FJ Benjamin Holdings Ltd

AVAILABILITY REPORT

1 April 2020 - 30 April 2020

Submitted by

AVAILABILITY REPORT :

Date :1 April 2020 - 30 April 2020

SLA Table:

NO	Site Name	Connectivity	From Date	To Date	Exact Site Uptime (mins)	Total Availability Time (mins)	Total downtime	Uptime (%)
1	FW HQ MAXIS	Maxis - Fiber	01/4/2020	30/4/2020	43200	43200	0	100.0
2	FW HQ TIME	TIME	01/4/2020	30/4/2020	43200	43200	0	100.0
3	Frederique Constant GPO	Metro-E/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
4	Guess Acc Permaisuri Imperial City	TM - Streamyx/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
5	Guess Acc.Seremban	TM - Streamyx/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
6	Guess Bukit Tinggi	Maxis - Fiber/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
7	Guess Design Village	TM - Unifi/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
8	Guess East Coast Mall	Maxis - Fiber/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
9	Guess GPO (sharing with TLABGPO)	Metro-E/4G - Yes LTE	01/4/2020	30/4/2020	43200	43200	0	100.0
10	Guess IOI City Mall	Maxis - Fiber/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
11	Guess Imago	TM - Unifi/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
12	Guess Ipoh Station 18	TM - Streamyx/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
13	Guess JPO	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
14	Guess Kid One Utama	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
15	Guess Kid Pavillion	Maxis - Fiber/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
16	Guess Kid Queensbay Mall	Maxis - Fiber/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
17	Guess Kota Bharu	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
18	Guess Mitsui	TIME/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
19	Guess One Utama	Maxis - Fiber/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
20	Guess Pavillion	Maxis - Fiber/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
21	Guess Queensbay Mall	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
22	Guess Suria KLCC	Maxis - Fiber/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
23	Guess Tebrau City	TM - Streamyx/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
24	Guess The Garden	Maxis - Fiber/4G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
25	LaSenza Empire Subang	TIME/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0

26	LaSenza JPO	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
27	LaSenza KLCC	Maxis - Fiber/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
28	LaSenza Midvalley	Maxis - Fiber/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
29	LaSenza One Utama	TM - Unifi/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
30	LaSenza Pavilion	Maxis - Fiber/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
31	LaSenza Queensbay Mall	TM - Unifi/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
32	LaSenza Setia City Mall	TM - Unifi/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
33	LaSenza Sky Avenue	TM - Streamyx/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
34	LaSenza Station 18	TM - Streamyx/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
35	LaSenza Sunway Pyramid	Maxis - Fiber/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
36	LaSenza Sunway Velocity	TIME/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
37	LaSenza The Spring	TM - Streamyx/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
38	Marc Jacob Genting	TM - Streamyx/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
39	Marc Jacob KLCC	YES - 4G LTE/3G - Digi	01/4/2020	30/4/2020	43199.0	43200	1.0	99.998
40	Pretty Ballerinas KLCC	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
41	Pretty Ballerinas The Garden	TM - Unifi/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
42	Rebecca Minkoff KLCC	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
43	SuperDry Design Village	TM - Unifi/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
44	SuperDry GPO (sharing with TLABGPO)	Metro-E/4G - Yes LTE	01/4/2020	30/4/2020	43200	43200	0	100.0
45	SuperDry Gurney Plaza	TIME/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
46	SuperDry Midvalley	TM - Unifi/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
47	SuperDry Mitsui (sharing with GSMITSUI)	TIME/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
48	SuperDry Pavilion	Maxis - Fiber/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
49	SuperDry Southkey Sogo	Digi - 3G/4G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
50	SuperDry Sunway Pyramid	Maxis - Fiber/3G - Digi	01/4/2020	30/4/2020	43200	43200	0	100.0
51	SuperDry Sunway Velocity	TIME/3G - Celcom	01/4/2020	30/4/2020	43200.0	43200	0.0	100.0
52	SuperDry Suria Sabah	Maxis - Fiber/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
53	SuperDry Tebrau City JB	TM - Streamyx/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
54	TimeLab GPO	Metro-E/4G - Yes LTE	01/4/2020	30/4/2020	43200	43200	0	100.0
55	TimeLab Mitsui	TIME/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
56	US Polo Assn (USPA) East Coast Mall	TM - Unifi/3G - Maxis	01/4/2020	30/4/2020	43200	43200	0	100.0
57	US Polo Assn (USPA) JPO	Digi - 3G/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
58	US Polo Assn (USPA) Kuching	TM - Unifi/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0
59	US Polo Assn (USPA) Melawati	TM - Unifi/3G - Celcom	01/4/2020	30/4/2020	43200	43200	0	100.0

SLA Graphs :

SLA(%) GRAPH

Site	Uptime %
Guess Queensbay Mall	100.0
Guess Suria KLCC	100.0
Guess Tebrau City	100.0
Guess The Garden	100.0
LaSenza Empire Subang	100.0
LaSenza JPO	100.0
LaSenza KLCC	100.0
LaSenza Midvalley	100.0
LaSenza One Utama	100.0
LaSenza Pavilion	100.0

SLA(%) GRAPH

Site	Uptime %
LaSenza Queensbay Mall	100.0
LaSenza Setia City Mall	100.0
LaSenza Sky Avenue	100.0
LaSenza Station 18	100.0
LaSenza Sunway Pyramid	100.0
LaSenza Sunway Velocity	100.0
LaSenza The Spring	100.0
Marc Jacob Genting	100.0
Marc Jacob KLCC	99.998
Pretty Ballerinas KLCC	100.0

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SLA(%) GRAPH

Uptime %

Location	SLA
Pretty Ballerinas The Garden	100.0
Rebecca Minkoff KLCC	100.0
SuperDry Design Village	100.0
SuperDry GPO (sharing with TLABGPO)	100.0
SuperDry Gurney Plaza	100.0
SuperDry Midvalley	100.0
SuperDry Mitsui (sharing with GSMITSUI)	100.0
SuperDry Pavilion	100.0
SuperDry Southkey Sogo	100.0
SuperDry Sunway Pyramid	100.0

SLA(%) GRAPH

Uptime %

Location	SLA
US Polo Assn (USPA) Melawati	100.0
US Polo Assn (USPA) Kuching	100.0
US Polo Assn (USPA) JPO	100.0
US Polo Assn (USPA) East Coast Mall	100.0
TimeLab Mitsui	100.0
TimeLab GPO	100.0
SuperDry Tebrau City JB	100.0
SuperDry Suria Sabah	100.0
SuperDry Sunway Velocity	100.0