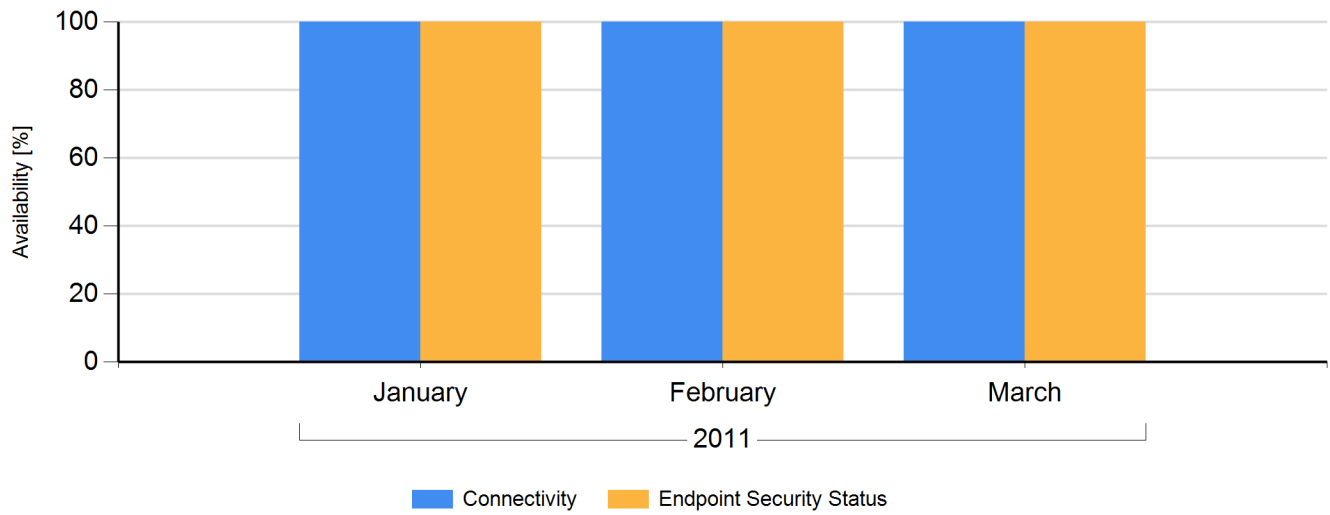


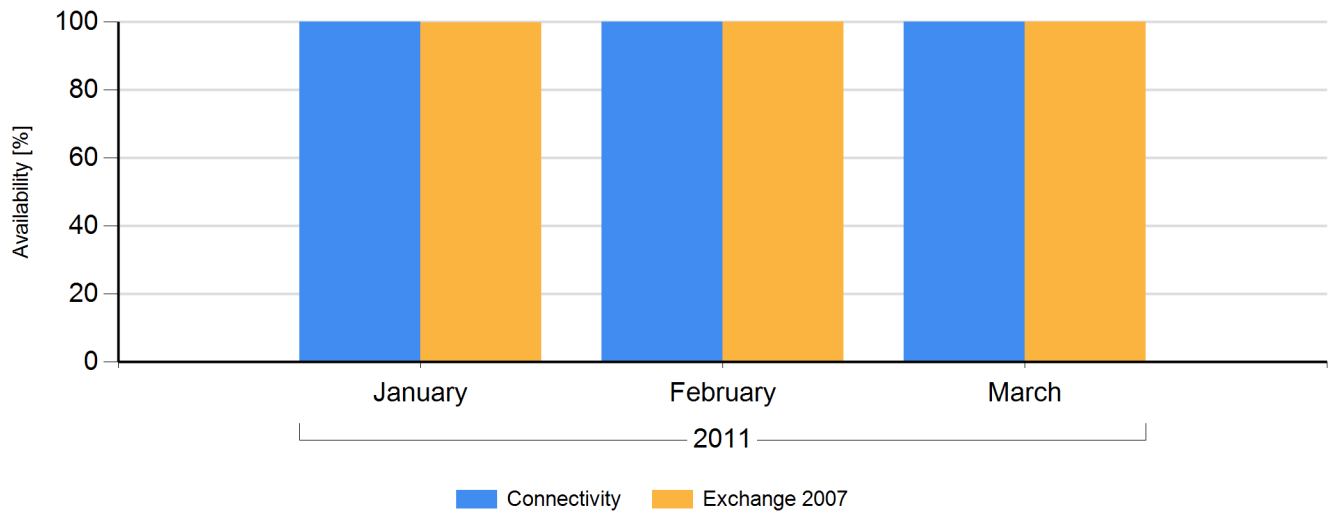


Monthly Availability Comparison

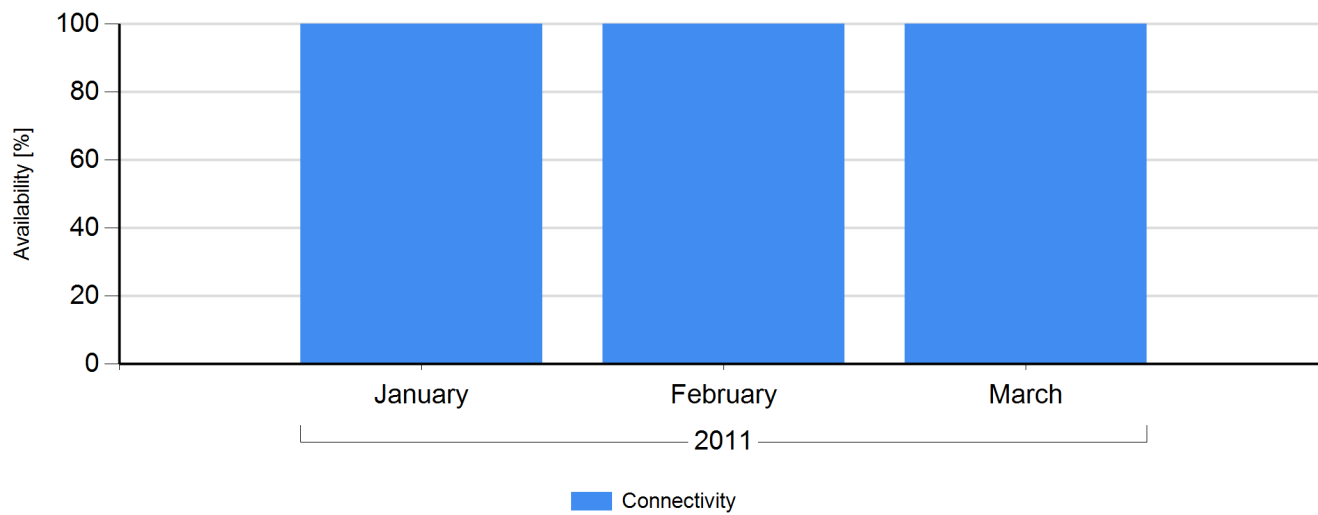
Customer:	Complex Inc.
Report Date:	4/8/2011 12:48:23 PM
Period:	Last 3 months
Device Class:	Windows Server
Service:	Connectivity Endpoint Security Status Exchange 2007 WSUS Server Status



