ZEIN KIWAN

LANGUAGES

English Arabic Swedish

COMPUTER SCIENCE

Hardworking and passionate job seeker with growth mindset eager to secure entry-level Data Center Technician position. Ready to help team achieve company goals.

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- Entry-level Data Center Technician
- Network: Installation, Network Security
- Virtualization
- Programming: HTML (Intermediate), CSS and JavaScript (Basic)

EDUCATION

COMPUTER SCIENCE AND

COMMUNICATION

Polhemsskolan - Gävle, Sweden | 2020-08 - 2023-06

This course includes:

Programming with different languages and software.

Networking as we have a mini Data Center with 8 Racks to practice and solve problems on.

We've also used Proxmox on our servers as a Virtual tool along with

TrueNAS.

Software Development: VSCodium, GitHub, Source Control

Web Development: HTML, CSS, JavaScript

Network Installation: Cable Installation and Maintenance. Switch and

Network Configuration.

EXPERIENCE

DATA CENTER TECHNICIAN

Microsoft, Gävle, Sweden | 2023-04 - 2023-06 BlackBox, Gävle, Sweden | 2023-06 - Present

- -Installation, configuration, and maintenance of servers, network equipment, and storage devices.
- -Monitoring and troubleshooting equipment performance, identifying and resolving issues in a timely manner.
- -Rack and stack operations, including server installation and cable management.
- -Documentation of equipment, configurations, and changes.
- -Adherence to security protocols and implementation of safety measures.
- -Collaboration with cross-functional teams for efficient data center operations.
- -Accepted tasks and documented status using ticketing system, time reports and email.

Homecare Domestic Service Gävle municipality, Gavleborg | 2021-05 - 2023-04

Used critical thinking to break down problems, evaluate solutions and make decisions.

CONTACT

+46 707 970 502

Zeinkiwan2002@gmail.com