

KATHRYN WILKINSON

Front End Developer

PERSONAL

Phone

614.477.2502

Email

kathrynxwilk@gmail.com

LinkedIn

kwilkinsonxx

Git Hub

NAHco-code

HARD SKILLS

Design

Sales & Marketing

Training New Employees

Conflict Resolution

Business Operations

SOFT SKILLS

Leadership

Communication

Customer Service

Organization

Time Management

LANGUAGES

HTML5

CSS3

JavaScript

jQuery

Node.js

Ambitious web development student, pursuing a full-stack certification, eager to contribute developed knowledge in a front-end role. An innovative and judicious approach complement design skills enabling craft and optimization of elegant, user-focused websites and applications. Backgrounds in fine art, social work and hospitality industries, provide in-depth knowledge of dynamic team collaboration in demanding environments, difficult clients, sensitive information & business objectives, as well as sales, marketing and design. Thus, cultivating a driven, resourceful, adaptive, and responsive contender.

EXPERIENCE

SERVICE INDUSTRY

Jan 2020 -

Serve | Cocktail

Current

440 Main & Mickey's Bowling Green, KY

- Demonstrate leadership by making improvements to work processes and helping train others to: upsell, operate efficiently in high-volume setting, prepare for special events
- Cross-trained in: office management & event planning responsibilities to handle additional duties during peak periods | both fine dining & pub environments

July 2018 -
Dec 2019

Head Bartender | Serve | Cocktail

Legacy Smokehouse Columbus, OH

- Sole scheduled front of house team member to manage all: incoming calls & incoming guests, orders, provide craft cocktails & spirits, run food, bus tables, & stock bar during any given shift | waited on up to 40 customers at a time
- Developed and maintained relationships with guests to establish increased regular clientele | Upsold menu items, driving up per sale revenues and maximizing profits | Consulted with managers to organize special events and promotions such as trivia night and live music
- Conducted weekly inventories of bar & drink supplies to keep stock on hand and avoid expensive rushed orders | Maintained secure cash drawers, promptly resolving discrepancies for accuracy

Nov 2017 -
May 2019

Bartend | Serve | Cocktail

BBR Restaurant & Sports Bar Columbus, OH

- Operated efficiently in high-volume setting to prepare and serve over 200 drinks per hour
- Cross-trained in: bar, cocktail, and bottle service to provide support where needed
- Maintained secure cash drawers, promptly resolving discrepancies for accuracy

Nov 2017 -
July 2018

Bartend

Tristan's Sports Bar & Grill Columbus, OH

- Developed and maintained relationships with guests to establish increased regular clientele
- Tended bar at special events and directed team to provide exceptional service for league nights, televised events, and society gatherings

SALES INDUSTRY

June 2017 -
Nov 2017

Lead Sales Representative

North American Energy Solutions Columbus, OH

- Boosted sales by educating customers on promotions and conferring with customers to evaluate energy supplier rate discrepancies and recommend best-fit company offerings | produced sales documents and finalized deals
- Developed collaborative working relationships with other sales representatives and internal partners | Trained and developed new sales team associates in products, selling techniques, and company procedures aiding progress into leadership roles

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CONTACT

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CONNECT

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SOCIAL WORK INDUSTRY

Oct 2015 -

June 2017

In-Home Therapist

The Bair Foundation Columbus, OH

- Counseled individuals, groups and families to bring awareness of problems, deal with crisis situations and develop action plans with up to 18 clients weekly - treating issues such as mood disorders, PTSD and anxiety *
- Completed full diagnostic assessments for each client to determine best course of action, as well as 90 day treatment plans with specific goals & objectives for treatment, monthly reports, and progress notes for each interaction with client and treatment team members - properly assessing and documenting client progress *
- Applied organizational & time management skills achieve the necessary home visits for each client and all correspondence with treatment team members which often included client's doctor, school personnel, county case worker, and surrounding family members *
- Introduced meditation, guided-imagery, breathing techniques, and other coping skills to patients and families

May 2014 -

Oct 2015

Treatment Coordinator

National Youth Advocate Program Columbus, OH

- Served as liaison for foster family, caseworker, and all other members of treatment team regarding services planned or provided to youth & family
- Facilitated linkages between youth and needed services for stabilization - resources include: psychiatric, counseling, specialized therapy, IEP, and transportation services

*** Tagged items also included in responsibilities of this role

EDUCATION

Jan 2021 -

July 2021

Certificate, Full Stack Web Development

Columbus, OH

The Ohio State University, College of Engineering

Academic Average: A+

Special Interest: UX UI Design

Aug 2008 -

Aug 2013

BS, Social Work

Oxford, OH

Miami University, College of Education, Health, & Society

Grade Point Average: 3.56

Thematic Sequence: Sociological Perspectives on Criminality and Deviance

Pursued: 2 years in Art Education

Courses: visual fundamentals, 2D design, 3D design, information studies: digital age, history of western, renaissance, & modern art, international studies, social psychology, microeconomics, social relations, composition & literature, plants humanity & environment

LICENSURES & PROFICIENCIES

Typing Speed: 60 WPM

Licensed Social Worker per licensure in the State of Ohio per Counselor, Social Worker, Marriage and Family Therapist Board

CPI Certified per Nonviolent Crisis Intervention training program

CPR & AED Certified per American Safety & Health Institute

First Aid Certified per Heart Start of Central Ohio, Inc.

THANK YOU