

Device Notes Overview

Description

This report lists device notes created in the previous (n) days across all monitored customers (sites).

Report Parameters

- SO Customer
- Report period in number of days

Requirements

The minimum N-compass release to run this report: N-compass 3.0 Service Pack 1.

Loading the Report into N-compass

The RDL file included in this package is ready to be uploaded to the N-compass Reports Console. After it has been uploaded, the report can be accessed through the Custom Reports section of the N-compass Reports Console.

To load the report

1. Sign in to the N-compass Administration Console.
The Administration Console appears.
2. Click [Custom Report Management](#).
The Custom Report Management screen appears.
3. Click [Add Custom Report](#).
4. Click [Browse](#) to navigate to the file you want to upload.
5. From the dialog that appears, select an RDL file and click [Open](#).
The file path appears in the Custom Report field.
6. Click [Upload Report](#).
The screen with the N-compass UI parameters for the report appears.
7. Specify a [Report Description](#). This description will appear in the Reports Console. Include all the details you would like to give a user about this report.
8. Select a [Parameter Type](#) to associate to each parameter. The parameter type determines how the user will enter report parameter information in the N-compass UI.
 - For Parent ID, select [SO Customer List](#). This will allow the user to select from a list of available Service Organizations.
 - For Insertion time in last (n) days, select [Text Box](#). This will allow the user to specify the number of days of the report period.

Report Parameter ConfigurationReport Description: **Report Parameters**

Parameter Name	Parameter Type	Parameter DataType	User Prompt
ParentID	SO Customer List ▼	Integer	Parent ID
Insertiontimeinlastdays	Text Box ▼	Integer	Insertion time in last (n) days
Save Report Parameters		Cancel	

- Click [Save Report Parameters](#).

Modifying the Report in Report Builder

You can modify the attached report definition file (RDL) using Report Builder.

To modify the report in Report Builder

- Sign in to the Administration Console.
The Administration Console appears.
- Click [Custom Report Management](#).
The Custom Report Management screen appears.
- Click [Report Builder](#).
The Application Run – Security Warning dialog box appears
- Click [Run](#).
Report Builder downloads and opens.
- On the menu bar, click [File>Open](#).
- For further instructions to modify the report in Report Builder, please refer to the document *Custom Report Creation Guidelines*. You can find this document in the N-able Resource Center, located in the Custom Reports folder of the Community section.



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