**N’OSAIRIS TECHNOLOGY SOLUTIONS CONFIDENTIAL**





**VINX MALAYSIA SDN. BHD**

**AVAILABILITY REPORT**

**1 April 2020 - 30 April 2020**

Submitted by



**AVAILABILITY REPORT :**

**Date :**1 April 2020 - 30 April 2020

**SLA Table:**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **NO** | **Site Name** | **Connectivity** | **From Date** | **To Date** | **Exact Site Uptime (mins)** | **Total Availability Time (mins)** | **Total downtime** | **Uptime (%)** |
| 1 | ABG Alor Setar | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 2 | ABG Ampang | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 3 | ABG Batu Pahat | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 4 | ABG Bukit Minyak | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 5 | ABG Bukit Rimau | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 6 | ABG Danau Kota | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 7 | ABG Falim | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 8 | ABG Kepong | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 9 | ABG Klang Jalan Kapar | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 10 | ABG Kluang | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 11 | ABG Kuantan | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 12 | ABG Midvalley | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 13 | ABG Penang Prai | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 14 | ABG Puchong | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 15 | ABG Putrajaya | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 16 | ABG Shah Alam | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 17 | ABG Sri Petaling | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 18 | ABG Subang Jaya | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 19 | ABG Sutera Utama | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 20 | ABG Tropicana City | IPME/TM Unifi/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 21 | ABG Tun Hussein Onn | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 22 | ABG Wangsa Maju | IPME/TM Unifi/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 23 | AMY Ampang Utara 2 | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 24 | AMY Bandar Baru Klang (Bukit Raja) | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 25 | AMY Bandar Dato Onn | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 26 | AMY Bandar Puchong | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 27 | AMY Bandar Sunway | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 28 | AMY Bandar Utama | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 29 | AMY Bandaraya Melaka | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 30 | AMY Bukit Indah | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43153.0 | 43200 | 47.0 | 99.891 |
| 31 | AMY Bukit Mertajam | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 32 | AMY Bukit Tinggi | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 33 | AMY Cheras Selatan | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 34 | AMY Equine Park | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 35 | AMY Falim | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 36 | AMY Ipoh Station 18 | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 37 | AMY Kinta City | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 38 | AMY Klebang | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 39 | AMY Kota Bharu | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 40 | AMY Kuching | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 41 | AMY Kulai Jaya | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 42 | AMY Maluri Store | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200.0 | 43200 | 0.0 | 100.0 |
| 43 | AMY Melaka Store | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 44 | AMY Metro Prima | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 45 | AMY Midvalley | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 46 | AMY Nilai | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 47 | AMY Permas Jaya | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 48 | AMY Queensbay | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 49 | AMY Rawang | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 50 | AMY Seremban 2 | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200.0 | 43200 | 0.0 | 100.0 |
| 51 | AMY Shah Alam | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 52 | AMY Sri Manjung | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 53 | AMY Taiping | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 54 | AMY Taman University | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 55 | AMY Tebrau City | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 56 | AMY Wangsa Maju | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 57 | MaxValue Bangsar South | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 58 | MaxValue Evo Bangi | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 59 | MaxValue New Desa Park | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 60 | MaxValue Quill City | /TM IPValue/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 61 | MaxValue Palm Mall | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 62 | MaxValue Section 17 | /TIME/4G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 63 | MaxValue Selayang Mall | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 64 | MaxValue Velocity | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 65 | Maxvalu Danga Bay | /TM IPValue/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |
| 66 | Maxvalu United Point | /TIME/3G | 01/4/2020 | 30/4/2020 | 43200 | 43200 | 0 | 100.0 |

**SLA Graphs :**













