Nehemiah John

Eugene, OR

nehemiahalbert1@gmail.com

+1 808 383 1175

Authorized to work in the US for any employer

Work Experience

Technical Support Specialist

Elm Street Technology, LLC - Eugene, OR

November 2022 to April 2023

I provided technical support identifying, investigating, and resolving users problems with computer software and code, for problems that are beyond the expertise of Technical Support Representatives. Also at this job I applied knowledge of computer software, hardware, programming languages such as JavaScript, and specific work flows to solve problems for clients all over the world.

HR Office Assistant

Lane Community College - Eugene, OR

March 2022 to June 2022

I provided support to the office and individuals in my assigned area of responsibility. Typical responsibilities included: answering telephones; responding to inquiries via phone, in-person, or via email; routing calls to appropriate staff; performing records maintenance; sorting and distributing mail; running reports; and, performing other support functions as necessary.

Tech Internship

New Hope Christian College And Church - Eugene, OR

August 2021 to November 2021

This internship was along side chief technologies director for this entity. I performed many sorts of task from working on making ethernet, SDA, fiber cables, to servicing old computers to run at their highest potential, and even doing an extensive amount of wire management in the server room. I have put a link below to my daily log for this internship so you may get a more clear insight to the exact tasks I performed.

Link:

https://docs.google.com/spreadsheets/d/e/2PACX-1vQ-03bb7LhBzUubq_cAHMFNbkwpX-D0hK3nT1qTrfSjmNedlgHuPSgZNA3ZDLl2fZkSwPQ h63WEoelg/pubhtml

Shift Manager

Ambrosia Qsr Burger Llc - Eugene, OR

December 2020 to February 2021

I worked as a shift manager for this company and learned a lot during my time here. Some things I learned included, changing out tills, deleting wrongly placed order items, and nightly closing tasks. Unfortunately

I had to put in my two weeks for this job due to a family situation which interfered with my work schedule so I had to resign.

Server/Waiter
Cafe Maharani - Honolulu, HI
June 2016 to September 2020

During my time working as a server and host, I learned many skills such as managing multiple customers at once, properly communicating to customers about their orders or walking them through the menu if the it was called for. I believe that importantly I was able provide the customers a wonderful experience whether they dined in or did take out and this translated into the restaurants reputation as it became and still is the best Indian restaurant on the Island.

Drum Instructor
Ohana Studios - Honolulu, HI
May 2018 to October 2019

My time teaching at Ohana studio was wonderful. I was able to teach students the fundamentals of drumming and impart proper technique into them to be able to drum to their highest potential.

Education

Associate's in Computer Programming
Lane Community College - Eugene, OR
March 2021 to Present

some college credits in Liberal Arts & Sciences
Kapiolani Community College - Honolulu, HI
September 2018 to November 2019

High school diploma or GED in Hospitality Management
Kaimuki High School - Honolulu, HI
January 2014 to May 2018

Skills

- Restaurant Experience
- Host/Hostess
- Restaurant Management
- Serving Experience
- POS
- Culinary Experience
- Microsoft Office
- Busser
- Shift Management (Less than 1 year)
- Fluent in speaking/understanding: Urdu, Hindi, and punjabi. (10+ years)
- Interpretation

- Microsoft Powerpoint
- Kitchen Management Experience
- Translation
- English
- Supervising experience
- Microsoft Word
- Web design
- CSS
- HTML5
- Java (Less than 1 year)
- Linux
- JavaScript (Less than 1 year)
- Web Development
- C++ (1 year)
- Python (Less than 1 year)
- C# (Less than 1 year)
- Linux (1 year)
- MySQL (Less than 1 year)
- WordPress
- Git
- Technology (3 years)
- Analysis skills (2 years)
- Firewall (1 year)
- Relational databases (1 year)
- Windows (6 years)
- Mac OS (6 years)
- Unified Modeling Language (UML) (1 year)
- ASP.NET Core MVC (1 year)
- Azure (1 year)
- xUnit (1 year)
- SQL Server (1 year)
- LINQ (1 year)
- Entity Framework (1 year)
- SaaS
- Jira (1 year)
- Salesforce (1 year)
- Agile
- Bootstrap

Certifications and Licenses

ServSafe
February 2021 to Present

Food Handler Certification

Front End Web Development
February 2023 to Present

Through this program, I gained a strong foundation in web development principles and techniques. I learned how to create dynamic, responsive websites using HTML, CSS, and JavaScript. I also have knowledge of website design principles, user experience, and accessibility. Additionally, I learned how to use popular frameworks and libraries like ASP.NET and jQuery to enhance the functionality of my websites.

Database Specialist
January 2023 to Present

As a database specialist certificate holder, I have a strong foundation in database concepts, design, implementation, and maintenance. Through my program, I gained skills in database design, SQL programming, data modeling, database administration, data analysis, database integration, and data warehousing. With my knowledge of database design, I am able to create efficient database structures that can handle large amounts of data. I am skilled in using SQL to manipulate and query databases and can develop and implement data models to represent business processes and data entities. Additionally, I have the ability to manage and maintain databases, including tasks such as backup and recovery, security, and performance tuning. With my knowledge of data analysis techniques such as data mining and statistical analysis, I am able to extract meaningful insights from data. I can also integrate databases with other systems and applications to enable data sharing and data exchange. Finally, I have experience designing and building data warehouses, which are used to store and analyze large amounts of data for business intelligence and decision-making purposes. Overall, my database specialist certificate has equipped me with the technical skills and knowledge necessary to design, implement, and maintain complex databases, making me a valuable asset to organizations in a variety of industries.

Assessments

Customer Focus & Orientation — Highly Proficient
November 2020

Responding to customer situations with sensitivity
Full results: [Highly Proficient](#)

Supervisory Skills: Motivating & Assessing Employees — Completed
October 2020

Motivating others to achieve objectives and identifying improvements or corrective actions
Full results: [Completed](#)

Medical Receptionist Skills — Expert
November 2020

Managing physician schedules and maintaining accurate patient records
Full results: [Expert](#)

Customer Service — Proficient

November 2020

Identifying and resolving common customer issues
Full results: [Proficient](#)

Scheduling — Proficient

January 2021

Cross-referencing agendas and itineraries to avoid scheduling conflicts
Full results: [Proficient](#)

Data entry: Accuracy — Highly Proficient

January 2021

Entering data quickly and accurately
Full results: [Highly Proficient](#)

Administrative assistant/receptionist — Proficient

January 2021

Using basic scheduling and organizational skills in an office setting
Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Groups

Phi Theta Kappa Honor Society

October 2021 to Present

Maintained a GPA above 3.0 and currently at 3.80 cumulative GPA as of 6/16/22 in order to be a member. Also volunteered at club hosted events.