

# Nicholas Karn, Senior Reporting Analyst

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## PROFILE

Business Analyst and Reporting Specialist with expertise in designing data-driven reporting solutions, debugging critical issues, improving compliance, and gathering stakeholder requirements. Experienced in SQL, MongoDB, Jira, Postman, API integrations, and state education reporting workflows. Known for transforming complex reporting rules into structured workflows and actionable tasks.

## EMPLOYMENT HISTORY

Mar 2019 — Present

### Senior Reporting Analyst, Alma Technologies

- Partner with stakeholders to gather requirements and design compliant reporting solutions.
- Debug critical data issues, preventing fines and funding losses for schools.
- Collaborate with engineers on SQL queries, MongoDB scripts, and API integrations.
- Utilize Jira and Postman to manage requirements and streamline QA workflows.
- Translate complex reporting rules into structured workflows and actionable tasks.

Jul 2016 — Mar 2019

### On-Site Customer Service Representative, Mallory Safety & Supply

- Delivered frontline customer service and product support for on-site accounts.
- Managed inventory accuracy through forecasting and stock auditing.
- Assisted customers with equipment selection and order fulfillment.
- Coordinated with stakeholders for efficient product distribution.
- Improved operational efficiency and customer satisfaction through process enhancements.

## SKILLS

Business Analysis	Requirements Gathering	Stakeholder Communication
Workflow Mapping	Acceptance Criteria	Impact Analysis
SQL	MongoDB	Data Validation
Root Cause Analysis	Debugging	REST APIs / JSON / XML
Postman	Jira	Agile / Scrum
Excel / Sheets	Alma SIS	Ed-Fi Reporting
SIF XML	GitHub	Python (Basic)