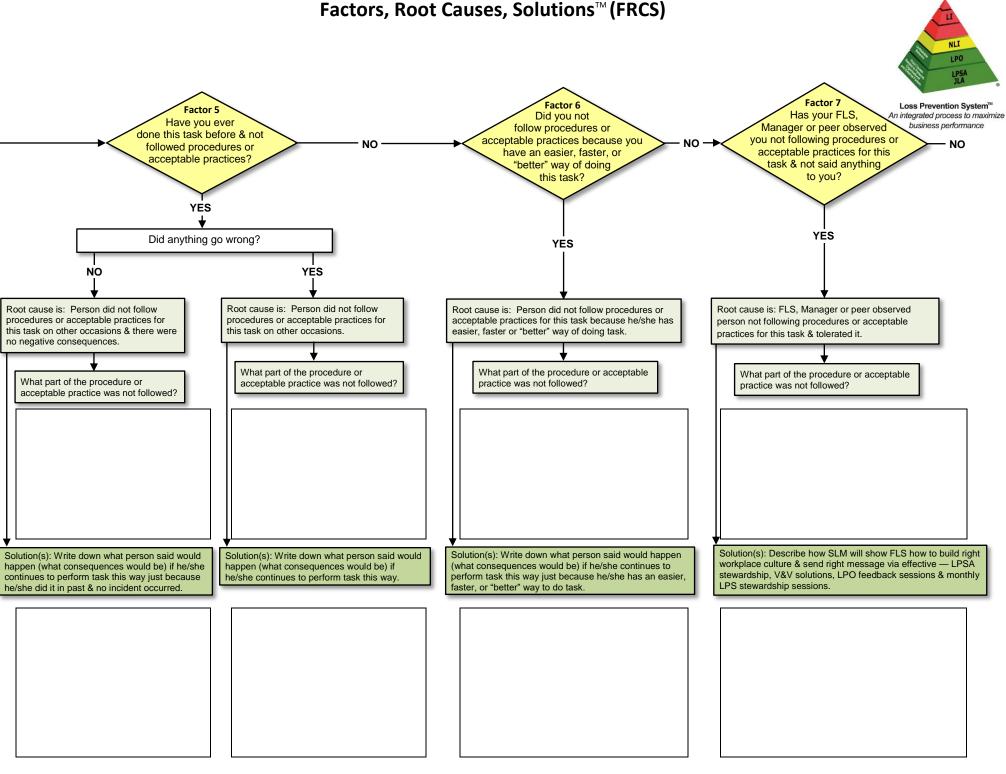
Factors, Root Causes, Solutions™(FRCS) List questionable item or NLI/LI equivalent of questionable item: To determine root cause(s) of losses, Verify there is a procedure, Have person explain specifically what Have person give an example of how near losses and questionable items & JLA & any pertinent SWP tools/equipment are needed and how this face-to-face communication develop solutions to prevent recurrence, Loss Prevention System for this task. they are accessed. occurred/occurs consistently. answer ALL of the following questions. An integrated process to maximize business performance YES YES YES Factor 1 Factor 2 Factor 4 Have person Has your supervisor Are you familiar with If tools are needed Is there adequate verbalize how to consistently told you to do this task documentation & do you for task, are they available, documentation explaining how to do do task according task, as well as ALL tasks, according know how to do task according to this task? — if conscious decision not to have operable, safely maintained & to documentation to procedures or acceptable documentation or acceptable is there proper workplace documentation, verify decision or acceptable practices? practices? and continue to design? practices. Factor 2. NO NO NO NO Why aren't tools available, operable, safely Why doesn't adequate Why didn't this face-to-face Why doesn't person know how to do task according maintained and/or why isn't there proper documentation exist for communication occur consistently? to documentation or acceptable practices? this task? workplace design? Identify root cause(s). Identify root cause(s). Identify root cause(s). Identify root cause(s). Solution(s): Explain specifically how tools will be Solution(s): Explain who will develop Solution(s): Explain how person will be shown how to do Solution(s): Explain how FLS will consistently communicate made available, operable, safely maintained for procedure, JLA, or SWP for this task (who task according to documentation or acceptable practices face-to-face with person to do this task, as well as ALL task (who makes available, due date, etc.) and/or writes, reviews, & approves, due date, etc.). tasks, according to procedures or acceptable practices. (who will show person, due date, etc.). how workplace design will be made proper (who is responsible, due date, etc.).

Continue to Factor 2. Continue to Factor 3. Continue to Factor 4. Continue to Factor 5 on next page.



Continue to Factor 6. Continue to Factor 6. Continue to Factor 7.