



## NOC Incidents Summary

This report shows the number of NOC incidents for each device on selected customer's network (in descending order) for specified time period.

		Incident				
Device Name	Service	Disconnected	Failed	Misconfigured	Warning	Total
ROB-2K8SVR	Disk Queue Length				18	18
	Memory		4		9	13
	Windows Service		2	1		3
	Endpoint Security Status		1		1	2
	Agent Status	1				1
	Connectivity	1				1
	CPU	1				1
	Disk	1				1
	Total	4	7	1	28	40
SE-XP2	CPU	10				10
	Agent Status		3	1	1	5
	Connectivity	5				5
	Disk	5				5
	Endpoint Security Status	2	1		1	4
	Memory	3				3
	Endpoint Security Event	2				2
	Total	27	4	1	2	34
SE-XP3	CPU	8			2	10
	Endpoint Security Status	1	7		1	9
	Connectivity	4	1			5

		Incident				
Device Name	Service	Disconnected	Failed	Misconfigured	Warning	Total
SE-XP3	Disk	4				4
	Agent Status		2	1		3
	Memory	2				2
	Endpoint Security Event	1				1
	Total	20	10	1	3	34
PROBE2	Endpoint Security Status		3		3	6
	Agent Status		2	1	2	5
	CPU	1	3	1		5
	Connectivity		4			4
	Windows Service		3			3
	Disk	1		1		2
	Disk Queue Length			1		1
	Memory			1		1
	Total	2	15	5	5	27
PROBE1	Endpoint Security Status		3		4	7
	CPU	1	2		1	4
	Agent Status		1	1	1	3
	Connectivity	1	1			2
	Windows Service		2			2
	Disk	1				1
	Total	3	9	1	6	19
XP-PC2	Endpoint Security Status		7		1	8
	CPU		2		1	3
	Endpoint Security Event		3			3
	Connectivity	1				1
	Total	1	12		2	15
RBISSETT-DBV	Agent Status	2	2		1	5
	Disk	2				2

		Incident				
Device Name	Service	Disconnected	Failed	Misconfigured	Warning	Total
RBISSETT-DBV	Endpoint Security Status	1			1	2
	CPU	1				1
	Directory Size	1				1
	Endpoint Security Event	1				1
	Memory	1				1
	Total	9	2		2	13
FILESERVER	CPU	2			1	3
	Windows Service		2	1		3
	Endpoint Security Event		2			2
	Agent Status			1		1
	Connectivity	1				1
	Disk	1				1
	Endpoint Security Status				1	1
	Total	4	4	2	2	12
EXCHANGE2K7	Endpoint Security Status		2		1	3
	Agent Status		2			2
	Connectivity	1	1			2
	CPU	2				2
	Disk	1				1
	Memory				1	1
	Total	4	5		2	11
N-COMPASS	Memory		1		7	8
	CPU		2			2
	Agent Status	1				1
	Total	1	3		7	11
SCOM2K7	CPU (SNMP)	2				2
	Disk Queue Length			2		2
	Agent Status			1		1

		Incident				
Device Name	Service	Disconnected	Failed	Misconfigured	Warning	Total
SCOM2K7	Connectivity	1				1
	Disk (SNMP)	1				1
	Memory			1		1
	Total	4		4		8
XP-PC1	CPU	2		1		3
	Agent Status			1		1
	Connectivity	1				1
	Disk	1				1
	Total	4		2		6
darthvader	Connectivity	1				1
	HTTP				1	1
	HTTPS		1			1
	SSH		1			1
	Total	1	2		1	4
N-7EYARWRS05UC5	Connectivity	1				1
	Total	1				1
Total		85	73	17	60	235