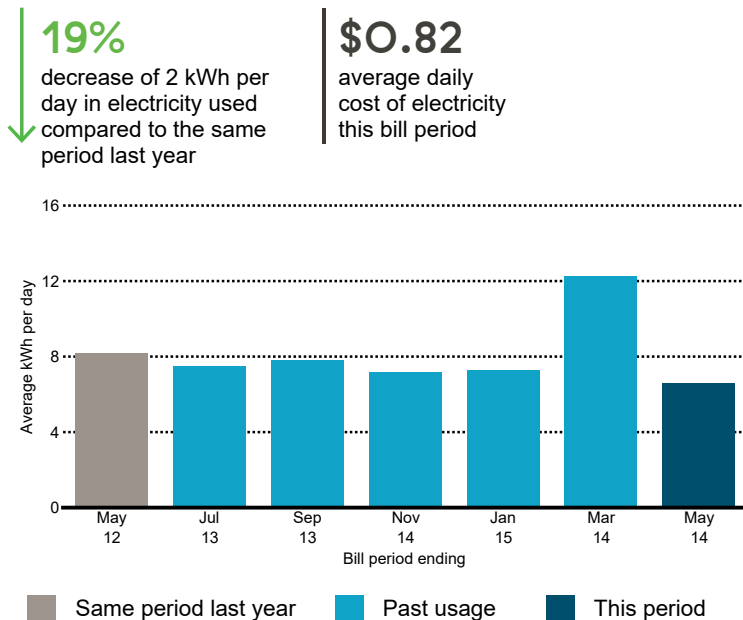


Your bill highlights

Your bill for Mar 15, 2024 to May 14, 2024

- A bill increase of 2.3% came into effect April 1, 2024 and may be reflected on this bill. For more information, and to learn more about the trade income rate rider, which was previously included as part of the deferral account rate rider shown in the bill details, visit bchydro.com/rates.
- ✓ Your bill includes the B.C. Electricity Affordability Credit. This credit is based on your electricity use from April 1, 2023 through March 31, 2024 and will be applied on your bills through March 31, 2025. To learn more, including how the credit amount is calculated, visit bchydro.com/billcredit.
- ✓ Thank you for your payment of \$90.03 on Mar 22, 2024.
- To track your electricity usage, visit bchydro.com/login.

Your electricity usage over time



Total Due

\$56.74

Due by Jun 7, 2024

[Turn for bill details →](#)

Did you know?

You used a total of 401 kWh from Mar 15, 2024 to May 14, 2024.

Use our online tracking tools to view your detailed electricity use by the month, week, day or even hour – up to the previous day. Visit bchydro.com/login.

Ways to pay your bill

We offer several options for you to pay your bill.



bchydro.com/login—direct withdrawal from your bank account through MyHydro



Auto-pay—have your bills paid automatically from your bank account



Online banking—visit your bank's website or pay in person at your local branch



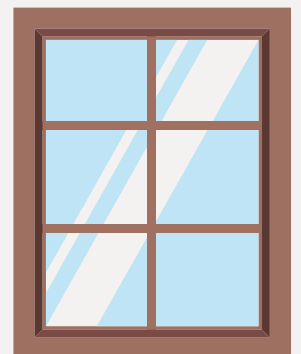
Credit card—pay through Paymentus, a third party service provider that charges a service fee

For more information, visit bchydro.com/payments.

Seal up those gaps

Apply draftproofing to drafty gaps around windows and doors to prevent heat loss in the winter, and heat gain in the summer.

Get more tips at bchydro.com/hometips



Meter reading information

Energy

Meter number 6532975

Starting Mar 15, 2024..... 7395
Ending Mar 31, 2024..... 7506
Difference..... 111

111 kWh used over 17 days

Meter number 6532975

Starting Apr 1, 2024..... 7506
Ending May 14, 2024..... 7796
Difference..... 290

290 kWh used over 44 days



Step 1 Step 2

You're charged the Step 1 price for electricity up to a certain threshold in each billing period, and a higher Step 2 price for all electricity use beyond that threshold. This billing period you stayed in the lower Step 1 price. You were 953 kWh below your Step 2 threshold of 1,354 kWh this billing period.

Your next meter reading is on or around Jul 15, 2024.

Go paperless

Get access to your account online.
To get started, visit bchydro.com/gopaperless.

Maintaining your account

If we receive your payment after the due date, you may be charged a late payment fee. To learn more about your account with BC Hydro, visit bchydro.com/customerservicerules.

Privacy

Protecting your personal information is an obligation we take seriously. For more information, visit bchydro.com/privacy.

GST Registration # R121454151

Have a question?

Visit bchydro.com/gethelp
Call us at 1 800 BCHYDRO (1 800 224 9376).

Bill details

Mar 15, 2024 to May 14, 2024

PREVIOUS BILLING PERIOD

Previous bill..... \$90.03
Payment received Mar 22, 2024..... -\$90.03

BALANCE FORWARD

\$0.00

ELECTRICITY CHARGES

Based on Residential Conservation Rate 1101

Mar 15, 2024 to Mar 31, 2024

Basic Charge 17 days x \$0.2117 /day..... \$3.60*

ENERGY CHARGES

Step 1: 111 kWh x \$0.0975 /kWh..... \$10.82*
Step 2: 0 kWh x \$0.1408 /kWh..... \$0.00

Deferral account rate rider -1.0%..... -\$0.14*

Based on Residential Conservation Rate 1101

Mar 15, 2024 to May 14, 2024

Regional transit levy: 61 days x \$0.0624 /day..... \$3.81*

Based on Residential Conservation Rate 1101

Apr 1, 2024 to May 14, 2024

Basic Charge 44 days x \$0.2253 /day..... \$9.91*

ENERGY CHARGES

Step 1: 290 kWh x \$0.1097 /kWh..... \$31.81*
Step 2: 0 kWh x \$0.1408 /kWh..... \$0.00

Deferral account rate rider -2.5%..... -\$1.04*

Trade income rate rider -2.3%..... -\$0.96*

Based on Residential Conservation Rate 1101

Apr 15, 2024 to May 14, 2024

B.C. Electricity affordability credit..... -\$3.96

TAXES ON ELECTRICITY CHARGES

* GST 5% on \$57.81..... \$2.89

ELECTRICITY CHARGES SUBTOTAL

\$56.74

TOTAL DUE

\$56.74

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