# Queueing Theory: Assignment 1, Simulation in discrete time

EBB074A05

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# 1 General info

This file contains the code and the results that go with these youtube movies:

- https://youtu.be/DfYxayoQmjYc
- https://youtu.be/D8BIAoBICnw
- https://youtu.be/\_BoagRyH5c0

There are a number of exercises you have to address in your report. Keep your answers short. You don't have to win the Nobel prize on literature.

## 2 Simulation in Discrete time

# 2.1 one period, demand, service capacity, and queue

There is one server, jobs enter a queue in front of the server, and the server serves batches of customers, every hour say.

```
L = 10

a = 5

d = 8

L = L + a -d

print(L)

7

L = 3

a = 5

c = 7

d = min(c, L)

L += a -d

print(d, L)
```

3 5

# 2.2 two periods

```
1  L = 3
2  a = 5
3  c = 7
4  d = min(c, L)
5  L += a - d
6
7  a = 6
8  d = min(c, L)
9  L += a - d
10  print(d, L)
```

5 6

Ex 2.1. Add a third period, and report your result.

# 2.3 simulate many periods, make vectors

```
import numpy as np

a = np.random.uniform(5, 8, size=5)
print(a)
```

[7.28571941 7.44747193 7.50986569 5.52579818 7.20799397]

#### 2.4 Set seed

```
import numpy as np

np.random.seed(3)

a = np.random.uniform(5, 8, size=5)
print(a)
```

[6.65239371 7.12444347 5.87271422 6.53248282 7.67884086]

# 2.5 update with a for loop

```
num = 5

num = 5

#a = np.random.uniform(5, 8, size=num)

#c = np.random.uniform(5, 8, size=num)

a = 9*np.ones(num)

c = 10*np.ones(num)

L = np.zeros_like(a)

L[0] = 20

for i in range(1, num):

d = min(c[i], L[i-1])
```

```
12  L[i] = L[i-1] + a[i] - d
13
14  print(L)
```

```
[20. 19. 18. 17. 16.]
```

Ex 2.2. Run the code for 10 periods and report your result.

## 2.6 Compute mean and std of simulated queue length for $\rho \approx 1$

We discuss the concept of load more formally in the course at a later point in time. Conceptually the load is the rate at which work arrives. For instance, if  $\lambda = 5$  jobs arrive per hour, and each requires 20 minutes of work (on average), then we say that the load is  $5 \times 20/60 = 5/3$ . Since one server can do only 1 hour of work per hour, we need at least two servers to deal with this load. We define the utilization  $\rho$  as the load divided by the number of servers present.

In discrete time, we define  $\rho$  as the average number of jobs arriving per period divided by the average number of jobs we can serve per period. Slightly more formally, for discrete time,

$$\rho \approx \frac{\sum_{k=1}^{n} a_k}{\sum_{k=1}^{c_k}}.$$
 (1)

And formally, we should take the limit  $n \to \infty$  (but such limits are a bit hard to obtain in simulation).

```
num = 5_000

num = 5_000

np.random.seed(3)
a = np.random.uniform(5, 8, size=num)
c = (5+8)/1.99 * np.ones(num)
L = np.zeros_like(a) # queue length at the end of a period

L[0] = 20
for i in range(1, num):
    d = min(c[i], L[i-1])
    L[i] = L[i-1] + a[i] - d

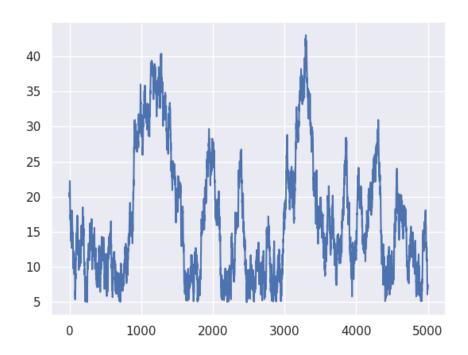
print(L.mean(), L.std())
```

16.78550665013682 8.695855000533511

### 2.7 plot the queue length process

```
import matplotlib.pyplot as plt

plt.clf()
plt.plot(L)
plt.savefig('queue-discrete_1.png')
'queue-discrete_1.png'
```



# 2.8 Compute mean and std of simulated queue length for $\rho = 1/2$

```
num = 5_000
1
2
   np.random.seed(3)
   a = np.random.uniform(5, 8, size=num)
   c = (5+8) * np.ones(num)
   L = np.zeros_like(a) # queue length at the end of a period
   L[0] = 20
8
   for i in range(1, num):
9
       d = min(c[i], L[i-1])
10
       L[i] = L[i-1] + a[i] - d
11
   print(L.mean(), L.std())
```

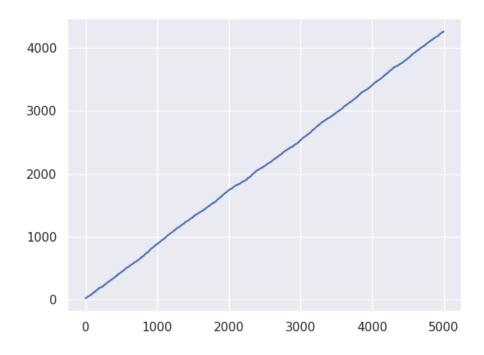
6.5051538887388 0.890452952271703

**Ex 2.3.** Change the code such that the arrivals that occur in period i can also be served in period i. Explain how this works, make a graph and compare your results with the results of the simulation we do here (i.e. arrivals cannot be served in the periods in which they arrive).

