### Scenario 1: Registering for a University Course

**Stakeholder**: Student

**Goal**: To successfully register for a university course through the online portal.

**Scenario**:

1. **Log In**: Yuki logs into the university's online portal using her student credentials.
2. **Access Course Registration**: After logging in, she navigates to the "Course Registration" section.
3. **Search for Courses**: Sarah uses the search functionality to find the course "Data Structures and Algorithms" (CS201) that she wants to register for.
4. **Check Prerequisites and Availability**: She checks the prerequisites for CS201 to ensure she is eligible. She also checks the availability of seats in the course.
5. **Select Course**: Sarah selects CS201 and adds it to her registration cart.
6. **Review Schedule**: She reviews her timetable to ensure there are no clashes with her other courses.
7. **Confirm Registration**: After verifying her schedule, Sarah clicks the "Register" button to confirm her registration.
8. **Receive Confirmation**: She receives an email confirmation and a notification in the portal confirming her successful registration for CS201.
9. **Complete Registration**: Sarah logs out of the portal, having successfully registered for her desired course.

**Scenario**:

1. **Log In**: Sarah logs into the university's online portal.
2. **Search Course**: She searches for "Data Structures and Algorithms" (CS201).
3. **Check Availability**: She confirms there are available seats.
4. **Register**: Sarah clicks "Register" to enroll in CS201.
5. **Confirmation**: She receives an email confirming her registration.

**Scenario 2: Processing an Application for a Credit Card**

**Stakeholder**: Applicant (Customer)

**Goal**: To successfully apply for and receive approval for a new credit card.

**Scenario**:

1. **Research Credit Cards**: John, a young professional, visits the website of a bank to explore different credit card options.
2. **Select Credit Card**: After comparing various cards, John decides to apply for the "Platinum Rewards Card."
3. **Start Application**: He clicks on the "Apply Now" button and is directed to the online application form.
4. **Fill in Personal Information**: John fills in his personal details such as name, address, date of birth, and contact information.
5. **Provide Employment and Financial Information**: He provides details about his employment, annual income, and other financial obligations.
6. **Submit Supporting Documents**: John uploads required documents such as proof of identity, proof of address, and proof of income.
7. **Review and Submit Application**: He reviews the filled form for accuracy and clicks the "Submit" button.
8. **Receive Acknowledgement**: John receives an email acknowledgment that his application has been received and is being processed.
9. **Credit Check and Approval**: The bank conducts a credit check and assesses John's application. After a few days, John receives an email notifying him of the approval of his credit card application.
10. **Receive Credit Card**: John receives his new credit card by mail along with instructions on how to activate it.
11. **Activate Credit Card**: John follows the instructions to activate his card and starts using it.

\*\*Scenario\*\*:

1. \*\*Choose Card\*\*: John selects "Platinum Rewards Card" on the bank's website.

2. \*\*Fill Form\*\*: He fills in personal and financial information.

3. \*\*Submit Application\*\*: John submits the application.

4. \*\*Acknowledgement\*\*: He receives an email acknowledging receipt.

5. \*\*Approval\*\*: John gets an email approving his application.

**Scenario 3: Transfer Funds from One Account to Another Using an ATM**

**Stakeholder**: Bank Customer

**Goal**: To transfer funds from a savings account to a checking account using an ATM.

**Scenario**:

1. **Visit ATM**: Maria goes to her bank's ATM to transfer funds from her savings account to her checking account.
2. **Insert Card**: She inserts her bank card into the ATM.
3. **Enter PIN**: Maria enters her personal identification number (PIN) to access her account.
4. **Select Transfer Option**: On the ATM screen, she selects the "Transfer Funds" option.
5. **Choose Accounts**: Maria selects her savings account as the source account and her checking account as the destination account.
6. **Enter Amount**: She enters the amount she wants to transfer, $500.
7. **Confirm Transfer**: Maria reviews the details and confirms the transfer.
8. **Transaction Processing**: The ATM processes the transaction and displays a confirmation message on the screen.
9. **Receive Receipt**: Maria chooses to print a receipt for her records.
10. **Complete Transaction**: She takes her card, receipt, and ensures the transaction is complete before leaving the ATM.

\*\*Scenario\*\*:

1. \*\*Insert Card\*\*: Maria inserts her bank card into the ATM.

2. \*\*Enter PIN\*\*: She enters her PIN.

3. \*\*Select Transfer\*\*: Maria selects the "Transfer Funds" option.

4. \*\*Enter Amount\*\*: She inputs $500 to transfer from savings to checking.

5. \*\*Complete Transaction\*\*: Maria confirms the transfer and takes her receipt.