

# ChatGPT project : Customer Support System

Khoi Duong  
Prof. Chang  
CS589  
1/31/2024

# Step 1.1 to 1.2

Please link to the previous document on this project at:

[Week 2 HW 1 - CS589 - Khoi Duong - 19610](#)

For this presentation, we will focus on Step 1.3 (Web-base Solution - Node.js webserver)

- Step 1.3: Web-based Solution (Node.js webserver)

Enhance the result of [Step 1.1](#) to allow users to ask questions about the website using a browser. - Javascript (Node.js) based

- Step 1.3.1: Study how to use [Javascript \(Node.js\)](#) to create a web-based interface to ChatGPT
  - Note:
    - The Javascript (Node.js) program should be run on Ubuntu
- Step 1.3.2: Integrate the Javascript (Node.js) code created in [Step 1.1](#) and [Step 1.3.1](#) to create a web-based interface to let the users ask ChatGPT questions about the website using a browser.
  - Hint
    - [Node.js calls Python code](#)

# Step 1.3.1: Study how to use Javascript (Node.js) to create a web-based interface to ChatGPT

Take reference from

[https://hc.labnet.sfbu.edu/~henry/sfbu/course/machine\\_learning/chatgpt/slide/quickstart.html#Quickstart%20-%20Node.js](https://hc.labnet.sfbu.edu/~henry/sfbu/course/machine_learning/chatgpt/slide/quickstart.html#Quickstart%20-%20Node.js)

---

A. [Install version 19.x node.js on Windows' Ubuntu](#)

B. Download the ChatGPT sample code by cloning this repository.

1. Creating the working directory

```
mkdir quickstart_node; cd quickstart_node
```

2. Download the code to the working directory

```
git clone https://github.com/openai/openai-quickstart-node.git
```

C. Add your API key

```
cd openai-quickstart-node
cp .env.example .env
vi .env
```

## Step 1.3.1

```
● PS D:\VS CODE\Python\CS589> git clone https://github.com/openai/openai-quickstart-node.git

Cloning into 'openai-quickstart-node'...
remote: Enumerating objects: 120, done.
remote: Counting objects: 100% (66/66), done.
remote: Compressing objects: 100% (30/30), done.
remote: Total 120 (delta 50), reused 36 (delta 36), pack-reused 54Receiving objects: 82%
Receiving objects: 100% (120/120), 93.50 KiB | 1.42 MiB/s, done.

Resolving deltas: 100% (52/52), done.
○ PS D:\VS CODE\Python\CS589> 
```

## Step 1.3.1

```
PS D:\VS CODE\Python\CS589> cd .\openai-quickstart-node\  
PS D:\VS CODE\Python\CS589\openai-quickstart-node> cp .env.example .env  
PS D:\VS CODE\Python\CS589\openai-quickstart-node> vi .env
```

Then, run 'npm install' and 'npm run dev' to start the program.

```
● PS D:\VS CODE\Python\CS589\openai-quickstart-node> npm install  
  
added 26 packages, and audited 27 packages in 31s  
  
3 packages are looking for funding  
  run `npm fund` for details  
  
5 moderate severity vulnerabilities  
  
To address issues that do not require attention, run:  
  npm audit fix  
  
To address all issues (including breaking changes), run:  
● npm audit fix --force  
  
Run `npm audit` for details.  
PS D:\VS CODE\Python\CS589\openai-quickstart-node> |
```

## Step 1.3.1

```
PS D:\VS CODE\Python\CS589\openai-quickstart-node> npm run dev

> openai-quickstart-node@0.1.0 dev
> next dev

Attention: Next.js now collects completely anonymous telemetry regarding usage.
This information is used to shape Next.js' roadmap and prioritize features.
You can learn more, including how to opt-out if you'd not like to participate in this anonymous program, by visiting the following URL:
https://nextjs.org/telemetry

▲ Next.js 13.5.6
- Local:      http://localhost:3000
- Environments: .env

✓ Ready in 10.6s
|
```