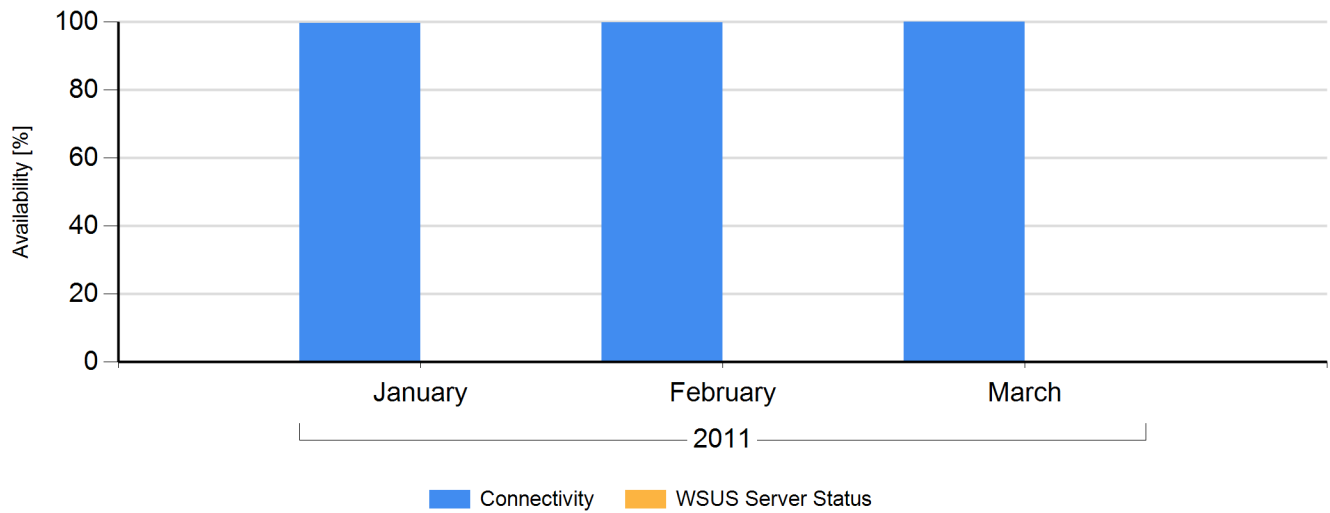
Year	Month	Service	Average Availability [%]
2011	January	Connectivity	100.00
		Endpoint Security Status	100.00
	February	Connectivity	100.00
		Endpoint Security Status	100.00
	March	Connectivity	100.00
		Endpoint Security Status	100.00



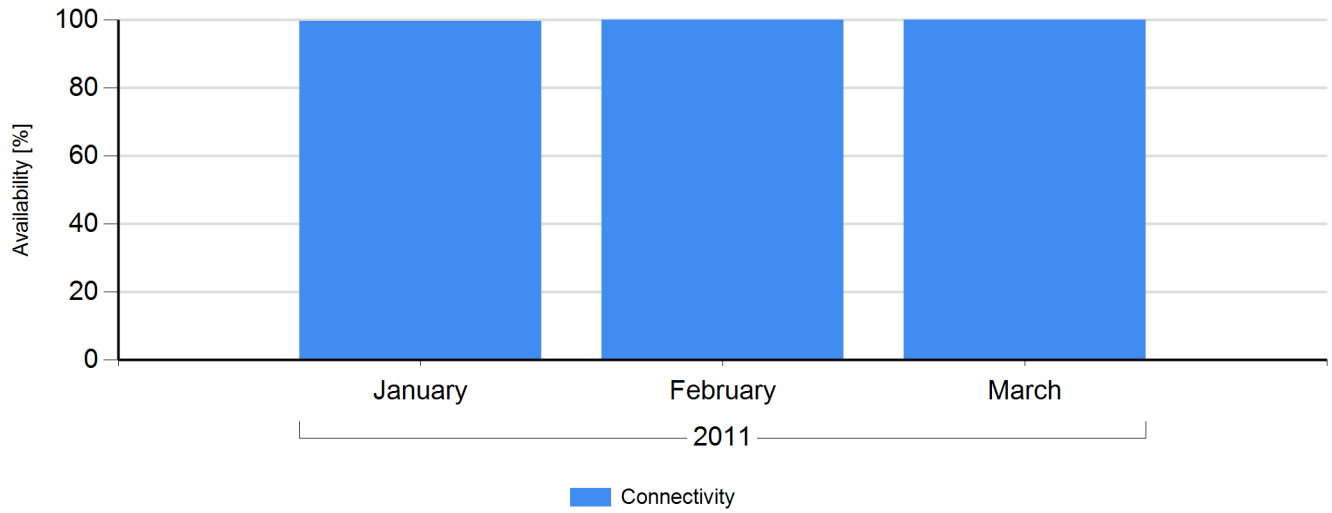
<i>Year</i>	<i>Month</i>	<i>Service</i>	<i>Average Availability [%]</i>
2011	January	Connectivity	100.00
		Exchange 2007	99.98
	February	Connectivity	100.00
		Exchange 2007	100.00
	March	Connectivity	100.00
		Exchange 2007	100.00



