

# Site Overview Report

**Customer:** Complex Inc.  
**Report Period:** Mar 01, 2012 - Mar 31, 2012

**REPORT MANAGER**

## Customer Information:

Customer Contact:	
Servers Managed:	9
Workstations Managed:	6
Other Systems Managed:	1
Total Systems Managed:	16

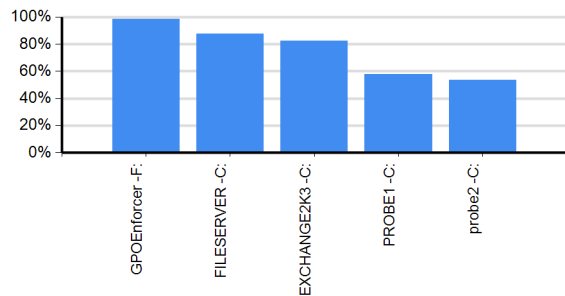
## Services:

Exchange:	N/A
SQL:	60%

## Performance Incidents:

CPU:	72
Memory:	2
Disk:	7

Disk Usage (%)



## Overall Score:

Disk Score:	92%
Event Log Score:	100%
Notification Score:	88%
Agent Uptime:	65%
<div> <b>86%</b> </div>	

## Deployed Agent Count:

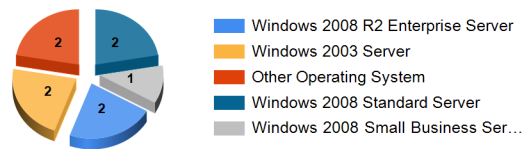
8

## Domain Controllers:

Active Directory:	100%
DNS:	100%

## License Summary:

### Server Operating Systems



## Top 5 Server Operating Systems

Windows 2008 R2 Enterprise Server	2
Windows 2003 Server	2
Other Operating System	2
Windows 2008 Standard Server	2
Windows 2008 Small Business Server	1
<b>Total</b>	<b>9</b>

## Top 5 Incident Trigger Names

Workstations (Backup Manager)	106
CPU	43
Workstations (Endpoint Security)	21
Servers (Applications)	20
VMware Servers	17
<b>Total</b>	<b>207</b>

## Top 5 Workstation Operating Systems

Windows 7 Enterprise x64 Edition	2
Windows XP Professional	1
Windows 7 Enterprise	1
Windows	1
Apple Mac OS X v10.7	1
<b>Total</b>	<b>6</b>

## Server Uptime (10 worst):

probe2	72%
FILESERVER	72%
GPOEnforcer	78%
WIN2K8DELL	100%
SEENGLAB	100%
pm-2	100%
localhost.lab.n-able.com	100%

## Top 5 Office Versions

Microsoft Office Enterprise 2007	1
<b>Total</b>	<b>1</b>

<b>How to Read This Report:</b>	
Services/Domain Controllers	Displays the general availability of the services specified. The availability is measured in terms of several details that are specific to the service. Example: Exchange re-try queue length is factored into Exchange availability unless otherwise configured.
Performance Incidents	Reports the number of incidents generated by each of CPU, Memory & Disk issues.
Disk Usage	Reports the top 5 devices with the highest disk utilization. Only servers are included in this chart.
Incident Trigger Names	Displays the number of incidents generated by the top 5 incident triggers for your network, over the time period of this report. Many of these incidents may have gone unnoticed by users because Service Technicians are diligently working so that users experience exceptional service with little or no noticeable downtime.
Server Uptime	Displays the general availability of the servers specified. Availability is measured in terms of the agent checking in and/or the connectivity to the device. The ten servers with the lowest availability are listed.
Overall Score	The percent-based score is a weighted average of availability and performance metrics that provide a snapshot of your site's health.
License Summary	Reports the number of licenses for the top 5 versions of Servers/Workstations Operating Systems and Microsoft Office.