



Bayou Adventure World Simulation

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SM Theme Parks: Bayou Adventure World

- Four major parks
 - Frog Pond, Skunk Hollow, Gator Island, Raccoon Corner
- Customers can enter any of the four park entrances

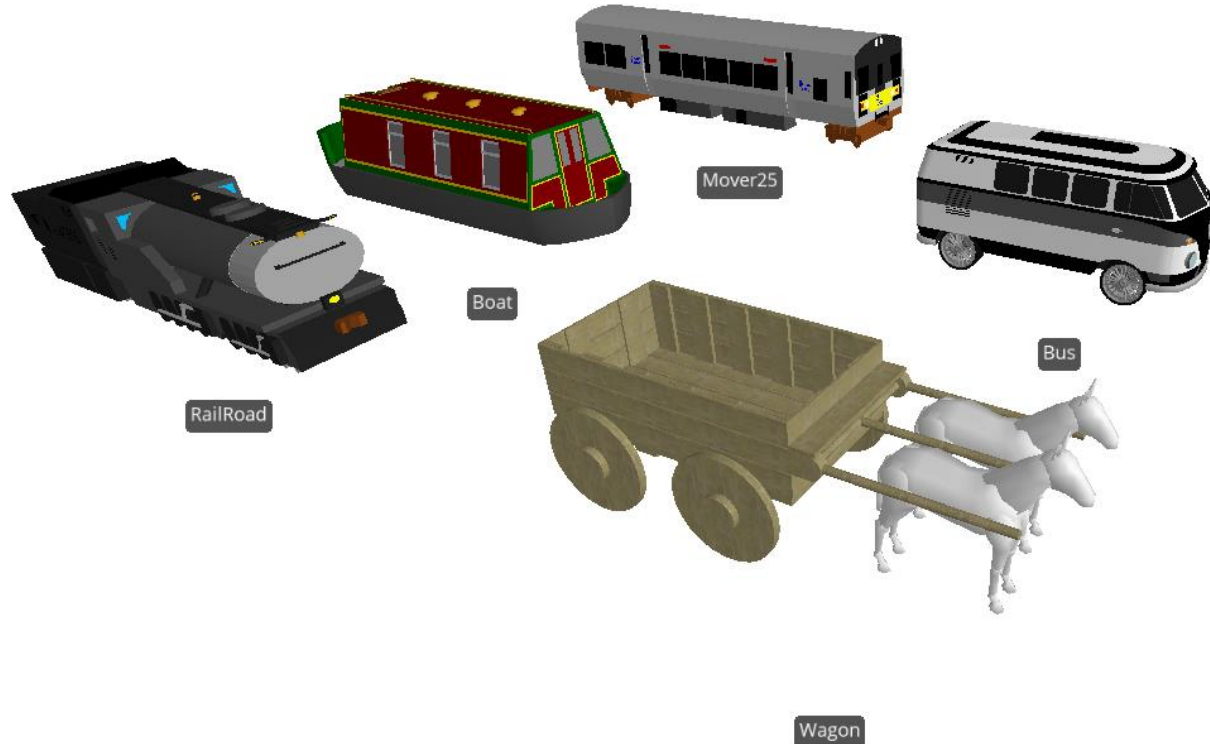
Theme Parks



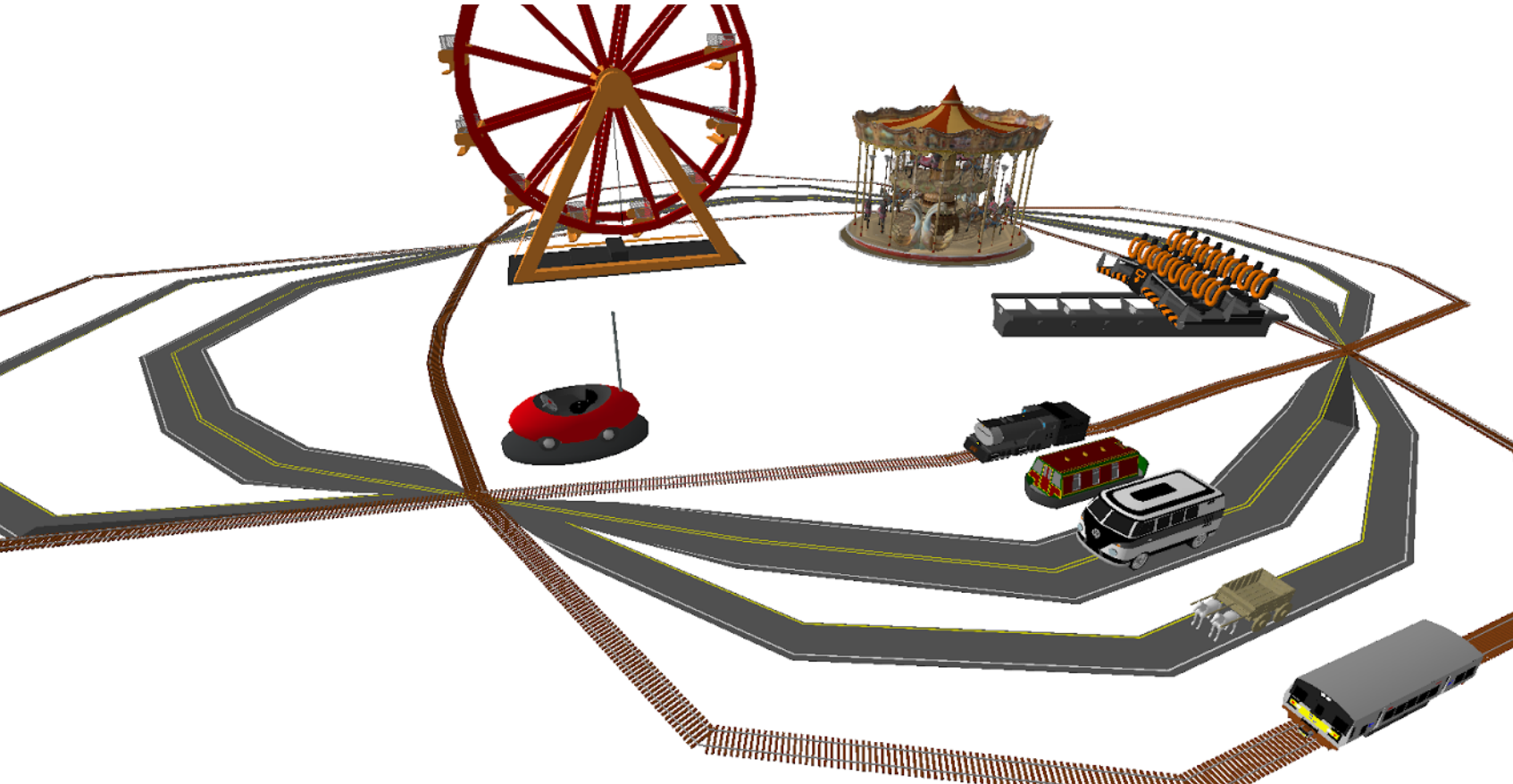
SM Theme Parks: Bayou Adventure World

- 5 forms of transportation
 - Boats, Steam Railroad, Horse & Wagon, People Movers
 - Main form of Transportation: Railroad System & People Movers
- Capacity of 25 people per car

Transportation



Simulation Model Animation



Simulation Objectives

- Minimize Cost
 - Train costs of \$800/day + \$500/day for each additional car on each train
- Maximize Customer Satisfaction: Types measured by tallied statistics
 - Type 1: Train leaves w/ no people waiting to board
 - Type 2: Train leaves w/ 1-24 people waiting
 - Type 3: Train leaves w/ 25-49 people waiting
 - Type 4: Train leaves w/ 50 or more people waiting

Cost Measurement

- Trains to represent different numbers of cars
 - ex. One 25 capacity train, one 50, one 75,..., 250
 - each had a different cost based on the cost per additional car given
 - ex. 75 capacity train = 1 train + 2 addition cars w/ cost
 - 75 capacity train cost = $\$800 + 2 * (\$500)$
- Limited by Constraint of 8 total trains

