

# SNEHA SANTOSH BHAGADE



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## PROFESSIONAL SUMMARY

ISTQB Certified QA Engineer with 3.6 years of hands-on experience in manual and API testing, with exposure to automation testing using Selenium. Proficient in testing tools like Postman, and skilled in front-end technologies such as HTML, CSS, and JavaScript. Expertise in root cause analysis, defect tracking, and collaborating with cross-functional teams to ensure high-quality software delivery. Additionally, 2 years of experience as a coding instructor, teaching JavaScript, HTML, and CSS. Strong understanding of Agile methodologies and test case management.

## AREAS OF EXPERTISE

- Expertise in Manual Testing processes and techniques
- Proficient in API Testing using Postman
- Bug tracking and issue management using GitLab
- Knowledge of Workflow Testing using Camunda
- Experience with Automation Testing using Selenium
- Strong in Test Case creation, planning, and execution
- Database Testing using pgAdmin

## WORK EXPERIENCE

### QA Engineer

DronaPay, *Remote*

June 2024 - Currently Working

- Conduct comprehensive testing on the Drona Pay UI to ensure functionality, usability, and a seamless user experience.
- Utilize Postman for API testing to validate the accuracy and performance of the risk score analyzer.
- Perform database testing with pgAdmin to ensure data integrity and consistency in real-time transaction analysis.
- Conduct Camunda workflow testing to validate business process management.
- Implement UI automation using Python to streamline repetitive tasks and ensure consistent quality.
- Build and validate JSON logic rules to support decision-making processes within the platform
- Collaborating with cross-functional teams to gather requirements and deliver high-quality software solutions

### Test Engineer

Quality Kiosk Technologies, *Mumbai*

Nov 2021 - May 2024

- Led testing initiatives for ICICI Prudential Life Insurance projects, focusing on functional and regression testing.
- Execute daily API testing of various insurance plans with precision.
- Perform intricate calculations and User Interface testing of insurance plans.
- Act as the meticulous User Acceptance Tester at the client's end.
- An integral part of brainstorming sessions for project planning, providing invaluable insights.
- Regularly contribute to daily scrum meetings, providing comprehensive testing progress updates, addressing blockers, and discussing associated risks within the current sprint.

## Coding Instructor

Aug 2020 – Feb 2023

WhiteHat Jr, *Remote*

- Instructed coding to students worldwide in a professional curriculum (7–10 classes) with the utmost proficiency, utilizing JavaScript, HTML, and CSS.
- Guided and inspired students in designing captivating games and websites.
- Conducted over 500 one-to-one online classes with a proactive and engaging approach.
- Distinguished as a respected Hackathon Panelist for Kid's Logic and Coding Championships.

## Trainee Software Tester

Nov 2019 - Mar 2020

Axioned, *Mumbai*

- Diligently conducted ad hoc testing on projects including Shutterstock, LoveSac, and Steelcase.
- Utilized the Sandbox NetSuite e-commerce tool for real-time transaction verification and testing of discounts and promotional offers.
- Ensured meticulous content consistency in banners and product pages across diverse languages.
- Skillfully created product pages using WordPress and meticulously performed testing to ensure alignment with client requirements in the Steelcase project.

## TECHNICAL SKILLS

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- **Testing:** Manual Testing, Automation Testing (Selenium), API Testing (Postman, APIGEE)
- **Programming:** Proficient in JavaScript, HTML, CSS
- **Domain Expertise:** In-depth knowledge of Insurance domain testing
- **Test Planning:** Scenario Planning, Test Case Creation, Review, and Execution
- **Tools:** Postman, APIGEE, pgAdmin, GitLab, Jira, MS Excel, Sandbox, WordPress

## LICENSES & CERTIFICATIONS

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ISTQB Certified Tester Foundation Level

Jul 2023

AI Masterclass Certification

In Progress

## EDUCATION

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B.E. EXTC, 2019