We can see the result at <http://localhost:3000>

## Step 1.3.1

We have the errors below:

```
✓ Ready in 4.4s
Browserslist: caniuse-lite is outdated. Please run:
  npx browserslist@latest --update-db
  Why you should do it regularly: https://github.com/browserslist/browserslist#browsers-data-updating
o Compiling / ...
✓ Compiled / in 4.7s (199 modules)
⚠ Fast Refresh had to perform a full reload. Read more: https://nextjs.org/docs/messages/fast-refresh-reload
✓ Compiled /api/generate in 185ms (65 modules)
✗ pages\api\generate.js (3:22) @ eval
✗ TypeError: openai__WEBPACK_IMPORTED_MODULE_0___.Configuration is not a constructor
  at eval (webpack-internal:///((api))/./pages/api/generate.js:10:23)
1 | import { Configuration, OpenAIApi } from "openai";
2 |
> 3 | const configuration = new Configuration({
    |                        ^
4 |   apiKey: process.env.OPENAI_API_KEY,
5 | });
6 | const openai = new OpenAIApi(configuration);

Terminate batch job (Y/N)? y
```



## Step 1.3.1

After taking some reference from [OpenAI API error: "Module 'openai' has no exported member 'Configuration'" - Stack Overflow](#), it appears that the OpenAI NodeJS SDK is v4, but the code we use is in v3 version.

```
PS D:\VS CODE\Python\CS589\openai-quickstart-node> npm info openai version
4.26.0
```

After checking, it is true that we have v4 version.

localhost:3000 says

Unexpected token '<', "<!DOCTYPE ..." is not valid JSON

OK

**Name my pet**

cat

Generate names



## Step 1.3.1

The link provided above also gives us a solution to the problem. However, I suggest one easy and fast way to fix this problem. Instead of migrating the code which may yield more errors, we can simply install the v3 of OpenAI NodeJS SDK.

```
PS D:\VS CODE\Python\CS589\openai-quickstart-node> npm uninstall openai

removed 30 packages, and audited 23 packages in 1s

3 packages are looking for funding
  run `npm fund` for details

found 0 vulnerabilities
PS D:\VS CODE\Python\CS589\openai-quickstart-node> npm install openai@3.0.0

added 9 packages, and audited 32 packages in 1s

4 packages are looking for funding
  run `npm fund` for details

2 moderate severity vulnerabilities

To address all issues (including breaking changes), run:
  npm audit fix --force

Run `npm audit` for details.
PS D:\VS CODE\Python\CS589\openai-quickstart-node> |
```

## Step 1.3.1

Try again and we get another familiar problems:

localhost:3000 says

The model `text-davinci-003` has been deprecated, learn more here: <https://platform.openai.com/docs/deprecations>

OK

### Name my pet

Generate names

```
PS D:\VS CODE\Python\CS589\openai-quickstart-node> npm run dev
```

```
> openai-quickstart-node@0.1.0 dev
> next dev
```

```
▲ Next.js 13.5.6
```

```
- Local:      http://localhost:3000
- Environments: .env
```

```
✓ Ready in 4.7s
```

```
✓ Compiled / in 2.1s (197 modules)
```

```
✓ Compiled /api/generate in 203ms (63 modules)
```

```
404 {
```

```
  error: {
```

```
    message: 'The model `text-davinci-003` has been deprecated, learn more here: https://platform.openai.com/docs/deprecations',
```

```
    type: 'invalid_request_error',
```

```
    param: null,
```

```
    code: 'model_not_found'
```

```
  }
```

```
}
```

## Step 1.3.1

We just have to change `\openai-quickstart-node\pages\api\generate.js` (line 30) into “gpt-3.5-turbo-instruct” (since the model “text-davinci-003” has been deprecated)

```
28     try {
29         const completion = await openai.createCompletion({
30             model: "gpt-3.5-turbo-instruct",
31             prompt: generatePrompt(animal),
32             temperature: 0.6,
33         });
34         res.status(200).json({ result: completion.data.choices[0].text });
35     } catch(error) {
36         // Consider adjusting the error handling logic for your use case
```

## Step 1.3.1

Run again and we have successful result:

```
PS D:\VS CODE\Python\CS589\openai-quickstart-node> npm run dev

> openai-quickstart-node@0.1.0 dev
> next dev

▲ Next.js 13.5.6
- Local:      http://localhost:3000
- Environments: .env

✓ Ready in 4.6s
Browserslist: caniuse-lite is outdated. Please run:
  npx browserslist@latest --update-db
  Why you should do it regularly: https://github.com/browserslist/browserslist#browsers-data-updating
o Compiling / ...
✓ Compiled / in 3.3s (199 modules)
▲ Fast Refresh had to perform a full reload. Read more: https://nextjs.org/docs/messages/fast-refresh-reload
✓ Compiled /api/generate in 184ms (64 modules)
```



