

Call Centre

3-Months Insights



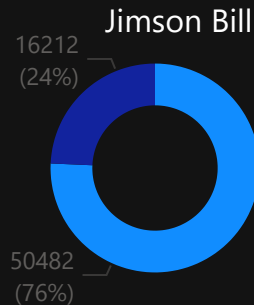
MonthName

Month-6

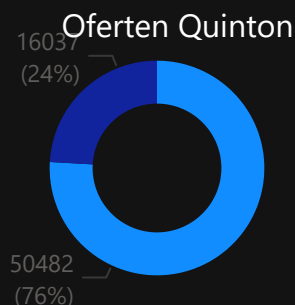
Month-7

Month-8

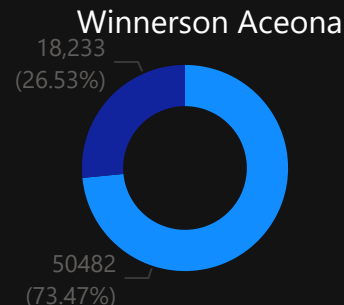
32.1...



31.8%



36.1%



50482

Total Calls recieved



35262

Total calls with acceptance



38,140,644

Total handled time