

# Word Wizards | Post-User Testing Survey

## Welcome and Thank You for Testing Our Website!

Hello,

First and foremost, we want to express our heartfelt gratitude for taking the time to test our website. Your insights and feedback are invaluable to us as we strive to create a user-friendly and engaging platform for young learners.

### About this Survey:

- **Purpose:** The main goal of this survey is to gather your feedback and understand your experience with the website. Your honest opinions will help us identify areas of improvement and ensure that we deliver a top-notch learning experience.
- **Duration:** The survey should take approximately 10-15 minutes of your time.
- **Navigation:** The survey consists of multiple sections, each focusing on different aspects of the website. Please answer each question to the best of your ability. If you're unsure about something, it's okay to skip it, but the more details you can provide, the better.
- **Feedback:** While we've provided structured questions to guide your feedback, we also encourage you to share any additional thoughts or suggestions in the open-ended sections.

Thank you once again for your contribution. Every piece of feedback, whether positive or constructive, brings us one step closer to refining and enhancing our website.

Let's get started!

## General Experience

On a scale of 1-10, how would you rate your overall experience with the website? \*

	1	2	3	4	5	6	7	8	9	10	
Very Poor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very Good

What was the first thing you noticed when you visited the website? Was it positive or negative? \*

Had nice clipart, plain but easy to follow!

Were there any parts of the website that felt confusing or unclear? \*

A little unclear on the inventory screen as it was just a plain purple background. The wack a mole went a little crazy too

Navigation and Layout:

How easy was it to navigate through the website and find what you were looking for?

1 2 3 4 5 6 7 8 9 10

Difficult ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☒ ☐ Easy

Did you find any links or buttons that didn't work or led to the wrong place? \*

Several lead to pages that weren't finished

Was the website layout intuitive? Were there any sections where you felt lost? \*

Mostly straightforward

Flashcards Minigame:

Did you find the flashcards minigame engaging? Why or why not? \*

Sort of. It was straightforward, but had two cards repeat themselves all 5 tries.

Were the instructions for the flashcards minigame clear and easy to follow? \*

Yes

Did you experience any technical issues while playing the flashcards minigame? \*

No

#### Item Shop:

These questions are all optional, and help us know you better. If you've answered these in an application for a separate team, feel free to leave them blank. Have fun!

How would you describe your experience with the item shop?

Easy to navigate and had interesting claims under work in progress

Were the items in the shop clearly displayed and described?

Yes

Was the process of purchasing and using items from the shop straightforward?

Yes

### Inventory:

Were you able to easily view and manage your inventory?

Yes

Did you encounter any difficulties or glitches while accessing or using items from your inventory?

It would be better if it had 'Inventory' on it, or if it had anything beyond the inventory itself and a blank background

### Other Minigames:

Which minigame did you enjoy the most and why?

Wack a mole looked interesting but bugged at the end

Were there any minigames that you found too easy or too challenging? (Remember to consider a child's perspective)

They all seemed straightforward enough after instructions

### Content and Learning Experience:

How age-appropriate and educational did you feel the content was?

1	2	3	4	5	6	7	8	9	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Were there any words or phrases used in the website that you didn't understand?

No

How likely are you to recommend this website to someone who wants to learn English?

After a little more work, somewhat likely

Miscellaneous:

What was your favorite feature or section of the website?

I really liked that they had a parent blog section

If you could change one thing about the website, what would it be?

Make a dark mode, the white background is a bit bright

Were there any features or sections you felt were missing from the website?

Final Thoughts:

Do you have any additional comments or suggestions for improving the website?

Please add a volume on the flash cards, or lower the volume.

Would you be interested in testing future versions of the website?

Yes

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Google Forms

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What was the first thing you noticed when you visited the website? Was it positive or negative? \*

The first thing I noticed was the nicely laid-out landing page! It gave a positive impression.

Were there any parts of the website that felt confusing or unclear? \*

The parents' portal was a little confusing to me as I didn't understand the process of registering a child after clicking "Children".

### Navigation and Layout:

How easy was it to navigate through the website and find what you were looking for?

1 2 3 4 5 6 7 8 9 10

Difficult ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☒ ☐ Easy

Did you find any links or buttons that didn't work or led to the wrong place? \*

Yes. Not much on the "User Profile" page works

Was the website layout intuitive? Were there any sections where you felt lost? \*

The layout is good! The website is easy to navigate, although it would be nice to have back buttons to go back to the previous page without having to use the built-in browser button.

### Flashcards Minigame:



Did you find the flashcards minigame engaging? Why or why not? \*

It would be engaging if I was a child but I clearly know what things are, but since this website is for kids, I think it's good!

Were the instructions for the flashcards minigame clear and easy to follow? \*

The instructions were clear and the game felt intuitive.

Did you experience any technical issues while playing the flashcards minigame? \*

Yes, the only 2 flashcard questions are the same question. Also, sometimes when the sound button is clicked, the flashcard will change to something different. In my case it changed from a giraffe to a carrot.

#### Item Shop:

These questions are all optional, and help us know you better. If you've answered these in an application for a separate team, feel free to leave them blank. Have fun!

How would you describe your experience with the item shop?

The item shop works and is easy to use!

Were the items in the shop clearly displayed and described?

Yes, except some of the images were missing.

Was the process of purchasing and using items from the shop straightforward?

Yes, just click on the item.

Inventory:

Were you able to easily view and manage your inventory?

Yes

Did you encounter any difficulties or glitches while accessing or using items from your inventory?

I didn't know how to use the "cool emoji" to make my profile cool.

Other Minigames:

Which minigame did you enjoy the most and why?

I enjoyed the hangman the most since it seemed to be the most functional

Were there any minigames that you found too easy or too challenging? (Remember to consider a child's perspective)

I think all the challenges are a little too easy, but I am not a child so take this with a grain of salt!

Content and Learning Experience:

How age-appropriate and educational did you feel the content was?

1	2	3	4	5	6	7	8	9	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Were there any words or phrases used in the website that you didn't understand?

No

How likely are you to recommend this website to someone who wants to learn English?

Not likely, but maybe in the future after some improvements are made!

Miscellaneous:

What was your favorite feature or section of the website?

My favorite section was the landing page. It is laid out nicely and isn't cluttered!

If you could change one thing about the website, what would it be?

I would make it so that the minigames have some more functionality!

Were there any features or sections you felt were missing from the website?

Again, the User Profile page exists but it's almost like it doesn't. Also, on the "Quests" tab there is just a pink background with nothing on it.

### Final Thoughts:

Do you have any additional comments or suggestions for improving the website?

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Would you be interested in testing future versions of the website?

Yes!

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## Google Forms