Key contacts

You may find it useful to print this page off or to copy this information and have it somewhere in your house that is easily accessible e.g. on your fridge door.

You will have a designated Puppy Development Advisor who can be contacted by phone or email.

	Phone:		Email:	`
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For general queries or any health questions or concerns about your puppy contact: 0800 781 1444

Emergency out of hours: 0345 143 0217

How to order dog food

You can place a food order using the contact details below. Please allow 5 working days from placing your order to the delivery of food.

When ordering food, it is a good idea to have your puppy's health record to hand. You will need to give your name, your puppy's name and computer number, delivery address, and the type of food you need (this is usually Royal Canin Maxi Puppy or Royal Canin German Shepherd Junior).

Crown Pet Foods

Telephone: 0345 606 9498 (local rate)

Email: ProfOrders.GBR@royalcanin.com