# Myriam Walden-Duarte

Software Engineer

Full stack software developer, interested in mobile development and disruptive solutions. Quick learner of new technologies. Background in systems engineering and customer service.

## **Work History**

# **2019-08 -** 2020-01

### **Software Engineering Intern**

Redfin, Seattle, WA

- Full-stack development of new customer profiling tool
- Implemented customer categorization feature that improves tasks and time management on multiple agent tool pages
- Wrote code that solved existing issues, and increased test coverage and percentage of on-boarded tests

# **2019-02** - 2020-01

# **Software Engineer Trainee**

Ada Developers Academy, Seattle, WA

- Selected participant in competitive, highly immersive software engineering training program (only 10% acceptance rate)
- Completed over 900 hours of on hands Full-Stack development training, computer science fundamentals, leadership, inclusivity, and career growth

#### 2016-02 -2018-02

### **Au Pair**

Cultural Care Usa Inc., Seattle, WA

- Participated in a multicultural exchange program, achieved english proficiency
- Entrusted with the physical safety, well-being, education and care of two children ages 2 and 6

#### 2014-07 -2015-12

# Technical Customer Service Representative

Colombia Mayor Consortium, Ibague, Colombia

- Generated new beneficiaries by planning, managing and producing convocations for hundreds of attendees
- Assisted new beneficiaries through informational orientation programs
- Monitored database of unpaid pension contributions and took corrective actions

#### 2009-09 -2013-04

# **Billing Assistant**

Distribuciones Zubieta, Ibague, Colombia

- Implemented a new web-based merchandise order system
- Issued and controlled documentation for the movement of millions of dollars of merchandise per year
- Developed a document traceability system and executed an inventory process that solved product inconsistencies and errors

#### 2008-01 -2008-12

# Computer Lab Monitor

Centro Tecnico Y Tecnologico San Jose, Ibague, Colombia

- Maintained a high level of availability by performing hardware and software maintenance of computer equipment
- Controlled computer room usage and assisted students during their hours of practice

#### Contact

#### **Address**

Seattle, WA, 98122

#### **Phone**

(206) 605 5689

#### E-mail

myriam.waldend@gmail.com

#### **Skills**

Programming Languages: Java, JavaScript (ES6), Ruby, SQL

Libraries & Frameworks: React, jQuery, Rails, Spring, Hibernate, Android SDK

Tools & Platforms: Git, Firebase

Languages: English, Spanish, basic French

#### **Education**

Certificate of Data Analysis, Seattle Central College, Seattle, WA. May 2017

Systems Engineering, Universidad del Tolima, Ibague, Colombia. Dec 2014

Systems Technician, Centro Tecnico y Tecnologico San Jose, Ibague, Colombia. Dec 2008