

Narayan Jangid

Technical Support Engineer



✉ narayanj777@gmail.com

☎ +91 8875461792



6A Bodi wala bera, Mata ka than, Jodhpur, Raj.(342304)



3D Sci Fi Craft World



www.narayanjangid.co

Work Experience

Technical Support Engineer

Tayana Software Solutions | 2019-2021

- Supported customers with basic technical support for current and past software releases.
- Manage the contract and queue with all tickets end to end working closely with shift leads and Team Managers.
- Provide initial response, operational assistance, and development of software workarounds and/or resolutions.
- Product : PCRF, PCEF and UPCC (Policy control and charging systems)
- Technology/Tools: Linux, shell scripting, Database, VMware, Wireshark, Netexplorer, MS office etc.

Project Trainee

CTL (Central Testing Laboratory), Jodhpur | 2018

- Studied about testing of different Power Components which generally used for power transmission and distribution.

Project Trainee

RRSC WEST (ISRO) | 2017

- Designed a 3D Object scanner with Raspberry pi which capture multiple images of an object placed on rotational disk and generate 3D object file.

College Projects

Electricity generation from vibrational sources

Achievements

- Research Paper Published in IJUSER on topic "shaking machine for ground motion simulation"
- In DRDO national competition (DRUSE) selected at zonal level.
- 14 FEET HUMANOID ROBOT exhibited at science park Jodhpur.
- 2nd position at TECHFEST-2018 (Organized by IIT Mumbai) "Cozmo-clench" competition at zonal level.

About

An Electronics engineer who loves to work in the field of technology and science fictional creativity to improve human lifestyle. Possess B.E. in EEE and expertise in customer support service and MS Excel. I have 25 months of professional work experience which helped me strengthen my experience in Linux, shell scripting and Database.

Education

MBM Eng. college, Jodhpur | 2015-2019

- Degree: B.E. in Electronics and Electrical Eng., CGPA: 7.32

Satyam Public Sr. Sec. School | 2012-2013

- Higher Secondary education (RBSE) in PCM, Percentage: 83%

Technology experience

- OS : Windows 7, 10, Linux
- Tech tools : Wireshark, VM ware, Dell storage manager, MS office
- Languages : C, C++, shell scripting, SQL, My SQL, Python
- PCB and 3D tools : Dip trace, Easy EDA, Blender, 123 Autodesk
- Hardware : Motors, Motor driver, microprocessors, logic circuits
- Modules : Raspberry pi, Arduino

Hobbies

- Robotronics
- Art & craft
- Music

Skills

- Patient
- Creative Thinking Skills
- Communication & Interpersonal Skills
- Languages : English, Hindi, Sanskrit