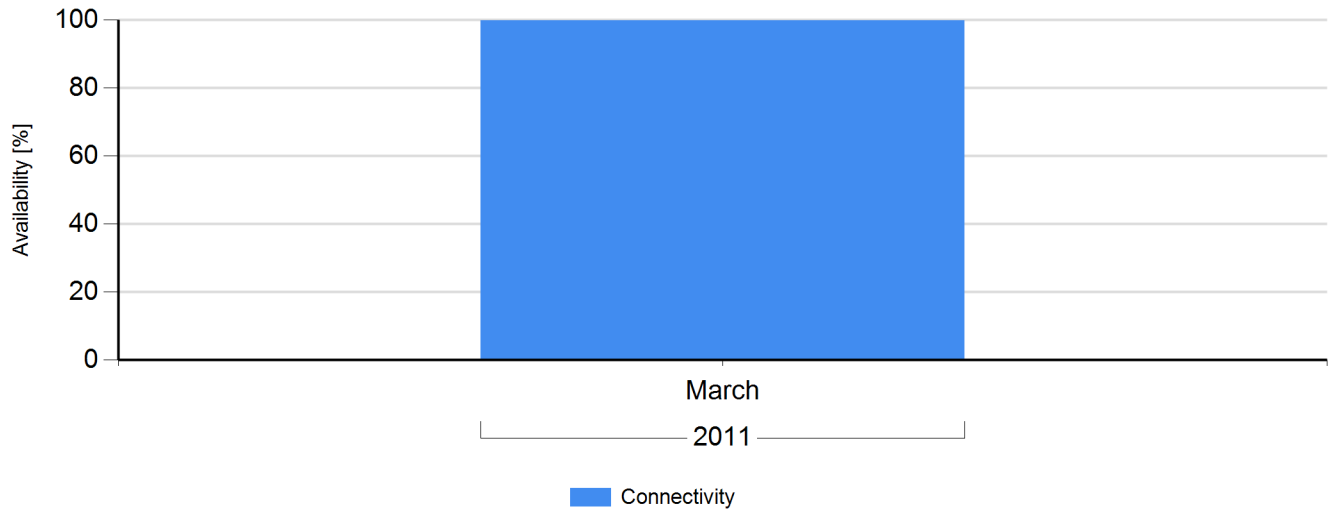
Year	Month	Service	Average Availability [%]
2011	January	Connectivity	100.00
	February	Connectivity	100.00
	March	Connectivity	100.00



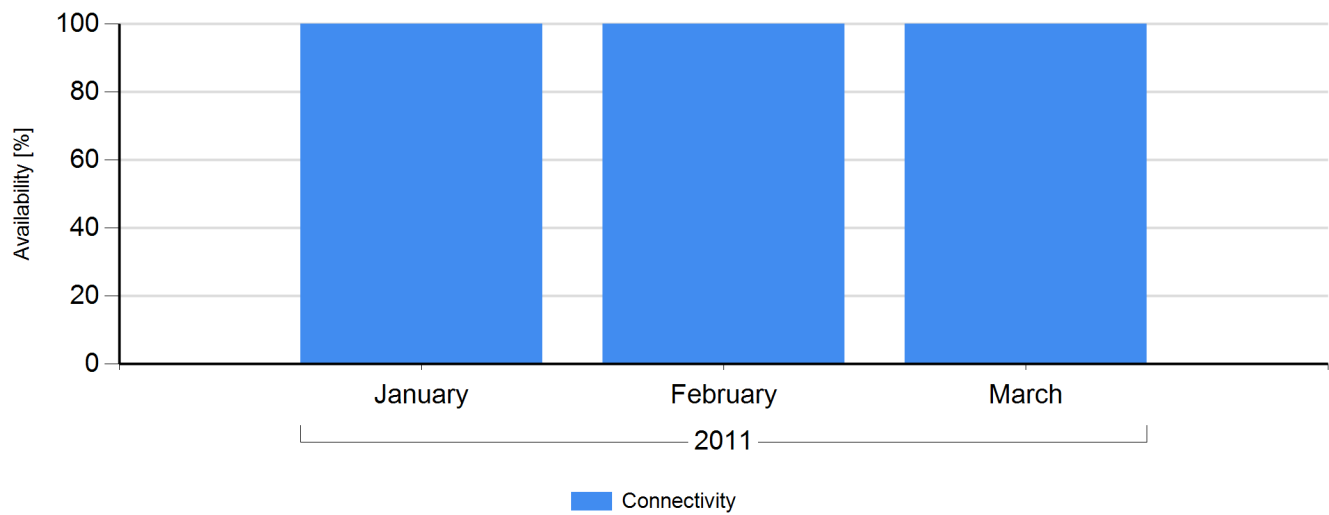
Year	Month	Service	Average Availability [%]
2011	January	Connectivity	99.62
		WSUS Server Status	0.00
	February	Connectivity	99.99
		WSUS Server Status	0.00
	March	Connectivity	100.00
		WSUS Server Status	0.00



