IdeationPhase
Empathize&Discover

Date	25.10.2023
TeamID	NM2023TMID09618
ProjectName	Block-chain powered LibraryManagement

EmpathyMapCanvas:

Anempathymapisasimple,easy-to-digestvisualthatcapturesknowledgeabouta user'sbehavioursandattitudes.

Itisausefultooltohelpsteamsbetterunderstandtheirusers. Creatinganeffectivesolutionrequiresunderstandingthetrueproblemandthe personwhoisexperiencingit.Theexerciseofcreatingthemaphelpsparticipants considerthingsfromtheuser'sperspectivealongwithhisorhergoalsand challenges.

Example: