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| **Problem 1** | |
| Usability Problem | 1. Some users may not be able to recognize whether the item is a link. 2. When user hover over the text, he/she still cannot easily find out whether they are clickable or not. 3. The items in the navigator are not related to each other which will cause confusion. (i.e., IO9, Earther, Paleofuture) |
| Heuristic(s) Violated | H2, H4, H8 |
| Screenshot |  |
| Suggestion | 1. Currently, when user hover over one of the item in the navigator, the website does not show a clearly contract color indicating that the item is clickable. Instead of displaying a darker-gray-color text, showing a blue-color text would be better.      1. Rename some of the items and regroup the item in logical order. |

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| **Problem 2** | |
| Usability Problem | In reality, ‘discussion’ icon means the review or discussion. However, in GIZMODE, when user clicks ‘discussion’ icon, it doesn’t navigate to the discussion part of the article which will cause confusion. |
| Heuristic(s) Violated | H2, H4 |
| Screenshot |  |
| Suggestion | Navigate to the correct section of the page. |

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| **Problem 3** | |
| Usability Problem | The website does not have a clear sign to indicate where the user is currently at.  The website does not have a clear sign for user to go back to previous page/state. |
| Heuristic(s) Violated | H3, H6 |
| Screenshot |  |
| Suggestion | Add a clickable navigator text on the top left corner. Thus, users are aware of which page are they currently in and can also easily navigate to previous page. |

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| **Problem 4** | |
| Usability Problem | Each page within GIZMODO is designed differently. The layout, the navigator, text font, color, size. |
| Heuristic(s) Violated | H4 |
| Screenshot |  |
| Suggestion | Make a consistent design of pages. |

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| **Problem 5** | |
| Usability Problem | 1. Search bar is hard to notice. 2. Search does not provide a list of suggested search (i.e., user’s regular/previous searches history; related words base on what user types in). |
| Heuristic(s) Violated | H6 |
| Screenshot |  |
| Suggestion |  |

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| **Problem 6** | |
| Usability Problem | 1. In almost all website, the login page contains ‘username’ and ‘password’. However, GIZMODE uses ‘key’ instead of ‘password’. 2. When user enters wrong user name or password, the error message appears in an irrelevant and hard-to-notice location. |
| Heuristic(s) Violated | H2, H5, H9 |
| Screenshot |  |
| Suggestion |  |

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| **Problem 7** | |
| Usability Problem | Top banner navigator doesn’t have any help/contact link for users who are looking for more information about the website. |
| Heuristic(s) Violated | H10 |
| Screenshot |  |
| Suggestion |  |