing the elements. Users should be able to scroll horizontally to access all information on the site.

Actual Result: The website content is not properly displayed at 350% zoom, with tearing in the elements. Additionally, horizontal scrolling is impossible, leading to the partial concealment of information.

See Attachments:

