



VINX MALAYSIA SDN. BHD

AVAILABILITY REPORT

1 April 2020 - 30 April 2020

Submitted by



AVAILABILITY REPORT :

Date :1 April 2020 - 30 April 2020

SLA Table:

NO	Site Name	Connectivity	Business Hours Minutes	WAN Downtime Minutes	Customer Downtime Minutes	Total Downtime Minutes (WAN+Customer)	WAN Availability Percentage
1	ABG Alor Setar	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
2	ABG Ampang	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
3	ABG Batu Pahat	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
4	ABG Bukit Minyak	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
5	ABG Bukit Rimau	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
6	ABG Danau Kota	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
7	ABG Falim	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
8	ABG Jaya One	TM Unifi/3G - Digi	43200	0	0	0	100.0
9	ABG Kepong	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
10	ABG Klang	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
11	ABG Kluang	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
12	ABG Kuantan	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
13	ABG Midvalley	TM - Unifi/Macrolynx Fibre (15mbps)	43200	0	0	0	100.0
14	ABG Puchong	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
15	ABG Putrajaya	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
16	ABG Seberang Jaya	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
17	ABG Shah Alam	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
18	ABG Sri Petaling	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
19	ABG Subang	TM - Unifi/TIME	43200	0	0	0	100.0
20	ABG Sutera Mall	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
21	ABG Tropicana City Mall	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
22	ABG Tun Hussein Onn	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
23	ABG Wangsa Maju	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
24	AMY Ampang Utara (AU2)	TM - Unifi/4G - YES LTE	43200	0.0	15.0	15.0	100.0
25	AMY Bandar Puchong	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0

26	AMY Bandar Sunway	TM - Unifi/4G - Unifi AIR	43200	0	0	0	100.0
27	AMY Bandar Utama	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
28	AMY Bandaraya Melaka	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
29	AMY Bukit Indah	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
30	AMY Bukit Mertajam	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
31	AMY Bukit Raja (Bandar Baru Klang)	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
32	AMY Bukit Tinggi	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
33	AMY Cheras Selatan	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
34	AMY Equine Park	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
35	AMY Falim	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
36	AMY Ipoh Kinta City	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
37	AMY Ipoh Station 18	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
38	AMY Kempas (AMY BANDAR DATO' ONN)	TM - Unifi/4G - YES LTE	43200	0	0	0	100.0
39	AMY Klebang	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
40	AMY Kota Bharu	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
41	AMY Kuching	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
42	AMY Kulai Jaya	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
43	AMY Maluri	TM - Unifi/TM - Unifi (100mbps)	43200	0	0	0	100.0
44	AMY Maluri Store	TM - Unifi/4G - Yes LTE	43200	0.0	37.0	37.0	100.0
45	AMY Melaka Store	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
46	AMY Metro Prima	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
47	AMY Midvalley	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
48	AMY NILAI	TM - Unifi/3G - Digi	43200	0	0	0	100.0
49	AMY Permas Jaya	TM - Unifi /4G - Yes LTE	43200	0.0	13.0	13.0	100.0
50	AMY Queensbay Mall	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
51	AMY Rawang	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
52	AMY Seremban 2	TM - Streamyx/4G - Yes LTE	43200	0.0	29.0	29.0	100.0
53	AMY Shah Alam	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
54	AMY Sri Manjung	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
55	AMY Taiping	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
56	AMY Taman Universiti	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
57	AMY Tebrau City	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
58	AMY Wangsa Maju	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
59	Aeon Rockey Tebrau City	TM - Unifi/3G - Digi	43200	0	0	0	100.0
60	Aeon Rockey AMY Shah Alam	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
61	Daiso AMY Bukit Mertajam	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
62	Daiso AMY Kulai Jaya	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
63	Daiso AMY Taiping	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
64	Daiso Aman Sentral	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0

65	Daiso Atria	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
66	Daiso Bandar Dato' Onn (Kempas)	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
67	Daiso Bandar Utama	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
68	Daiso Bele Time	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
69	Daiso Bukit Indah	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
70	Daiso Cheras Selatan	TM Unifi/3G - Digi	43200	0	0	0	100.0
71	Daiso Dpulze	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
72	Daiso Eko Cheras	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
73	Daiso Evo Bangi	TM - Unifi/3G - Digi	43200	0	0	0	100.0
74	Daiso Jaya SC	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
75	Daiso KL Festival City	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
76	Daiso KTCC	TM Unifi/	43200	0	0	0	100.0
77	Daiso Kiara	TIME /3G - Maxis	43200	0	0	0	100.0
78	Daiso Kinta City	TM - Streamyx/3G - Digi	43200	0	0	0	100.0
79	Daiso Klebang	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
80	Daiso Kota Bharu	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
81	Daiso Kuching Central	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
82	Daiso Metro Prima	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
83	Daiso My Town	TIME/3G - Maxis	43200	0	0	0	100.0
84	Daiso Nilai	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
85	Daiso Palm Mall	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
86	Daiso Princess Cove	TIME /3G - Maxis	43200	0	0	0	100.0
87	Daiso Queensbay Mall	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
88	Daiso Shah Alam	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
89	Daiso Spring	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
90	Daiso Starling	UptownNet/3G - Maxis	43200	0	0	0	100.0
91	Daiso Sunway Velocity	TIME/3G - Celcom	43200	0	0	0	100.0
92	Daiso Taman Maluri	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
93	Daiso Tasek Central	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
94	Daiso Tebrau City	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
95	Daiso Toppen	TIME/3G - Maxis	43200	0	0	0	100.0
96	Daiso Viva Home	TM - Unifi/3G - Digi	43200	0	0	0	100.0
97	MaxValue Bangi	TM - Unifi/3G - Digi	43200	0	0	0	100.0
98	MaxValue Bangsar South	TM - Unifi/3G - Digi	43200	0	0	0	100.0
99	MaxValue Bele Time (Danga Bay)	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
100	MaxValue Quill City	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
101	MaxValue Section 17	TIME/4G - Celcom	43200	0	0	0	100.0
102	MaxValue Sunway Velocity	TIME/3G - Maxis	43200	0	0	0	100.0
103	Maxvalue New Desa Park City	TM - Unifi/3G - Celcom	43200	0	0	0	100.0

104	Maxvalue Palm Mall	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
105	Maxvalue Selayang Mall	TM Unifi/3G - Digi	43200	0	0	0	100.0
106	Maxvalue United Point	TIME/3G - Maxis	43200	0	0	0	100.0
107	Petemo Tebrau City (Pet Shop)	TM - Unifi/3G - Digi	43200	0	0	0	100.0
108	ROHM Wako Mini Convenience Shop Kota Bahru	YES 4G LTE/3G - Celcom	43200	0.0	60.0	60.0	100.0
109	WH KLPTC	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
110	WH KLRDC Bangi	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
111	WH PC Shah Alam	TM - Unifi/4G - Yes LTE	43200	0	0	0	100.0
112	WH SSDC Petaling Jaya	TM - Streamyx/4G - YesLTE	43200	3.0	26.0	29.0	99.993
113	Wellness ABG Falim	TM - Streamyx/3G - Digi	43200	0	0	0	100.0
114	Wellness ABG Penang Prai	TM - Streamyx/3G - Digi	43200	0	0	0	100.0
115	Wellness ABG Puchong Utama	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
116	Wellness ABG Subang Jaya	TM - Unifi/3G - Digi	43200	0	0	0	100.0
117	Wellness ABG Wangsa Maju	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
118	Wellness AMY Ampang Utara (AU2)	TM - Unifi/3G - Digi	43200	0	0	0	100.0
119	Wellness AMY Bandar Puchong	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
120	Wellness AMY Bandaraya Melaka	TM - Streamyx/3G - Digi	43200	0	0	0	100.0
121	Wellness AMY Bukit Mertajam	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
122	Wellness AMY Bukit Tinggi	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
123	Wellness AMY Cheras Selatan	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
124	Wellness AMY Intermark	TM - Unifi/3G - Digi	43200	0	0	0	100.0
125	Wellness AMY Ipoh Station 18	TM - Streamyx/3G - Digi	43200	0	0	0	100.0
126	Wellness AMY Kinta City	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
127	Wellness AMY Klebang	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
128	Wellness AMY Kota Bharu	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
129	Wellness AMY Kulai Jaya	TM - Unifi/3G - Maxis	43200	0.0	3.0	3.0	100.0
130	Wellness AMY Metro Prima	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
131	Wellness AMY Midvalley	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
132	Wellness AMY Shah Alam	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
133	Wellness AMY Taiping	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
134	Wellness AMY Wangsa Maju	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
135	Wellness Aman Sentral	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
136	Wellness Ampang Point	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
137	Wellness Arkadia	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
138	Wellness Atria	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
139	Wellness Bandar Dato' Onn (Kempas)	TM - Unifi/3G - Digi	43200	0	0	0	100.0
140	Wellness Bandar Sunway	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
141	Wellness Bandar Utama	TM - Unifi/3G - Maxis	43200	0	0	0	100.0

