#### MENG 3065 - MODULE 2

# **Artificial Intelligence: A Modern Approach – Chapter 2 Intelligent Agents**

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#### Outline

- Intelligent agents (Chapter 2)
  - Intelligent Agents (IA)
  - Environment types
  - IA Behavior
  - IA Structure
  - IA Types

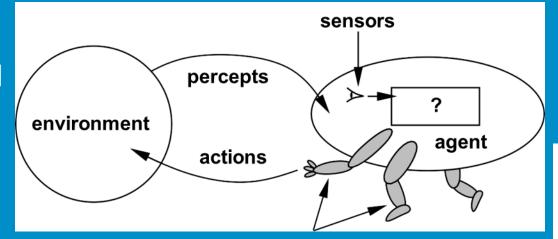


# What is an (Intelligent) Agent?

- Agents include humans, robots, softbots, thermostats, etc.
- An agent can be anything that can be viewed as perceiving its environment through sensors and acting upon that environment through actuators
- The agent function maps from percept histories to actions:

$$-f:P^*\to A$$

• The agent program runs on the physical architecture to produce f

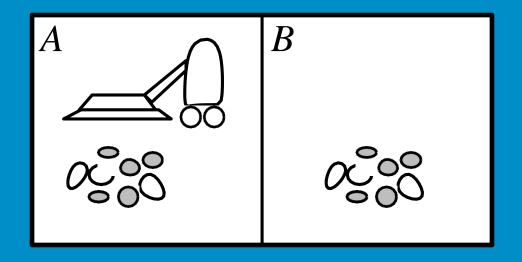


# What is an (Intelligent) Agent?

- PAGE (Percepts, Actions, Goals, Environment)
- Task-specific & specialized: well-defined goals and environment
- The notion of an agent is meant to be a tool for <u>analyzing</u> systems
  - It is not a different hardware or new programming languages



#### Vacuum-cleaner world



Percepts: location and contents, e.g., [A, Dirty]

Actions: Left, Right, Suck, NoOp



#### A vacuum-cleaner agent

Percept sequence	Action
[A, Clean]	Right
[A, Dirty]	Suck
[B, Clean]	Left
[B, Dirty]	Suck
[A, Clean], [A, Clean]	Right
[A, Clean], [A, Dirty]	Suck
•	•

```
function Reflex-Vacuum-Agent([location,status]) returns an action
if status = Dirty then return Suck
else if location = A then return Right
else if location = B then return Left
```

What is the **right** function?

Can it be implemented in a small agent program?





#### Rationality

- Fixed performance measure evaluates the environment sequence
  - one point per square cleaned up in time T?
  - one point per clean square per time step, minus one per move?
  - penalize for > k dirty squares?
- A rational agent chooses whichever action maximizes the expected value of the performance measure given the percept sequence to date
- Rational⇒ exploration, learning, autonomy



#### PEAS

- To design a rational agent, we must specify the task environment
- Example: the task of designing an automated taxi:
  - Performance measure?? safety, destination, profits, legality, comfort, ...
  - Environment?? US streets/freeways, traffic, pedestrians, weather, ...
  - Actuators?? steering, accelerator, brake, horn, speaker/display, . . .
  - Sensors?? video, accelerometers, engine sensors, keyboard, GPS, ....



#### Internet shopping agent

- Performance measure?? price, quality, appropriateness, efficiency
- Environment?? current and future WWW sites, vendors, shippers
- Actuators?? display to user, follow URL, fill in form
- Sensors?? HTML pages (text, graphics, scripts)





# A Windshield Wiper Agent

How do we design a agent that can wipe the windshields when needed?

Goals? Keep windshields clean & maintain visibility

Percepts? Raining, Dirty

Sensors? Camera (moist sensor)

Effectors? Wipers (left, right, back)

• Actions? Off, Slow, Medium, Fast

• Environment? Inner city, freeways, highways, weather ...



