

# **REPORT MANAGER**

## Managed Devices Summary Report

*Issued: April 11, 2012*

## Managed Devices Summary Report

This report displays the breakdown of the number of devices by operating system, devices by device class and a list of devices being monitored for each configured service.

### Requirements

The minimum Report Manager release to run this report is 3.2 GA (3.2.0173).

### N-central Dependencies

*None*

### Files Included

This package contains the following:

- The custom report file (Managed Devices Summary.rdl)
- A configuration file (Managed Devices Summary Parameters.xml), which will configure the UI control parameters for the report when uploaded
- A sample of the report (Managed Devices Summary.pdf)
- Report Parts (Managed Devices Summary Parts.rpz). For more details on Report Parts, refer to the *Creating Custom Reports* section in the **Report Manager** online help.

### Uploading the Files to Report Manager

The RDL and Report Parts files included in this package are ready to be uploaded to Report Manager. Each RDL file also has a corresponding XML file that configures the UI control details.

1. Sign in to the Report Manager Administration Console.
2. Click **Custom Report Management**.
3. Click **Upload Custom Report**.
4. Click **Browse** to navigate to the file you want to upload.

#### To upload a report and configure UI controls using a configuration file

1. Select the RDL file and click **Open**.
2. Select the **Upload a Config File** check box.
3. Click the **Browse** button that appears and navigate to the XML configuration file that corresponds to the RDL file you are uploading.
4. Select the configuration file and click **Open**.
5. Click **Next** to upload the report with the UI controls configured.

### **To upload Report Parts**

1. Select a report part or parts file and click **Open**. A single report part is contained in an RSC file; multiple parts are packaged together in an RPZ zip file.
2. Click **Next** to upload the report parts.
3. Report Manager detects the file extension and prompts you for a description of the report part. When parts are uploaded in a zip file, the description is set automatically and this step will be skipped.
4. If applicable, in the **Report Description** field, type a description for the report part and click **Save**.

*The screen displays a success page and redirects you to the **Custom Report Management** screen.*

### **Modifying the Report in Report Builder**

For further instructions to modify the report in Report Builder, refer to the *Creating Custom Reports* section in the **Report Manager** online help.

Report Parts

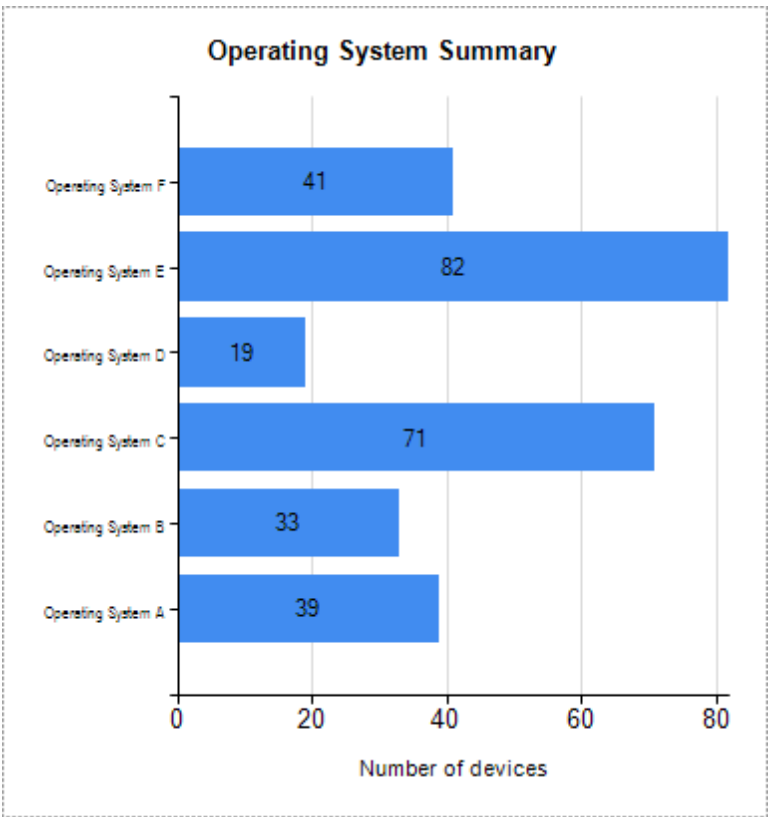
Four new Report Parts have been included in this package for your use in custom report creation.

