

NAVEEN KUMAR N

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EXPERIENCE

• HCLTech - Telco Cloud Administrator	September 2023 – Present:	Madurai, Tamil Nadu
• HDLC Technologies - AWS Cloud Intern	June 2023 – August 2023:	Chennai, Tamil Nadu
• FIXWATT - Data Analyst Freelance	March 2022 – August 2022:	Madurai, Tamil Nadu

ROLES AND RESPONSIBILITIES

- Led end-to-end migration activities for over 2,000 VMs with zero downtime across production and non-production environments, transitioning from Gen 09 to Gen 10 compute infrastructures.
- Managed OpenStack resources, including images, flavors, project quotas, and security groups.
- Performed static port binding for network configurations in tenant environments.
- Performed SSL certificate updates for overcloud and undercloud environments.
- Executed volume creation, deletion, and migration tasks for computes and servers.
- Troubleshooting incidents using Linux/OpenStack CLI commands, resolving ServiceNow tickets.
- Resolved hardware faults with HP, Dell, Balatadata; collaborated with Cisco/Broadcom for ACI issues.
- Performed health checks, backup, and restoration on OpenStack clusters.
- Executed scale-in and scale-out operations on OpenStack clusters.
- Updated firmware (BIOS, iDRAC) on physical servers.
- Monitored ACI Fabric Leaf Nodes' health, AVI CPU/disk usage, and Panorama CPU usage.
- Supported OpenStack cluster upgrade activities (pre-upgrade, post-upgrade, rollback).

SKILLS SUMMARY

- **Operating System:** Linux (Red Hat OpenStack)
- **Cloud Services:** OpenStack (Private Cloud)
- **Networking:** AVI ALB - BGP, APIC - Static Port Binding
- **ServiceNow :** Incident/Change Management
- **Infrastructure Monitoring :** Panorama, AVI Controller, Netops, iDRAC
- **Tools:** GIT, MS Excel, Netbox, Target Process

CERTIFICATES

- **Amazon Certified: AWS Solution Architect Associate:** AWS
- **Oracle Certified: Oracle Cloud Certified AI Associate:** Oracle
- **Oracle Certified: Oracle Cloud Infrastructure Certified Associate:** Oracle
- **Microsoft Certified: Azure Administrator Associate:** Microsoft
- **AWS Certified: Cloud Practitioner:** Amazon Web Services Training and Certification
- **Microsoft Certified: Security, Compliance, and Identity:** Microsoft
- **Microsoft Certified: Azure Fundamentals:** Microsoft
- **Microsoft Certified: Azure Artificial Intelligence Fundamentals:** Microsoft
- **Cloud Computing:** NPTEL
- **ITIL® 4 Foundation:** PeopleCert
- **Soft Skills:** NPTEL

EDUCATION

• K.L.N College Engineering College <i>Bachelor of Engineering - Electronics and Communication; CGPA: 8.82</i>	Sivaganga, Tamil Nadu <i>Aug 2019 - May 2023</i>
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AWARDS

- **2Good:** Received for Distinguished Performance for two consecutive years (Rating of 9.8/10)
- **North Star - 2025:**
- **North Star - 2024:**