

Bug Report #1

Title: Error message missing when submitting empty contact form

Environment: Chrome 123.0 / Windows 10

Priority: Medium

Severity: Minor

Reported By: Myrna De Jesús

Date: February 2, 2025

Preconditions:

User is on the website's Contact Us page.

Steps to Reproduce:

1. Navigate to Contact Us page.
2. Leave all required fields empty.
3. Click Submit.

Expected Result:

User should see an error message indicating that required fields are missing.

Actual Result:

No error message appears; the page refreshes without feedback.

Bug Report #2

Title: Application crashes when uploading unsupported file type

Environment: Firefox 115.0 / macOS Sonoma

Priority: High

Severity: Major

Reported By: Myrna De Jesús

Date: February 2, 2025

Preconditions:

User is logged into application with upload feature.

Steps to Reproduce:

1. Navigate to image upload section.
2. Select an unsupported file type (e.g., .exe or .txt).
3. Attempt to upload the file.

Expected Result:

System displays friendly error message: "Unsupported file type. Please upload .jpg, .png, or .gif."

Actual Result:

Application crashes or freezes without error feedback.