

Thomas J. Park

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Objective:

To pursue a career in web development, using my coding and computer science skills.

Work History:

Public Technology Assistant-St. Louis Public Library 06/15 - present

- Assist patrons with technological needs, including personal support on Windows based, Chrome based and Macintosh computers.
- Well-versed in a variety of popular DAWs, including Microsoft Office 2015 and the Adobe Creative Cloud Suite.
- Maintain an active network consisting of over 400 personal computers.
- Provide reference, employment and various other forms of support for a diverse body of patrons.

Clerk-St. Louis Public Library 09/12 - 06/15

- Addressed circulation needs in a busy library environment. Included coordinating movement of materials between branches, and helping patrons locate and obtain materials upon request.
- Engaged with a diverse patron base regarding library needs while providing an optimal customer service experience to an average of 200 unique visitors a day.
- Supplemented technical staff with computer support.
- Utilized Workflows systems software to track the flow of materials and maintained individual customer accounts.

Shelver-St. Louis Public Library 06/09 - 09/12

- Maintained collection of materials based on Dewey Decimal system.
- Assisted clerks, managers and other staff with circulation duties.
- Served patrons in search of materials.

Volunteer-St. Louis Public Library 04/07 - 06/09

- Responsible for the organization of media racks.
- Assisted customers in locating specific items.
- Provided various means of support for staff as needed.

Special Training:

Attended Discovery and LC-101 Programs 5/18-present
Familiar with Python, css, html, sql, flask, jinja, git, c#, NET Core and Computer
Science essentials
Launchcode, Saint Louis, MO

Education:

Bachelor of Arts in English 1989 - 1993
Northwestern University, Chicago, IL