## Name my pet

Generate names

Super Scurry, Mighty Rodent, Hamtaro the Hero



## Name my pet

Generate names

Purrfect Avenger, Clawed Crusader, Super Whiskers



## Name my pet

Generate names

Super Pup, Canine Crusader, Mighty Mutt



## Name my pet

Generate names

Galloping Guardian, Mighty Mustang, Super Stallion

## Step 1.3.2: Integrate the Javascript (Node.js) to create a web-based interface

We will apply the same packet of code from step 1.3.1 and the Python program from our step 1.2 to create a web-based interface using Node.js

Then, we start to modify a little on the package.json to add our scripts to the Python program (which run `crawldata.py` and `embeddata.py` later)

```
"scripts": {  
  "dev": "next dev",  
  "build": "next build",  
  "start": "next start",  
  "lint": "next lint",  
  "install": "pip install -r requirements.txt",  
  "crawl": "python3 crawldata.py",  
  "embedding": "python3 embeddata.py"  
},
```

## Step 1.3.2

Create 'script.py' as a Python script which will be called later by Nodejs (full code in GitHub file)

```
1  # script.py
2  import sys
3  import pandas as pd
4  import openai
5  import numpy as np
6  from openai.embeddings_utils import distances_from_embeddings
7
8  df=pd.read_csv('processed/embeddings.csv', index_col=0)
9  df['embeddings'] = df['embeddings'].apply(eval).apply(np.array)
10
11 df.head()
12
13
14 def create_context(question, df, max_len=1800, size="ada"):
15     """
16     Create a context for a question by finding the most similar context from the dataframe
17     """
18
19     # Get the embeddings for the question
20     q_embeddings = openai.Embedding.create(input=question, engine='text-embedding-ada-002')['data'][0]['embedding']
21
22     # Get the distances from the embeddings
23     df['distances'] = distances_from_embeddings(q_embeddings, df['embeddings'].values, distance_metric='cosine')
24
25
26     returns = []
27     cur_len = 0
28
29     # Sort by distance and add the text to the context until the context is too long
30     for i, row in df.sort_values('distances', ascending=True).iterrows():
31
32         # Add the length of the text to the current length
```



## Step 1.3.2

Create  
'pages/api/getResult.js'  
(full code in GitHub file)

```
1 // pages/api/getResult.js
2 import { exec } from 'child_process';
3
4 // Set your OpenAI API key as an environment variable
5 const OPENAI_API_KEY = process.env.OPENAI_API_KEY;
6 if (!OPENAI_API_KEY) {
7   console.error('OPENAI_API_KEY is not set. Please set your API key.');
```

---

```
8   process.exit(1);
9 }
10
11 // // run embedText.py
12 // const { spawn } = require('child_process');
13
14 // const pythonProcess = spawn('python3', ['embedText.py']);
15 // pythonProcess.on('close', (code) => {
16 //   if (code === 0) {
17 //     console.log('Python Script Execution Successful');
18 //   } else {
19 //     console.error(`Python Script Execution Failed with Code ${code}`);
20 //   }
21 // });
22
23 export default (req, res) => {
24
25   if (req.method === 'GET') {
26     const question = req.query.question || ''; // Default to 0 if parameter is not provided
27
28     // Execute the Python script with the provided parameter
29     exec(`python3 script.py ${question}`, (error, stdout, stderr) => {
30       if (error) {
31         console.error(`Error executing Python script: ${error}`);
32         res.status(500).json({ result: 'Internal Server Error' });
```

## Step 1.3.2

Then, we follow these steps:

Make a copy of the example environment variables file:

```
~~~bash
$ cp .env.example .env
~~~
```

Add your [API key](<https://beta.openai.com/account/api-keys>) to the newly created `.env` file.