#### Behavior and performance of IAs

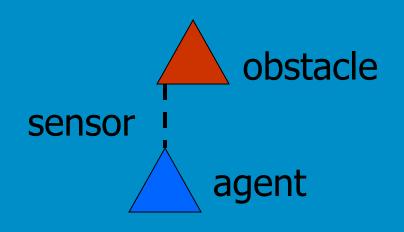
- Perception (sequence) to Action Mapping:  $f: \mathcal{P}^* \to \mathcal{A}$ 
  - Ideal mapping: specifies which actions an agent ought to take at any point in time
  - Description: Look-Up-Table, Closed Form, etc.
- Performance measure: a subjective measure to characterize how successful an agent is (e.g., speed, power usage, accuracy, money, etc.)

 (degree of) Autonomy: to what extent is the agent able to make decisions and take actions on its own?



# Look up table

Distance	Action
10	No action
5	Turn left 30 degrees
2	Stop





#### Closed form

• Output (degree of rotation) = F(distance)

• E.g., F(d) = 10/d (distance cannot be less than 1/10)



# How is an Agent different from other software?

Agents are autonomous, that is, they act on behalf of the user

 Agents contain some level of intelligence, from fixed rules to learning engines that allow them to adapt to changes in the environment

Agents don't only act reactively, but sometimes also proactively



# How is an Agent different from other software?

 Agents have social ability, that is, they communicate with the user, the system, and other agents as required

 Agents may also cooperate with other agents to carry out more complex tasks than they themselves can handle

 Agents may migrate from one system to another to access remote resources or even to meet other agents



### **Environment Types**

- Characteristics
  - Fully observable vs. partially observable
  - Single agent vs. multiagent
  - Deterministic vs. stochastic
  - Episodic vs. sequential
  - Static vs. dynamic
  - Discrete vs. continuous
  - Others



### **Environment Types**

- Characteristics
  - Fully observable vs. partially observable (Accessible vs. inaccessible)
    - Sensors give access to complete state of the environment.
  - Deterministic vs. nondeterministic
    - The next state can be determined based on the current state and the action.
  - Episodic vs. nonepisodic (Sequential)
    - Episode: each perceive and action pairs
    - The quality of action does not depend on the previous episode.



### **Environment Types**

- Characteristics
  - Static vs. dynamic
    - Dynamic if the environment changes during deliberation
  - Discrete vs. continuous
    - The discrete/continuous distinction applies to the state of the environment, to the way time is handled, and to the percepts and actions of the agent
    - · Chess vs. driving



# **Environment types**

Task Environment	Observable	Agents	Deterministic	Episodic	Static	Discrete
Crossword puzzle Chess with a clock	Fully Fully	_	Deterministic Deterministic	_	Static Semi	Discrete Discrete
Poker Backgammon	Partially Fully	Multi Multi	Stochastic Stochastic	Sequential Sequential	Static Static	Discrete Discrete
Taxi driving Medical diagnosis	Partially Partially	Multi Single	Stochastic Stochastic		•	Continuous Continuous
Image analysis Part-picking robot	Fully Partially	Single Single	Deterministic Stochastic	Episodic Episodic	Semi Dynamic	Continuous Continuous
Refinery controller Interactive English tutor	Partially Partially	Single Multi	Stochastic Stochastic	Sequential Sequential	-	Continuous Discrete
Figure 2.6 Examples of task environments and their characteristics.						

# **Environment types**

Environment	Accessible	Deterministic	Episodic	Static	Discrete
Operating System	Yes	Yes	No	No	Yes
Virtual Reality	Yes	Yes	Yes/no	No	Yes/no
Office Environment	No	No	No	No	No
Mars	No	Semi	No	Semi	No

- The environment types largely determine the agent design.
- The real world is (of course) partially observable, stochastic, sequential, dynamic, continuous, multi-agent



#### Structure of Intelligent Agents

- Agent = architecture + program
- **Agent program:** the implementation of  $f: \mathcal{P}^* \to \mathcal{A}$ , the agent's perception-action mapping

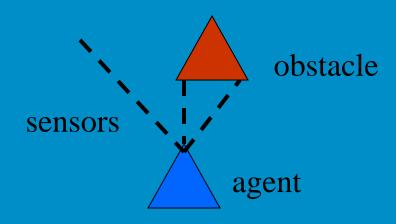
```
function Skeleton-Agent(Percept) returns Action
memory ← UpdateMemory(memory, Percept)
Action ← ChooseBestAction(memory)
memory ← UpdateMemory(memory, Action)
return Action
```

• **Architecture:** a device that can execute the agent program (e.g., general-purpose computer, specialized device, robot, etc.)



