

Service Availability Report

Customer: Complex Inc.

Period: Sep 01, 2011 - Sep 30, 2011

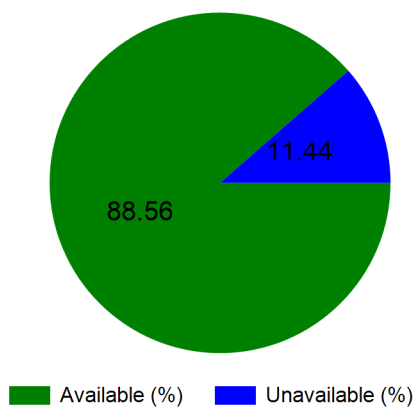
Device Class(es): Switch/Router

Rule(s): Complex Inc. Devices

Device(s): CORESRV
DARTHVADER
FILESERVER

Service(s): Connectivity
DNS
CPU
Memory
Disk
Backup Exec
Patch Status
Windows Event Log
Traffic
Disk Queue Length

Total Availability



Device	Service	Availability (%)
192.168.0.1 - External1	Average	99.95%
	Connectivity	99.97%
	Traffic	99.91%
192.168.0.2 - External2	Average	99.73%
	Connectivity	100.00%
	Traffic	99.58%

Device	Service	Availability (%)
COMPLEX1	Average	88.87%
	Connectivity	99.91%
	CPU	99.99%
	Disk	100.00%
	Disk Queue Length	100.00%
	Memory	100.00%
	Patch Status	0.00%
CORESRV	Average	99.92%
	Connectivity	100.00%
	CPU	99.91%
	Disk	100.00%
	Disk Queue Length	100.00%
	DNS	99.61%
	Memory	99.86%
	Patch Status	100.00%
DARTHVADER	Average	93.21%
	Connectivity	99.98%
	CPU	99.89%
	Disk	99.99%
	Disk Queue Length	99.79%
	DNS	99.67%
	Memory	99.89%
	Patch Status	42.37%
FILESERVER	Average	76.01%
	Backup Exec	61.84%
	Connectivity	99.99%
	CPU	100.00%
	Disk	100.00%
	Disk Queue Length	99.08%
	Memory	100.00%
	Patch Status	98.91%