Managed Devices Operating System Summary

Type of Part: Chart

Name to Search on in Report Part Gallery:

ManagedDevSummary\_Chart\_OSSummary\_Model

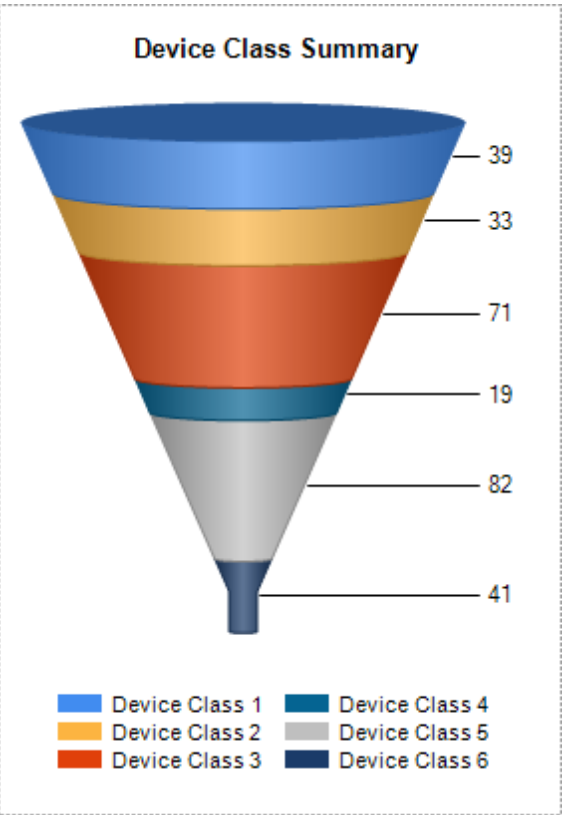


**Managed Devices Device Class Summary**

**Type of Part:** Chart

**Name to Search on in Report Part Gallery:**

ManagedDevSummary\_Chart\_DeviceClassSummary\_Model



**Managed Devices Summary**

**Type of Part:** Table

**Name to Search on in Report Part Gallery:**

ManagedDevSummary\_Table\_ManagedDevices\_Model

Managed Devices				
Device Class	Device Name	URI	Operating System	Last User
[DeviceClass]	[DeviceName]	[URI]	[OperatingSystem]	[Username]

**Managed Devices Monitored Services Summary**

**Type of Part:** Table

**Name to Search on in Report Part Gallery:**

ManagedDevSummary\_Table\_MonitoredServices\_Model

Monitored Services			
Service Name	Device Name	Service Identifier	Monitoring Start Date
[Service_Name]	[Device_Name]	[Task_Ident]	[Date_Monitoring_Started_C

**Order and Configuration of UI Controls**

*Order and Configuration of UI Controls*

Prompt	Parameter Name	Parameter Type	Hints
Customer	Customer_ID	Customer List	Select the customer for which you would like to generate the report.

## Disclaimer

This document may include planned release dates for service packs and version upgrades. These dates are based on our current development plans and on our best estimates of the research and development time required to build, test, and implement each of the documented features. This document does not represent any firm commitments by N-able Technologies Inc. to features and/or dates. N-able Technologies will at its best effort, try to meet the specified schedule and will update this document should there be any significant changes. N-able Technologies reserves the right to change the release schedule and the content of any of the planned updates or enhancements without notice. Publication or dissemination of this document alone is not intended to create and does not constitute a business relationship between N-able Technologies and the recipient.

## Feedback

N-able Technologies is a market driven organization that places importance on customer, partner and alliance feedback. All feedback is welcome at the following email address: [feedback@n-able.com](mailto:feedback@n-able.com).

## About N-able Technologies

N-able Technologies is the global leader in remote monitoring and management software for managed service providers and IT departments. N-able's award-winning N-central platform and complementary toolsets, backed by best-in-class business and technical services, are proven to reduce IT support costs, improve network performance and increase productivity through the proactive monitoring, management and optimization of IP-enabled devices and IT infrastructure. N-able is 100% channel-friendly and maintains operations in North America, the U.K., the Netherlands and Australia.

## Copyright © 2012 N-able Technologies

All rights reserved. This document contains information intended for the exclusive use of N-able Technologies' personnel, partners, and potential partners. The information herein is restricted in use and is strictly confidential and subject to change without notice. No part of this document may be altered, reproduced, or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of N-able Technologies.

Copyright protection includes, but is not limited to, program code, program documentation, and material generated from the software product displayed on the screen, such as graphics, icons, screen displays, screen layouts, and buttons.

N-able Technologies, N-central, and Report Manager are trademarks or registered trademarks of N-able Technologies International Inc., licensed for use by N-able Technologies, Inc. All other names and trademarks are the property of their respective holders.