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May 21, 2021

U.S. Consulate General,  
India

**Re: Employment Confirmation and Urgent need for physical presence in U.S. of Mr. Aravind Rao TORRI**

Dear Sir or Madam:

This letter serves as verification that Mr. Aravind Rao Torri is currently a full-time employee with Barclays Services LLC. in Whippany, NJ. Mr. Torri has been employed by the Barclays in valid H-1B visa status since October 2, 2017, and currently holds the position of Software Support Analyst.

Barclays is a transatlantic consumer, corporate and investment banking, credit cards and wealth management with a strong presence in U.S. and U.K. with over 325 years of history and expertise in banking. Barclays moves, lends, invests and protects money of customers and clients worldwide for year of 2017 total income was USD 30 million with profit tax of 4.9 billion.

Barclays Services LLC has a critical need for Mr. Aravind Rao Torri to be physical present in US to provide vital support for critical infrastructure sector. The project Aravind Rao Torri working on is a web application which provides an ability to the disaster affected U.S. customers to be able to enroll into a payment relief programs. With the ongoing COVID 19 Pandemic he is working on a special feature in the application for U.S.Barclaycard credit card usage customers who are facing financial hardship to help them with financial relief by offering relief in the form of skip payment, late fee forgiveness, interest forgiveness and halting derogatory past due advancement for a specified period. This project also includes a tracker which provides updates to Business team in time to time reviews and brings more such relief programs for U.S. customers in any such national disaster instances. If Aravind Rao Torri don't return immediately it will impact processing of the payment files of U.S. Barclaycard credit card and loan customers who opted for the payment relief due to current ongoing pandemic with the above options and add more financial hardship to such customers. His immediate return to U.S. will help in on time deliverables of this critical features as his expertise in deploying the code to the critical production environment with appropriate testing, monitoring, analytics set up and handling of the eligible card holders files to process within our payment processing systems. this helps U.S customers in current COVID 19 pandemic who are facing financial issues to pay back there credit card and loan payments as this critical project provides self-enrolment feature to the eligible U.S. customers to opt- In and out for payment refile with various options on which Aravind Rao Torri is working on.

Based upon this letter of support, we kindly request that you provide exception to Mr. Aravind Rao Torri to travel back to U.S. to continue his support for critical infrastructure of our financial system which helps U.S customers in this current pandemic times.

Thank you for your kind consideration to this matter.

Sincerely,

**BARCLAYS SERVICES LLC**

P. Phanendrapati  
Manager

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