



# Mykyta Reva



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## CUSTOMER SERVICE REPRESENTATIVE

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### CAREER OBJECTIVE

I am experienced customer service representative with strong knowledge of English and with good understanding basic customers needs. I am responsible and pro-active person, I am ready for new oppotunities and for getting new skills in this area.

### ADDITIONAL SKILLS

- Official responses through emails
- Full-cycle assistance chats/calls
- Time managment
- Excel/Microsoft Word

### EDUCATION

**Odesa National Maritime University**  
**Navigator** (09.2019 - 06.2023)

**Hillel IT School**  
Python Backend Developer (07.2022 - 12.2023)

### WORK EXPERIENCE

**Call Center Operator**  
**Ryanair Airlines**

- providing assistance through live channels such as Calls and Live Chat with native speakers  
- providing assistance through e- mails  
(April 2022 - now)

**Seaspan Corporation**  
**Seaman in mixed crew**

I worked as a deck cadet in a mixed crew.  
(September 2021 - April 2022)