# Using a look-up-table to encode $f: \mathcal{P}^* \to \mathcal{A}$

- Example: Collision Avoidance
  - Sensors: 3 proximity sensors
  - Effectors: Steering Wheel, Brakes
- How to generate?
- How large?
- How to select action?

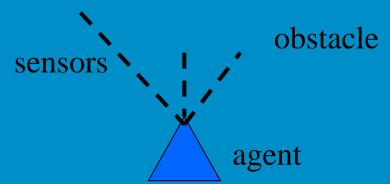




### Using a look-up-table to encode $f: \mathcal{P}^* \to \mathcal{A}$

• Example: Collision Avoidance

- Sensors: 3 proximity sensors possible readings (close, medium, far)
- Effectors: Steering Wheel possible actions (left, straight, right), Brakes possible actions (on or off)
- How to generate: for each  $p \in \mathcal{P}_{\ell} \times \mathcal{P}_m \times \mathcal{P}_r$  generate an appropriate action,  $a \in S \times \mathcal{B}$
- How large:
  - size of table = #possible percepts times # possible actions =  $|\mathcal{P}_{\ell}| |\mathcal{P}_m| |\mathcal{P}_r| |\mathcal{S}| |\mathcal{B}|$  E.g., P = {close, medium, far}<sup>3</sup>
  - A = {left, straight, right}  $\times$  {on, off} then size of table = 27\*3\*2 = 162
- How to select action? Search.





#### **Agent Classes**

- Russell & Norvig (2003) group agents into five classes based on their degree of perceived intelligence and capability
  - 1. Simple reflex agents
  - 2. Model-based reflex agents
  - 3. Goal-based agents
  - 4. Utility-based agents
  - 5. Learning agents



# Agent types (Cont'd)

- Reflex agents
  - Reactive: No memory
- Model-based Reflex agents (with internal states)
  - W/o previous state, may not be able to make decision
    - E.g. brake lights at night.
- Goal-based agents
  - Goal information needed to make decision

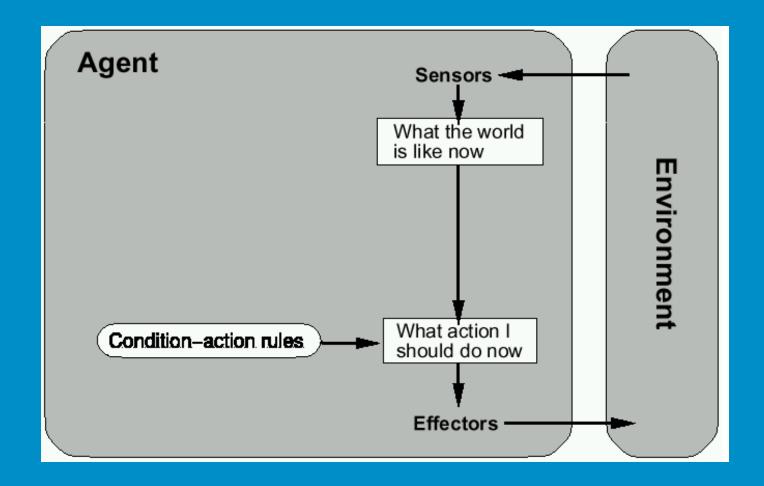


# Agent types (Cont'd)

- Utility-based agents
  - How well can the goal be achieved (degree of happiness)
  - What to do if there are conflicting goals?
    - Speed and safety
  - Which goal should be selected if several can be achieved?



