



Mykyta Reva



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CUSTOMER SERVICE REPRESENTATIVE

CAREER OBJECTIVE

I am experienced customer service representative with strong knowledge of English and with good understanding basic customers needs. I am responsible and pro-active person, I am ready for new oppotunities and for getting new skills in this area.

ADDITIONAL SKILLS

- Official responses through emails
- Full-cycle assistance chats/calls
- Time managment

EDUCATION

Odesa National Maritime University
Navigator (09.2019 - 06.2023)

Hillel IT School
Python Backend Developer (07.2022 - 12.2023)

WORK EXPERIENCE

Call Center Operator Ryanair Airlines

- providing assistance through live channels such as Calls and Live Chat with native speakers - providing assistance through e-mails(April 2022 - now)

Seaspan Corporation Seaman in mixed crew

I worked as a deck cadet in a mixed crew.
(September 2021 - April 2022)