

Managed Devices Summary

Description

This report summarizes the information about managed devices and monitored services for a selected customer.

Report Parameters

- Customer

Requirements

The minimum N-compass release to run this report: N-compass 3.1.

Loading the Report into N-compass

The RDL file included in this package is ready to be uploaded to the N-compass Reports Console. After it has been uploaded, the report can be accessed through the Custom Reports section of the N-compass Reports Console.

To load the report

1. Sign in to the N-compass Administration Console.
The Administration Console appears.
2. Click **Custom Report Management**.
The Custom Report Management screen appears.
3. Click **Add Custom Report**.
4. Click **Browse** to navigate to the file you want to upload.
5. From the dialog that appears, select an RDL file and click **Open**.
The file path appears in the Custom Report field.
6. Click **Upload Report**.
The screen with the N-compass UI parameters for the report appears.
7. Specify a **Report Description**. This description will appear in the Reports Console. Include all the details you would like to give a user about this report.
8. Select a **Parameter Type** to associate to each parameter. The parameter type determines how the user will enter report parameter information in the N-compass UI.

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- Customer ID, select **Customer List**. This will allow the user to select from a list of available customers.

Report Parameter Configuration

Report Description:

Report Parameters			
Parameter Name	Parameter Type	Parameter DataType	User Prompt
CustomerID	<input type="text" value="Customer List"/>	Integer	Customer ID

9. Click **Save Report Parameters**.

Modifying the Report in Report Builder

You can modify the attached report definition file (RDL) using Report Builder.

To modify the report in Report Builder

1. Sign in to the Administration Console.
The Administration Console appears.
2. Click **Custom Report Management**.
The Custom Report Management screen appears.
3. Click **Report Builder**.
The Application Run – Security Warning dialog box appears
4. Click **Run**.
Report Builder downloads and opens.
5. On the menu bar, click **File>Open**.
6. For further instructions to modify the report in Report Builder, please refer to the document *Custom Report Creation Guidelines*. You can find this document in the N-able Resource Center, located in the Custom Reports folder of the Community section.

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