# 2.9 show the drift when $\rho > 1$

```
num = 5_000
num = 5_000
np.random.seed(3)
```

```
a = np.random.uniform(5, 8, size=num)
   c = (5+8)/2.3 * np.ones(num)
   L = np.zeros_like(a) # queue length at the end of a period
   L[0] = 20
   for i in range(1, num):
       d = min(c[i], L[i-1])
10
       L[i] = L[i-1] + a[i] - d
11
12
   plt.clf()
14
   plt.plot(L)
15
   plt.savefig('queue-discrete_2.png')
   'queue-discrete_2.png'
```



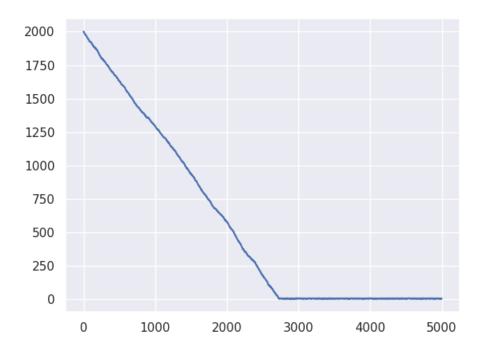
# 2.10 Start with a large queue, take $\rho$ < 1, show the drift

```
num = 5_000

np.random.seed(3)
a = np.random.uniform(5, 8, size=num)
c = (5+8)/1.8 * np.ones(num)
L = np.zeros_like(a) # queue length at the end of a period

L[0] = 2_000
for i in range(1, num):
d = min(c[i], L[i-1])
L[i] = L[i-1] + a[i] - d
```

```
12
13
14  plt.clf()
15  plt.plot(L)
16  plt.savefig('queue-discrete_3.png')
17  'queue-discrete_3.png'
```



#### Things to memorize:

- if the capacity is equal or less than the arrival rate, the queue lenght will explode.
- If the capacity is larger than the arrival rate, the queue length will stay around 0 (between quotes).
- If we start with a huge queue, but the service capacity is larger than the arrival rate, then the queue will drain rather fast, in fact, about linear.

**Ex 2.4.** When  $\rho < 1$  and  $L_0$  is some large number, such as here. Why is the normal distribution reasonable to model the time  $\tau$  until the queue hits zero for the first time? Use simulation to estimate the expected time  $E[\tau]$  and variance  $V[\tau]$ . (You can also try to use EVE's law here, if you're fanatic; but if you're not, just skip the analytic part.)

Repeat the above simulation a number of times with different seeds (why?) to estimate  $E[\tau]$  and  $V[\tau]$ .

Spoiler alert, hint: When  $L_0 \gg 1$ , then  $a_k$  jobs arrive in period k and  $c_k$  jobs leave. For ease, write  $h_k = c_k - a_k$ . Then the time  $\tau$  to hit 0, i.e., the time until the queue is empty, is the smallest  $\tau$  such that  $\sum_{k=1}^{\tau} h_k \geq L_0$ . But then,  $\mathsf{E}\left[\tau\right] \mathsf{E}\left[h_k\right] = L_0$ . Moreover, consider any sum of random variables, then with  $\mu = \mathsf{E}\left[X\right]$ ,  $\sigma$  the std of X, and N the normal distribution, and by the central limit theorem,

$$\frac{1}{n}\sum_{i=1}^{n}X_{i}\sim N(\mu,\frac{\sigma^{2}}{n})\implies \sum_{i=1}^{n}X_{i}\sim N(n\mu,n\sigma^{2}).$$
 (2)

Bigger hint. Below is the code that I use. Let me explain how it works. I want to find the smallest  $\tau$  such that  $\sum_{i=1}^{\tau} (a_k - c_k) \geq L_0$ . Since I know that  $L_0 \gg 0$ , I don't have to compute  $d_k = \min\{L_{k-1}, c_k\}$ , because  $L_{k-1} > c_k$  as long as there jobs in the system. So, I can skip the computation of  $d_k$ ; it saves also computer time. Then, I just guess that 5000 periods is enough to always clear the queue. However, this is nothing but a guess. Here I don't check this, but formally speaking I should do so. (It is not a problem to live in a state of sin; as long as you know you are sinning, it's ok:-) ). Then I change the seed to get different runs; here I do N=10 runs. Finally, I assemble the hitting times for the different runs in the vector tau. And, numpy offers the functions mean and std that I can call on vectors, so I don't have to compute that myself.

```
import numpy as np
   num = 5_{000}
3
   def hitting_time(seed):
6
       np.random.seed(seed)
7
        a = np.random.uniform(5, 8, size=num)
8
        c = (5 + 8) / 1.8 * np.ones(num)
10
        L = 2_{000}
11
        for i in range(1, num):
12
            L += +a[i] - c[i]
            if L <= 0:
14
                return i
15
16
   N = 10
18
   tau = np.zeros(N)
19
   for n in range(N):
        tau[n] = hitting_time(n)
21
22
   print(tau.mean(), tau.std())
```