Customer Satisfaction Measurement

- Customer satisfaction objective measured by maximizing Type 1 and minimizing Type 4 probabilities

$$\text{Type 1 Probability} = \frac{\text{Type 1}}{\text{Type 1} + \text{Type 2} + \text{Type 3} + \text{Type 4}}$$

Responses			
Type1Prob	Type2Prob	Type3Prob	Type4Prob
0.466211	0.0597416	0.0274282	0.446619
0.442427	0.0538928	0.0357627	0.467918
0.466667	0.0588235	0.027451	0.447059
0.521337	0.0485511	0.0274678	0.402644
0.440587	0.0557457	0.0361858	0.467482
0.42419	0.0707008	0.0380227	0.467087

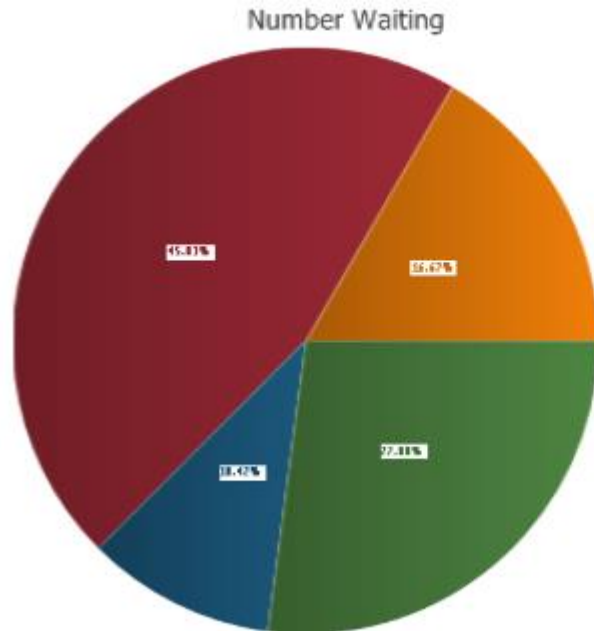
Customer Satisfaction: Alpha

- Alpha response created to weigh both Cost and Customer Satisfaction with a ratio of 1:1
 - \$9,000 value found as objective cost (not obtainable)
 - 60% value found as objective Type 1 probability (not obtainable)
- Final Model minimized Alpha

$$\text{Alpha} = \frac{\left(\frac{\text{Cost} - 9000}{9000}\right) + (0.6 - \text{Type 1 Probability})}{2}$$

