



Terms and Conditions - Cohort Switching Policy at Darey.io

Thank You for Trusting Darey.io: **Cohort Switching Policy to Support Your Learning Journey**

1. **Introduction:** Thank you for choosing Darey.io as your preferred learning platform. We appreciate your trust in our services and are committed to ensuring your success. As part of our dedication to providing an exceptional learning experience, we have implemented a Cohort Switching Policy to support students who may face challenges keeping up with the live classes, shared knowledge, projects, and courses within their initially selected cohort.
2. **Cohort Switching Opportunity:** If you find yourself falling behind in your chosen cohort and feel the need to switch to a new cohort to catch up, Darey.io provides you with one opportunity to make this change. We understand that unforeseen circumstances or personal commitments can sometimes affect your progress, and we want to help you maintain your learning momentum.
3. **Switching Conditions:** To request a cohort switch, the following conditions must be met:
 - a. You must be currently enrolled in a cohort at Darey.io.
 - b. Your request to switch cohorts must be made within a reasonable timeframe, typically within the first four weeks of the program start date.
 - c. Cohort switching requests can only be made once during your learning journey at Darey.io.
 - d. Switching cohorts is subject to availability and capacity in the desired cohort.
4. **How to Request a Cohort Switch:** To request a cohort switch, please follow these steps:
 - a. Contact our customer support team through the designated channels provided on our website or learning platform.
 - b. Clearly state your reasons for requesting a cohort switch and provide any necessary supporting documentation, if applicable.
 - c. Our team will review your request and respond to you within a reasonable timeframe.
5. **Cohort Switching Process** Once your cohort switch request is approved, our team will guide you through the process. Please note the following:
 - a. You will be required to familiarize yourself with the schedule, syllabus, and other relevant details of the new cohort.
 - b. The switch will only be made if there is available space in the desired cohort.
 - c. Any fees or payments made for the initial cohort will be applied to the new cohort. No refunds will be issued for cohort switching.
6. **Final Considerations:** Please be aware of the following important points:



- a. Cohort switching is a one-time opportunity and cannot be used multiple times.
- b. It is your responsibility to ensure that you fully utilize the opportunity to catch up and make progress in the new cohort.
- c. Darey.io reserves the right to modify or terminate the Cohort Switching Policy at any time, at its discretion, without prior notice.

We appreciate your understanding and cooperation in adhering to the terms and conditions outlined in this document. We strive to provide the best possible learning environment for all our students and believe that this policy will help you stay on track towards your educational goals.

Should you have any questions or concerns, please do not hesitate to reach out to our customer support team.

Thank you for choosing **Darey.io**.

We wish you a rewarding and successful learning journey!

I, FAITH WAIRIMU NYONGESA have read, understood and accept the Terms and Conditions stated above.

Learner's Name: FAITH WAIRIMU NYONGESA

Date: 4/10/2023

Learner's Signature: *FWN*