# Reflex agents





#### Example

```
function SIMPLE-REFLEX-AGENT(percept) returns an action persistent: rules, a set of condition—action rules
```

```
state \leftarrow Interpret - Input(percept)

rule \leftarrow Rule-Match(state, rules)

action \leftarrow rule.Action

return action
```

function Reflex-Vacuum-Agent([location,status]) returns an action

```
if status = Dirty then return Suck
else if location = A then return Right
else if location = B then return Left
```



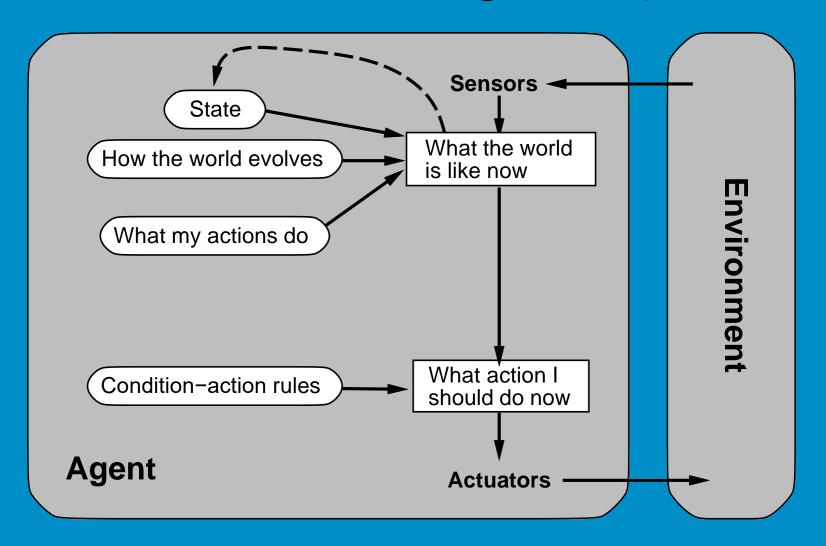


#### Reactive agents

- Reactive agents do not have internal symbolic models.
- Act by stimulus-response to the current state of the environment.
- Each reactive agent is simple and interacts with others in a basic way.
- Complex patterns of behavior emerge from their interaction.



# Model-based Reflex agents (w/ state)



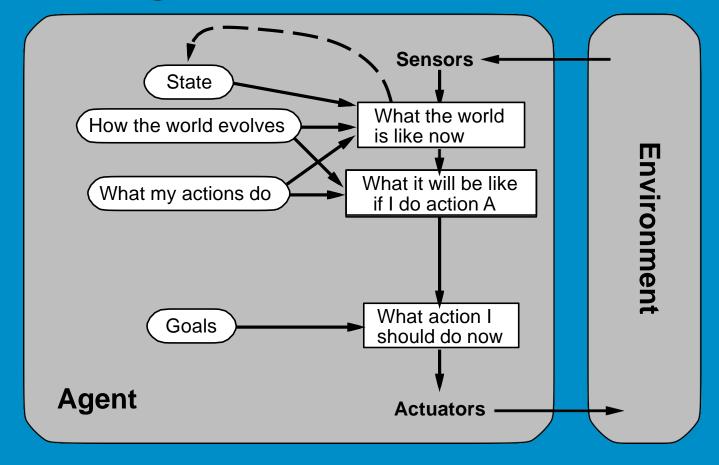


#### Example

```
function Reflex-Vacuum-Agent([location,status]) returns an action static: last_A, last_B, numbers, initially \infty if status = Dirty then ...
```



