REPORT MANAGER

Executive Summary Report_DE

(German Translation)

N-able

Executive Summary Report

The Executive Summary report highlights the value of managed services to your customer. It allows for performance evaluation of key network areas and provides a score that indicates how your customer's network is performing. The current score is automatically compared the score of a previous reporting period allowing you to assess for any trending.

By default, the format, branding, overall score, all major sections and their significant parameters are selected for you. You can actually run the report without selecting anything other than a customer.

Use this report to show customers the difference your services make. Provide them with a comparison, a report before the provision of managed services and after the provision of managed services. When you provide this report for your customers on a regular basis it allows you to demonstrate your ongoing value to them.

Before you generate the report for the first time, we recommend you read this documentation, and check out the dependencies that need to be set up in N-central.

Note: If you have just installed Report Manager, we recommend that you wait two hours after installation before running the report in order to ensure that all the data is included in the generated Executive Summary report,

Requirements

The minimum Report Manager release to run this report is 4.0 GA (4.0.0.157).

N-central Dependencies

N-central Dependencies

Section	What needs to be set up in N-central
Managed Devices	Asset Discovery, Notifications, Program Level
Warranty Summary	Asset Discovery
Security Monitoring	All firewall services, with the exception of FW-Chk Point; all AV Activity services, which includes AV Status (formerly AV SecurityCenter) only if the customer is running N-central 6.0; one of the following: MBSA 1.2.1, MBSA 2.0, or Patch Status
Application and License Compliance	Application Compliance Service, License Compliance Service
Data Protection	Asigra Backup Service, Backup Exec Service, XiloCore Backup Service
Network Reliability	Devices, Services, Availability & Utilization Details section: Traffic Service
Server Performance	CPU, Disk, and Memory services
Ticket Summary	PSA Integration with N-central 9.0 or greater

Files Included

This package contains the following:

- An RDL custom report file (Executive Summary Report_DE.rdl)
- An XML configuration file (Executive Summary Report Parameters_DE.xml), which will configure the UI control parameters for the report when uploaded
- A sample PDF of the report (Executive Summary Report_DE.pdf)
- A SQL script (IntervalBreakdown_Int.sql), which you need to open and run in Microsoft SQL Server Management Studio as it is required for text translation.

Running IntervalBreakdown_In.sql

Note: The SQL script file, IntervalBreakdown_Int.sql is the same script also included in the Technical Summary Report_ DE package. If you have already opened and run this script, there is no need to rerun it.

1. On the Report Manager server, open Microsoft SQL Server Management Studio.

2. Click **File** > **Open** > **File** and navigate to the IntervalBreakdown_In.sql script and open it.

3. Click **Execute!** when the script opens in the right-hand pane.

Uploading the Files to Report Manager

The RDL file included in this package is ready to be uploaded to Report Manager. Each RDL file also has a corresponding XML file that configures the UI control details.

1. Sign in to the Report Manager Administration Console.

2. Click **Custom Report Management**.

3. Click **Upload Custom Report**.

4. Click **Browse** to navigate to the file you want to upload.

5. Select the RDL file and click **Open**.

6. Select the **Upload a Config File** checkbox.

7. Click the **Browse** button that appears and navigate to the XML configuration file that corresponds to the RDL file you are uploading.

8. Select the XML configuration file and click **Open**.

9. Click **Next** to upload the report.

10. For information on UI control configuration, refer to the Administration Console online help, **Create Custom Reports** > **Templates** > **Executive Summary**.

Disclaimer

This document may include planned release dates for service packs and version upgrades. These dates are based on our current development plans and on our best estimates of the research and development time required to build, test, and implement each of the documented features. This document does not represent any firm commitments by N-able Technologies Inc. to features and/or dates. N-able Technologies will at its best effort, try to meet the specified schedule and will update this document should there be any significant changes. N-able Technologies reserves the right to change the release schedule and the content of any of the planned updates or enhancements without notice. Publication or dissemination of this document alone is not intended to create and does not constitute a business relationship between N-able Technologies and the recipient.

Feedback

N-able Technologies is a market driven organization that places importance on customer, partner and alliance feedback. All feedback is welcome at the following email address: feedback@n-able.com.

About N-able Technologies

N-able Technologies is the global leader in remote monitoring and management software for managed service providers and IT departments. N-able's award-winning N-central platform and complementary toolsets, backed by best-in-class business and technical services, are proven to reduce IT support costs, improve network performance and increase productivity through the proactive monitoring, management and optimization of IP-enabled devices and IT infrastructure. N-able is 100% channel-friendly and maintains operations in North America, the U.K., the Netherlands and Australia.

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