Alpha
0.0713...
0.0832...
0.0911...
0.0926...
0.11304
0.150127

Verification & Validation



Total Number Waiting

8

Mover Number Waiting

1

Total Number Waiting

0

Mover Number Waiting

0

Total Number Waiting

53

Mover Number Waiting

43

Total Number Waiting

0

Mover Number Waiting

0

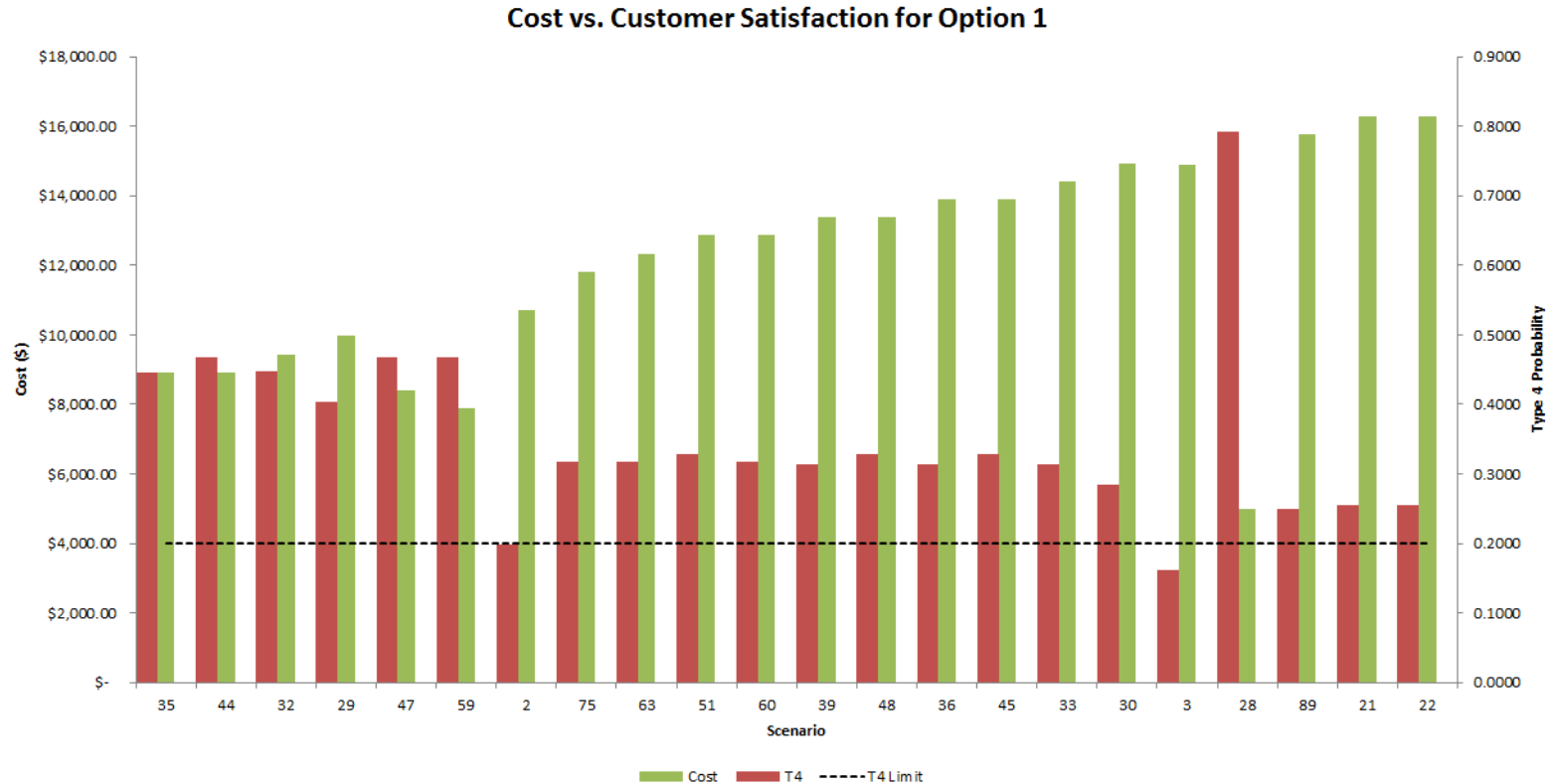
Experiment

- 2 Models
 - Each experiment 100 scenarios
 - Each with 5 replications
- Comparing 2 options for loading & unloading
 - Analyzing scenarios with an $\text{Alpha} \leq 0.50$