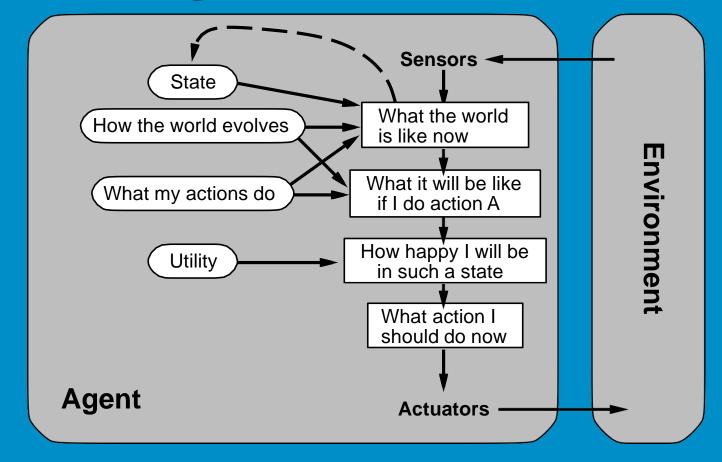
#### Goal-based agents







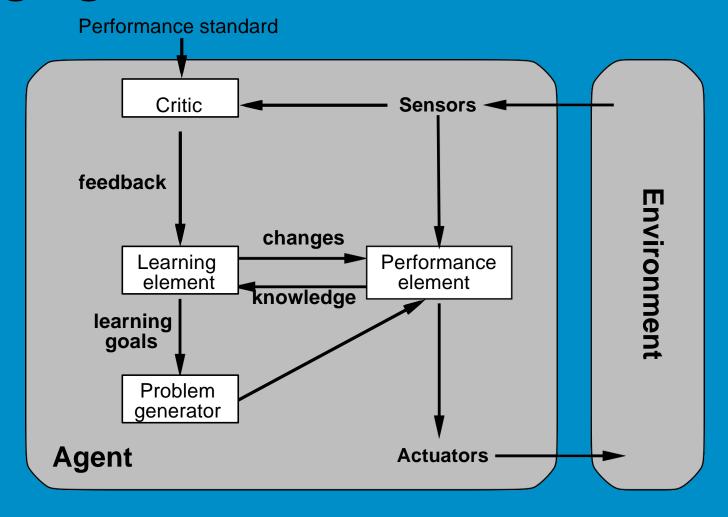
### **Utility-based agents**







#### Learning agents

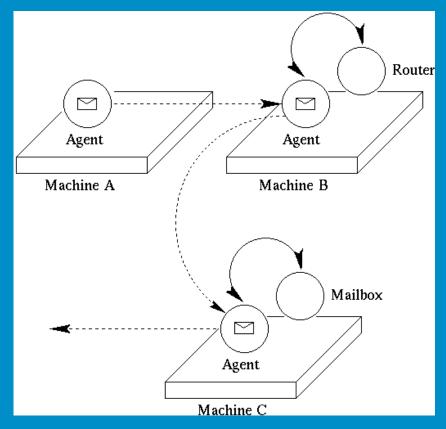






#### Mobile agents

- Programs that can migrate from one machine to another.
- Execute in a platform-independent execution environment.
- Require agent execution environment (places).
- Mobility not necessary or sufficient condition for agenthood.



A mail agent



### Mobile agents

- Practical but non-functional advantages:
  - Reduced communication cost (e.g. from PDA)
  - Asynchronous computing (when you are not connected)
- Two types:
  - One-hop mobile agents (migrate to one other place)
  - Multi-hop mobile agents (roam the network from place to place)



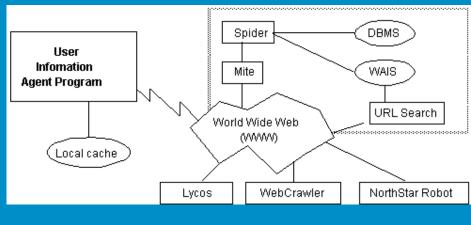
## Mobile agents

- Applications:
  - Distributed information retrieval.
  - Telecommunication network routing.



### Information agents

- Manage the explosive growth of information.
- Manipulate or collate information from many distributed sources.
- Information agents can be mobile or static.
- Examples:
  - BargainFinder comparison shops among Internet stores for CDs
  - <u>Internet Softbot</u> infers which internet facilities (finger, ftp, gopher) to use and when from high-level search requests.
- Challenge: ontologies for annotating Web pages (eg, SHOE).





# Summary

#### Intelligent Agents:

- Anything that can be viewed as perceiving its environment through sensors and acting upon that environment through its effectors to maximize progress towards its goals.
- PAGE (Percepts, Actions, Goals, Environment)
- Described as a Perception (sequence) to Action Mapping:  $f: \mathcal{P}^* \to \mathcal{A}$
- Using look-up-table, closed form, etc.
- Agent Types: Reflex, Model(state)-based, goal-based, utility-based

 Rational Action: The action that maximizes the expected value of the performance measure given the percept sequence to date

