

# **REPORT MANAGER**

## Site Overview Report

*Issued: April 13, 2012*

## Site Overview Report

This report is a one-page executive summary of the customer's network.

### Requirements

The minimum Report Manager release to run this report is 3.2 GA (3.2.0173).

### N-central Dependencies

Active Directory, Agent Status &/or Connectivity, CPU, Disk, DNS, Exchange 2003 &/or Exchange 2007 or 2010, Memory, SQL Server, Windows Event Log services.

### Files Included

This package contains the following:

- The custom report file (Site Overview Report.rdl)
- A configuration file (Site Overview Report Parameters.xml), which will configure the UI control parameters for the report when uploaded
- A sample of the report (Site Overview Reportt.pdf)
- Report Parts (Site Overview Parts.rpz). For more details on Report Parts, refer to the *Creating Custom Reports* section in the **Report Manager** online help.

### Uploading the Files to Report Manager

The RDL and Report Parts files included in this package are ready to be uploaded to Report Manager. Each RDL file also has a corresponding XML file that configures the UI control details.

1. Sign in to the Report Manager Administration Console.
2. Click **Custom Report Management**.
3. Click **Upload Custom Report**.
4. Click **Browse** to navigate to the file you want to upload.

#### To upload a report and configure UI controls using a configuration file

1. Select the RDL file and click **Open**.
2. Select the **Upload a Config File** check box.
3. Click the **Browse** button that appears and navigate to the XML configuration file that corresponds to the RDL file you are uploading.
4. Select the configuration file and click **Open**.
5. Click **Next** to upload the report with the UI controls configured.

### **To upload Report Parts**

1. Select a report part or parts file and click **Open**. A single report part is contained in an RSC file; multiple parts are packaged together in an RPZ zip file.
2. Click **Next** to upload the report parts.
3. Report Manager detects the file extension and prompts you for a description of the report part. When parts are uploaded in a zip file, the description is set automatically and this step will be skipped.
4. If applicable, in the **Report Description** field, type a description for the report part and click **Save**.

*The screen displays a success page and redirects you to the **Custom Report Management** screen.*

### **Modifying the Report in Report Builder**

For further instructions to modify the report in Report Builder, refer to the *Creating Custom Reports* section in the **Report Manager** online help.

Report Parts

Thirteen new report parts have been included in this package for your use in custom report creation.

Customer Information

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_CustomerInformation\_SQL

Customer Information:	
Customer Contact:	[ContactName]
Servers Managed:	[d_Data]
Workstations Managed:	[d_Data]
Other Systems Managed:	[d_Data]
Total Systems Managed:	[d_Data]

Services

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_Services\_SQL

Services:	
Exchange:	[d_Data]
SQL:	[d_Data]

Performance Incidents

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_PerformanceIncidents\_SQL

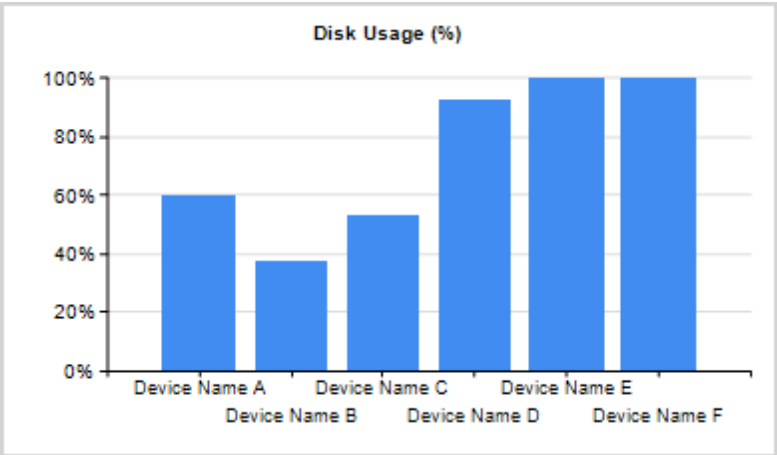
Performance Incidents:	
CPU:	[d_Data]
Memory:	[d_Data]
Disk:	[d_Data]

**Disk Usage**

Type of Part: Chart

Name to Search on in Report Part Gallery:

SiteOverview\_Chart\_DiskUsage\_SQL



**Top 5 Incident Triggers**

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_Top5Triggers\_SQL

Top 5 Incident Trigger Names	
[NotificationTriggerName]	[SumI
Total	[SumI

**Top 10 Worst Servers for Uptime**

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_Top10ServerUptime\_SQL


Server Uptime (10 worst):	
[DeviceName]	ability]

Overall Score

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_OverallScore\_SQL

Overall Score:	
Disk Score:	Manag
Event Log Score:	Manag
Notification Score:	Manag
Agent Uptime:	Manag
 [Overa	

Deployed Agent Count

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_AgentCountRect\_SQL

Deployed Agent Count:	ri Data
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Domain Controllers

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_DomainControllers\_SQL

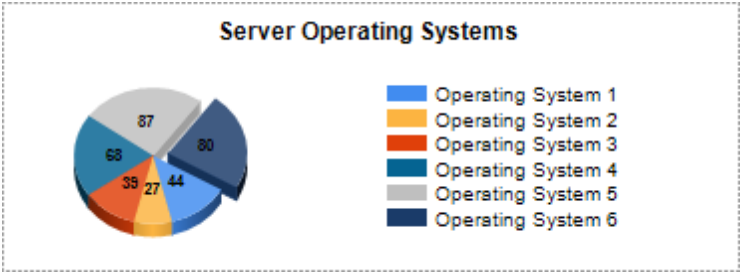
Domain Controllers:	
Active Directory	ri Data
DNS:	d Data

**Server Operating Systems**

Type of Part: Chart

Name to Search on in Report Part Gallery:

SiteOverview\_Chart\_ServerOS\_SQL



**Top 5 Server Operating Systems**

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_Top5ServerOS\_SQL

Top 5 Server Operating Systems	
[Operating_System]	[Sum]
Total	[Sum]

**Top 5 Workstation Operating Systems**

Type of Part: Table

Name to Search on in Report Part Gallery:

SiteOverview\_Table\_Top5WorkstationOS\_SQL

Top 5 Workstation Operating Systems	
[Operating_System]	[Sum]
Total	[Sum]

**Top 5 Office Versions****Type of Part:** Table**Name to Search on in Report Part Gallery:**

SiteOverview\_Table\_Top5OfficeVersions\_SQL

<b>Top 5 Office Versions</b>	
IDisplayName	[Sum]
<b>Total</b>	<b>[Sum]</b>

**Order and Configuration of UI Controls***Order and Configuration of UI Controls*

Prompt	Parameter Name	Parameter Type	Hint Help
Start Date	StartDate	Date	Specify a start date for the reporting period. The reporting period starts at 12:00 am on the selected start date.
End Date	EndDate	Date	Specify an end date for the reporting period. The reporting period ends at 11:59 pm on the selected end date.
Customer	Customer_ID	Customer List	Select the customer for which you would like to generate the report.
Maximum Events Per Server	MaxEvents	Textbox	Specify the maximum number of acceptable event log incidents and notifications per server. A percentage will be reported in the corresponding score in the Overall Score section based on the number of event log incidents and notifications as compared to the specified value.



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