Mia Okabe

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Github: https://github.com/Myatropolitan

PROFILE

Dedicated, fully bilingual Japanese/English professional committed to pursuing a long-term career in web development. Offer seven years track record demonstrating technical proficiency, ability to work in multinational teams, and proven success leading multiple projects from inception to implementation.

TECHNICAL SKILLS

Languages: C, C++, Java, HTML5, XML, CSS3, SQL, JavaScript
Databases: Microsoft SQL Server, Oracle 9i/10g
Version Control Systems: Github, VSS
Software: Visual Studio, Adobe Photoshop, Microsoft Office

PROFESSIONAL EXPERIENCE

AMAZON JAPAN K.K. , Tokyo, Japan   April 2011 – April 2013
Project Leader / Technical Support
Responsible for the technical implementation of parcel courier projects and new services, architecting scalable configurations for the company's complex transportation network, and serving as the technical front line support for the transportation team. Contributions include:

- Implemented store delivery service for convenience store chain Family Mart, allowing for parcels to be deliverable to 9,100 Family Marts nationwide. Collaborated with the Family Mart and courier's technical team to scope requirements and testing schedules, while coordinating technical development with the US and India software teams.
- Led 5 new courier integration projects, working closely with courier managers and Fulfillment Centre operations team to define services, compile and execute testing plan, and follow up on service launch.
- Redesigned and implemented the transportation network configuration for a more scalable structure, as well as developing configurations management, implementation, and testing policy used amongst the 5 members of the Japan transportation technology team. Organised periodical audits to ensure the thorough execution of the policy.
- Executed proactive and reactive transportation issue solving, taking ownership of recognised problematic areas and following through until the issue is resolved, as well as providing prompt first response to external contacts, clarifying the possible cause of the situation, the intended action to be taken and the timeline.

HEWLETT-PACKARD JAPAN, LTD, Tokyo, Japan   April 2006 – March 2011
Software Engineer
Accountable for managing multiple projects, with duties ranging from defining requirements, resourcing, scheduling, coding, testing, to providing technical support. Experience in agile and waterfall development. Successes include:

- Managed 5 projects of 2-3 members for development of software used in automobile R&D, overseeing project schedule, costs, resources, conducting constant reviews, leading to delivery of quality output to customer within deadline while generating profitable margins.
- Provided extensive IT support for software fully developed by HP to the Honda Racing F1 team, residing in the UK for 6 months and accompanying the testing team to various circuits. Analysed and organised track-side user needs and communicated to the software development team in Japan for improved functionality and usability.
- Designed, coded, tested, and deployed a sub-system for electrical money system to be used in a national rail service. Completed timely with no reported issues.

EDUCATION

KEIO UNIVERSITY , Kanagawa, Japan   May 2005
BA in Environmental Information / Media Design