Loading/ Unloading

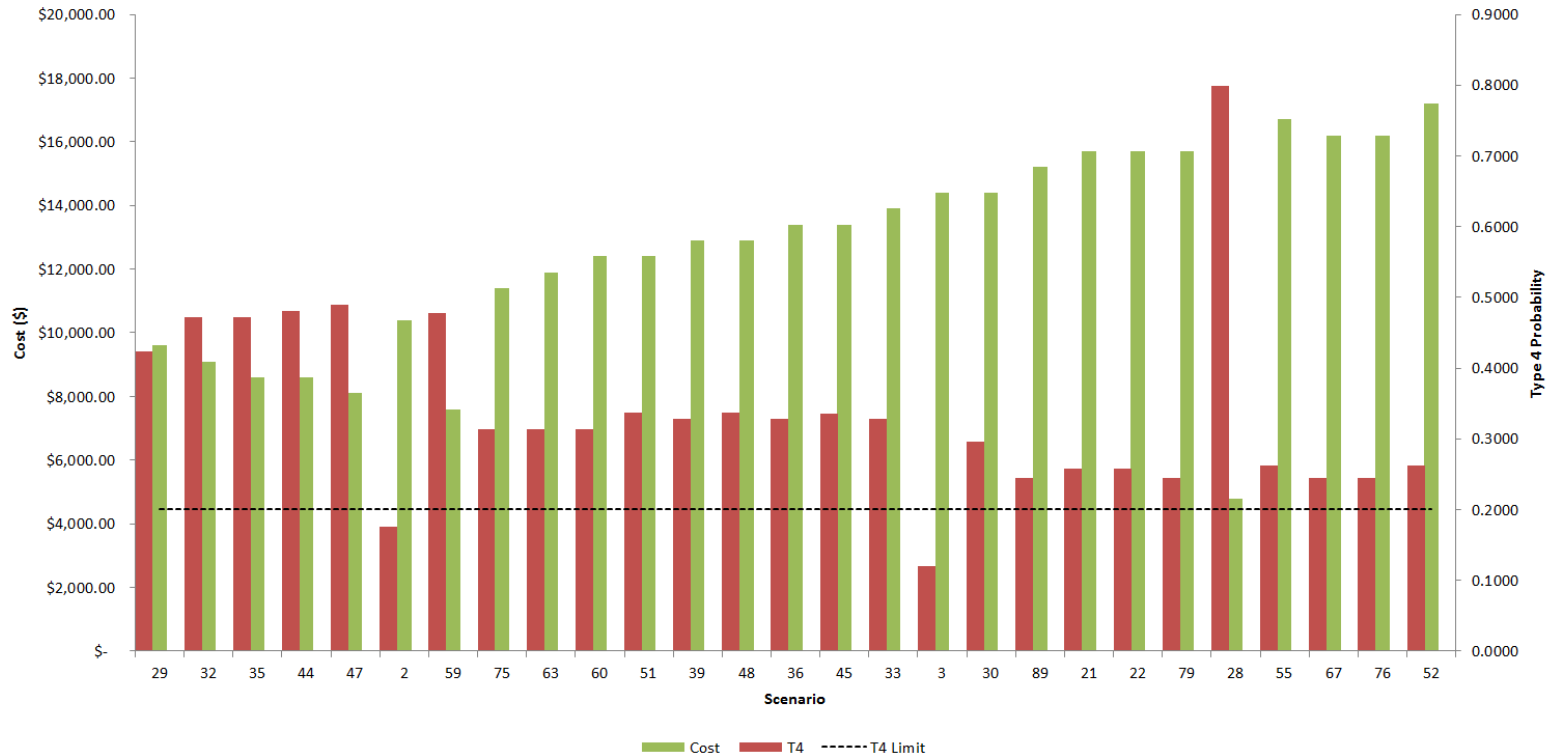
- Option 1:
 - Load = 45 seconds
 - Unload = 30 seconds
- Option 2:
 - Loading/ Unloading = 130 seconds
- Simulation loads entities until capacity full or until queue is empty

Results: Option 1



Results: Option 2

Cost vs. Customer Satisfaction for Option 2



Narrowing it down...

<i>Scenario</i>	<i>Dwell Time</i>	<i>NumMover50</i>	<i>T1</i>	<i>T2</i>	<i>T3</i>	<i>T4</i>	<i>Cost</i>	<i>Alpha</i>	<i>Total</i>
2	Option 2	8	0.4138	0.2735	0.1376	0.1751	\$10,400.00	0.1709	8
2	Option 1	8	0.4189	0.2473	0.1353	0.1985	\$10,720.00	0.1861	8

Final Solution/ Conclusion

<i>Scenario</i>	<i>Dwell Time</i>	<i>NumMover50</i>	<i>T1</i>	<i>T2</i>	<i>T3</i>	<i>T4</i>	<i>Cost</i>	<i>Alpha</i>	<i>Total</i>
2	Option 2	8	0.4138	0.2735	0.1376	0.1751	\$10,400.00	0.1709	8

- Final Decision: 8 movers with a capacity of 50 people (two cars per mover)
 - Decreased transportation time, Increased time spent in park (customer satisfaction)
 - Low maintenance cost with small # of cars
 - High reliability with large # of total movers



Questions?