2766.7 63.94380345271932

### 2.11 Queues with blocking.

We have a queue subject to blocking. When the queue exceeds *K*, say, then whatever of the batch of items coming in exceeds *K* is rejected. This is the so-called complete reject rule. Two more assumptions: service occurs before arrival, and jobs arriving in a period cannot be served.

```
num = 500

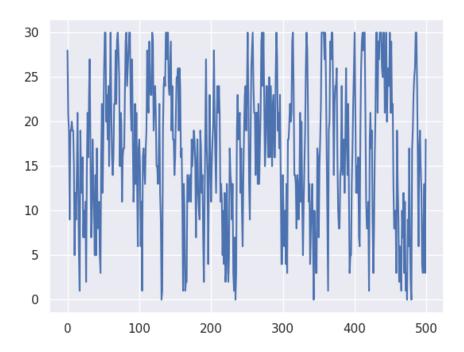
np.random.seed(3)
a = np.random.randint(0, 20, size=num)
c = 10*np.ones(num)
L = np.zeros_like(a) # queue length at the end of a period
loss = np.zeros_like(a) # queue length at the end of a period

K = 30 # max people in queue, otherwise they leave
```

```
11 L[0] = 28
12 for i in range(1, num):
13     d = min(c[i], L[i-1])
14     loss[i] = max(L[i-1] + a[i] - d - K, 0) # service before arrivals.
15     L[i] = L[i-1] + a[i] - d - loss[i]
16
17 lost_fraction = sum(loss)/sum(a)
18 print(lost_fraction)
```

#### 0.026064291920069503

```
plt.clf()
plt.plot(L)
plt.savefig('queue-discrete_loss.png')
'queue-discrete_loss.png'
```



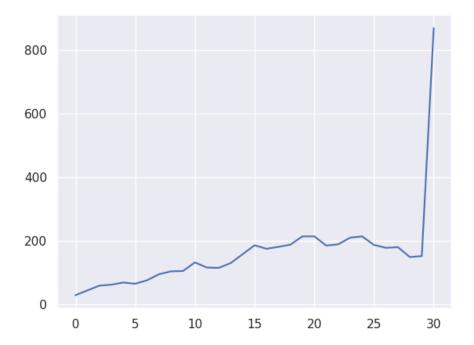
If we would assume that departures occur at the end of a period (hence, after the arrivals), then the code has to be as follows:

```
for i in range(1, num):
    d = min(c[i], L[i-1])
    loss[i] = max(L[i-1] + a[i] - K, 0) # service at end of period
    L[i] = L[i-1] + a[i] - d - loss[i]

lost_fraction = sum(loss)/sum(a)
    print(lost_fraction)
```

With the code below we can estimate the distribution  $\pi_i = P[L = i]$ .

```
from collections import Counter
   import numpy as np
   import matplotlib.pyplot as plt
   np.random.seed(3)
6
   num = 5000
   np.random.seed(3)
10
   a = np.random.randint(0, 21, size=num)
   c = 10 * np.ones(num)
   L = np.zeros_like(a) # queue length at the end of a period
14
   pi = Counter()
15
   K = 30 # max people in queue, otherwise they leave
16
   L[0] = 28
18
   for i in range(1, num):
19
       d = min(c[i], L[i - 1])
       L[i] = min(L[i - 1] + a[i] - d, K)
21
       pi[L[i]] += 1
22
23
  x = sorted(pi.keys())
24
  y = [pi[i] \text{ for } i \text{ in } x]
26
  plt.clf()
27
  plt.plot(x, y)
plt.savefig('queue-discrete_loss_pi.png')
   'queue-discrete_loss_pi.png'
```



**Ex 2.5.** Look up on the web what Counter does. Explain then how the code estimates  $\pi$ .

**Ex 2.6.** Note that I have not normalized the values of  $\pi$ . The following code repairs that. Explain how it works.

```
y = [pi[i]/num for i in x]
```

**Ex 2.7.** Change the parameters such  $\rho = 1.51$ . Then make a plot of  $\pi$ .

Ex 2.8. Now change the parameters such  $\rho \approx 10$ , use a simple argument to show that  $\pi_{K-2} \approx 0$ . Check this with the simulator. Include the graph of  $\pi$ .