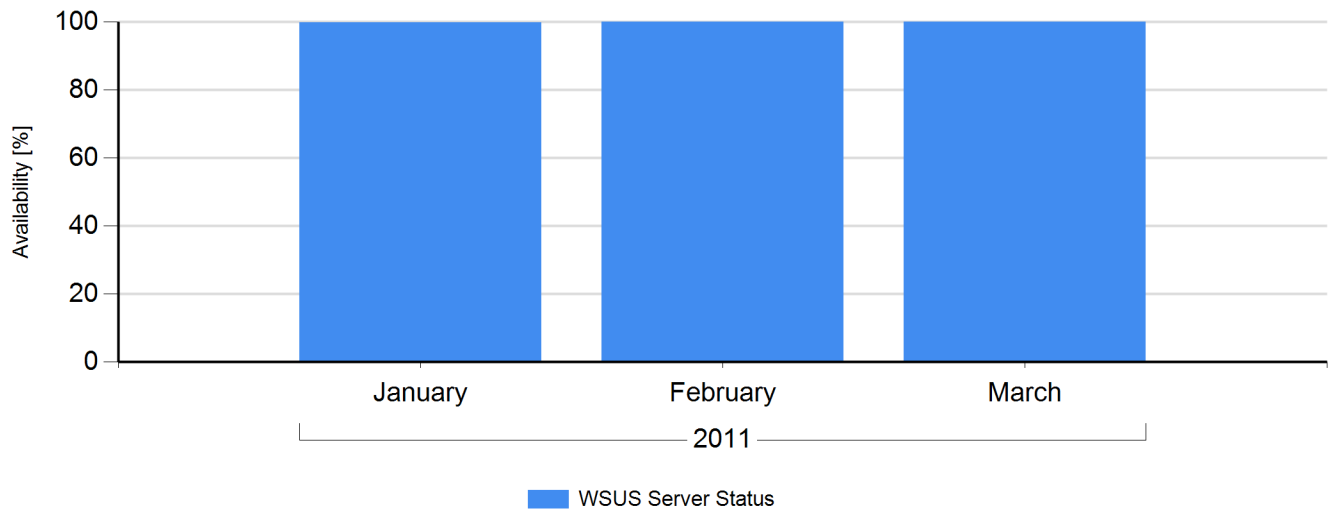
<i>Year</i>	<i>Month</i>	<i>Service</i>	<i>Average Availability [%]</i>
2011	January	Connectivity	99.80
	February	Connectivity	100.00
	March	Connectivity	100.00



Year	Month	Service	Average Availability [%]
2011	March	Connectivity	99.86



Year	Month	Service	Average Availability [%]
2011	January	Connectivity	100.00
	February	Connectivity	100.00
	March	Connectivity	100.00



<i>Year</i>	<i>Month</i>	<i>Service</i>	<i>Average Availability [%]</i>
2011	January	WSUS Server Status	99.94
	February	WSUS Server Status	100.00
	March	WSUS Server Status	100.00