Monday, April-11-11

## Custom Report: Backup Protection Report

This report provides the status of monitored backup jobs (Backup Exec, Asigra, Xilocore) at a monitored site.

## Report Parameters

- Start Date
- End Date
- Customer

## Requirements

This report requires the following: Report Builder 2.0, N-compass 3.1 SP1, and Microsoft SQL Server 2008.

## Loading the Report into N-compass

The RDL file included in this package is ready to be uploaded to the N-compass Reports Console. After it has been uploaded, the report can be accessed through the Custom Reports section of the N-compass Reports Console.

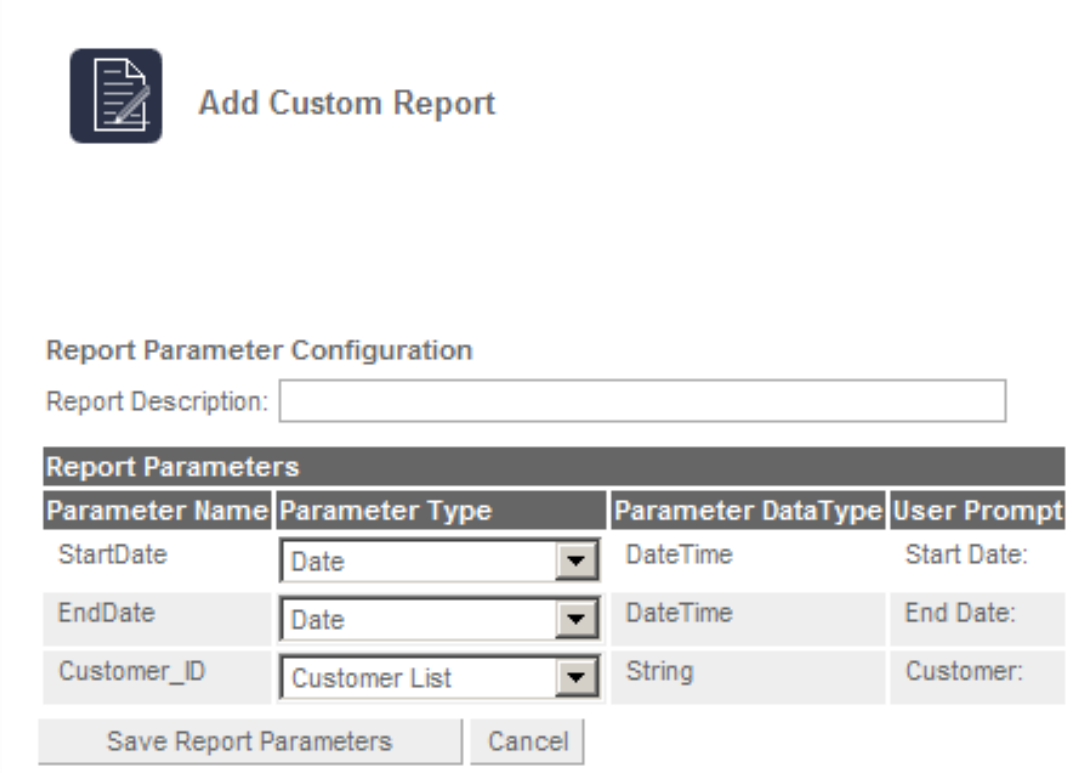
1. Sign in to the N-compass Administration Console.
2. Click **Custom Report Management**.
3. Click **Add Custom Report**.
4. For RDL File, click **Browse** to navigate to the file you want to upload.

### To upload a report

1. Select a file and click **Open**.
2. Click **Upload**.

3. Specify a **Report Description**. This description of the report will appear for users to see in the Reports Console. Include all the details you would like to give a user about this report.
4. For each parameter, select a field type. The parameter will be displayed in the format that you select when a user generates the report.

   For example, "Customer List" will display the customers in a drop-down list.




5. Click **Save Report Parameters**.

   The Custom Report Management screen appears with the new custom report.

## Modifying the Report in Report Builder

You can modify the attached report definition file (RDL) using Report Builder.

### System Requirements

*Microsoft .NET requirements*: Microsoft .NET Framework 2.0 must be installed on the machine on which you are going to use Report Builder.

*Firefox requirements*: In order to launch Report Builder using Firefox as your browser, you need to download the Microsoft .NET Framework Assistant add-on through Tools > Add-ons, which allows Firefox to run .NET ClickOnce applications, such as Report Builder.

### To modify the report in Report Builder

1. Sign in to the Administration Console.
2. Click **Custom Report Management**.
3. From the drop-down, select the Report Builder version you would like to use.
4. Click **Report Builder**.
5. If prompted, provide the credentials that N-compass uses to access Reporting Services. If you are using Firefox as your browser, select **Remember my password**.
6. If there is no prompt, and you are unable to open Report Builder, please refer to the procedure below. Otherwise, continue to the next step.
7. Click **OK**.

   *Report Builder downloads and opens.*

For further instructions to modify the report in Report Builder, please refer to the *Custom Report Creation Guidelines*, which you can find in the N-able Resource Center, located in the Custom Reports folder of the Community section.

## Unable to open Report Builder?

If you are unable to run Report Builder and there is no prompt for credentials, use the following procedure:

a. On the N-compass server, click **Start** > **Run**.

b. Type `control userpasswords2`.

c. Click **OK**.

d. In the User Accounts dialog, select the **Advanced** tab.

e. Click **Manage Passwords**.

f. Click **Add**.

g. In the **Logon Information Properties** dialog, provide the server name and its credentials using an appropriate format, for example, <IP\username> or <domain\username>.

h. Click **Close**.

i. Sign back into the N-compass Administration Console and restart the procedure.

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