142	Wellness Bangsar South The Sphere	TM - Unifi/3G - Digi	43200	0	0	0	100.0
143	Wellness Bele Time	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
144	Wellness Bukit Indah	TM - Streamyx/3G - Digi	43200	0	0	0	100.0
145	Wellness Danau Kota	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
146	Wellness Dataran Pahlawan	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
147	Wellness Desa Park City	TM - Streamyx/3G - Maxis	43200	0.0	10.0	10.0	100.0
148	Wellness Evo Bangi	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
149	Wellness Ikano	TM - Unifi/3G - Digi	43200	0	0	0	100.0
150	Wellness KL Gateway	Maxis - Unifi/3G - Maxis	43200	0	0	0	100.0
151	Wellness Kiara	TIME/3G - Maxis	43200	0	0	0	100.0
152	Wellness Kluang Mall	TM - Streamyx/3G - Digi	43200	0	0	0	100.0
153	Wellness Kuching Central	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
154	Wellness Kulim Central	TM Unifi/3G - Celcom	43200	0	0	0	100.0
155	Wellness Mahkota Parade	TM - Streamyx/3G - Maxis	43200	0.0	10.0	10.0	100.0
156	Wellness Medini	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
157	Wellness Nilai	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
158	Wellness Palm Mall	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
159	Wellness Permas Jaya	TM - Streamyx/3G - Maxis	43200	0.0	600.0	600.0	100.0
160	Wellness Publika	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
161	Wellness Queensbay Mall	TM - Unifi/3G - Digi	43200	0	0	0	100.0
162	Wellness Quill City	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
163	Wellness R&F Mall	TIME /3G - Maxis	43200	0.0	274.0	274.0	100.0
164	Wellness Saradise Mall	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
165	Wellness Section 17	TIME/3G - Digi	43200	0	0	0	100.0
166	Wellness Segamat Central	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
167	Wellness Seksyen 23	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
168	Wellness Selayang Mall	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
169	Wellness Solaris	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
170	Wellness Southkey Megamall	TIME /3G - Celcom	43200	0	0	0	100.0
171	Wellness Sunway Carnival	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
172	Wellness Sunway Velocity	TIME/3G - Celcom	43200	0	0	0	100.0
173	Wellness TMG MALL BIM	TM - Unifi/3G - Maxis	43200	0	0	0	100.0
174	Wellness TMG Tanjung Lumpur	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
175	Wellness TTDI	TM - Streamyx/3G - Celcom	43200	0.0	478.0	478.0	100.0
176	Wellness Taiping Mall	TM - Streamyx/3G - Maxis	43200	21.0	0.0	21.0	99.951
177	Wellness Taman Equine	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
178	Wellness Taman Maluri	TM - Unifi/3G - Celcom	43200	0	0	0	100.0
179	Wellness Taman Universiti	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
180	Wellness Tasek Central	TM - Unifi/3G - Digi	43200	0	0	0	100.0

181	Wellness Tebrau City	TM - Streamyx/3G - Celcom	43200	0	0	0	100.0
182	Wellness The Spring	TM - Streamyx/3G - Maxis	43200	0	0	0	100.0
183	Wellness Vivacity	Reach 10/3G - Maxis	43200	0	0	0	100.0
184	Wellness Wellness Gateway@KLIA2	TM - Unifi/3G - Digi	43200	0	0	0	100.0

SLA Graphs :



