## Step 1.3.2

Then, run 'npm run crawl' to run 'crawldata.py' and use 'npm run embedding' to run 'embeddata.py'.

```
PS D:\VS CODE\Python\cs589\CusService_Nodejs> npm run embedding
```

```
> openai-quickstart-node@0.1.0 embedding
> python3 embeddata.py
```



```
PS D:\VS CODE\Python\cs589\CusService_Nodejs> npm run crawl
```

```
> openai-quickstart-node@0.1.0 crawl
> python3 crawldata.py
```

```
https://openai.com/
https://openai.com/research/dall-e-3-system-card
https://openai.com/research?models=dall-e-3
Unable to parse page https://openai.com/research?models=dall-e-3
https://openai.com/research/forecasting-misuse
https://openai.com/research/forecasting-misuse#content
https://openai.com/research/dall-e-2-pre-training-mitigations
https://openai.com/dall-e-2
https://openai.com/blog/dall-e-introducing-outpainting
https://openai.com/blog?authors=openai
Unable to parse page https://openai.com/blog?authors=openai
https://openai.com/blog/data-partnerships
https://openai.com/customer-stories/government-of-iceland
https://openai.com/customer-stories/government-of-iceland#content
https://openai.com/customer-stories?topics=language
Unable to parse page https://openai.com/customer-stories?topics=language
https://openai.com/customer-stories/digital-green
https://openai.com/customer-stories/digital-green#content
https://openai.com/customer-stories/be-my-eyes
https://openai.com/customer-stories/be-my-eyes#content
https://openai.com/customer-stories/morgan-stanley
https://openai.com/customer-stories/morgan-stanley#content
https://openai.com/customer-stories#content
https://openai.com/customer-stories/ironclad
https://openai.com/customer-stories/ironclad#content
https://openai.com/customer-stories/summer-health
https://openai.com/customer-stories/summer-health#content
https://openai.com/customer-stories/waymark
```



## Step 1.3.2

Then, run 'npm dev run' to run the program.

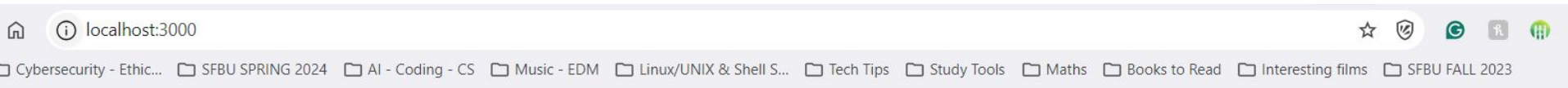
```
PS D:\VS CODE\Python\cs589\CusService_Nodejs> npm run dev

> openai-quickstart-node@0.1.0 dev
> next dev

▲ Next.js 13.5.6
- Local:      http://localhost:3000
- Environments: .env

✓ Ready in 3.9s
✓ Compiled / in 1245ms (197 modules)
```

# Step 1.3.2



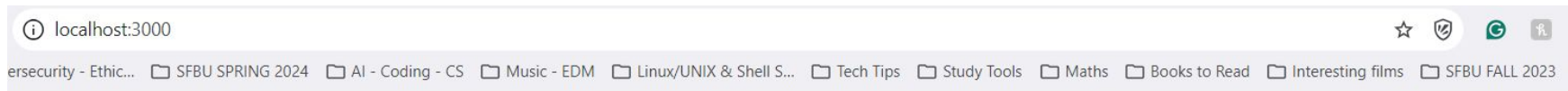
## OpenAI Q&A

Who invests in OpenAI?

Generate Answer

Jed McCaleb, Gabe Newell, Michael Seibel, Jaan Tallinn, Ashton Eaton, Brianne Theisen-Eaton, Reid Hoffman, Pieter Abbeel, Julia Galef, and Maran Nelson.

# Step 1.3.2



## OpenAI Q&A

What is the newest embedding models?

Generate Answer

The newest embedding model is text-embedding-ada-002.



## Source code & reference:

[Error codes - OpenAI API](#)

[Production best practices - OpenAI API](#)

[Embeddings - OpenAI API](#)

GitHub from OpenAI: [Node.js example app from the OpenAI API quickstart tutorial](#)

GitHub: [https://github.com/MynameisKoi/CS589/tree/main/CusService\\_Nodejs](https://github.com/MynameisKoi/CS589/tree/main/CusService_Nodejs)