

Unit 6: Security Standards

Which standards apply to the organization in the assessment?

- (i) **GDPR** — applies if the organization processes personal data of EU/EEA residents or is EU-based. (ICO Guide to GDPR).
- (ii) **PCI-DSS** — applies if the organization accepts, processes, stores or transmits cardholder data (online payments). (PCI Security Standards Council).
- (iii) **HIPAA** — applies if the organization is a UAE. covered entity or business associate handling protected health information (PHI).
- (iv) **ISO/IEC 27001 / 27701** — widely applicable standards for information security management and privacy information management; useful as an overarching control framework.

How to evaluate the company against the appropriate

- (i) **Scoping & Documentation:** Confirm data types, data flows, processing locations and third-party relationships (DPIAs, data flow diagrams).
- (ii) **Review policies:** Data protection, information security, incident response, acceptable use, encryption, retention.
- (iii) **Governance & Roles:** Verify presence of a DPO (if required), senior information risk owner, and defined responsibilities. Review training records and awareness programmes.
- (iv) **Standard-Specific Checks**
 - o **GDPR:** DPIAs for high-risk processing, lawful basis records (Article 6), records of processing activities (RoPA), subject access request handling, lawful international data transfer mechanisms (Sakamoto et al.,2022).
 - o **PCI-DSS:** cardholder data environment (CDE) segmentation evidence, compliance with relevant SAQ or ROC, quarterly external scans by ASV, penetration testing and logging requirements.
 - o **HIPAA:** documented risk analysis, BAAs with vendors, administrative/physical/technical safeguard implementation, breach notification procedures.
- (v) **Third-party & Supply Chain:** Review vendor security questionnaires, SOC 2 / ISO 27001 certificates or equivalent, contractual security clauses and SLAs.

Recommendations to meet those standards

- (i) **Establish & maintain governance:** Appoint a DPO (if required) and define accountabilities. Maintain RoPA and DPIAs for risky processing.
- (ii) **Classify & minimize data:** Map and classify data; minimize storage of personal, PHI and cardholder data; remove unnecessary retention.
- (iii) **Apply strong technical controls:** Enforce encryption in transit and at rest for sensitive data; deploy MFA; implement robust key management.
- (iv) **Segment sensitive environments:** Segregate CDE (cardholder) and systems holding PHI from general networks to reduce scope and risk.

- (v) **Continuous vulnerability & patch management:** Implement automated scanning, timely patching, and prioritized remediation workflow.
- (vi) **Adopt an ISMS / PIMS:** Implement ISO/IEC 27001 and privacy extension ISO/IEC 27701 to institutionalize controls and support audits (Lyons and Fitzgerald, 2023).

Assumptions made

- (i) The organization processes personal data of EU/EEA residents or is EU-based (hence GDPR relevant).
- (ii) The company may handle card payments online (so PCI-DSS likely relevant). If not, PCI controls are unnecessary.
- (iii) The organization may not be a U.S. covered entity for HIPAA unless explicitly in healthcare; HIPAA only applies if PHI is handled.
- (iv) The environment has a mix of cloud and on-prem systems; third-party services are used (thus supply-chain controls needed).
- (v) No current full ISMS or formal certification exists unless stated otherwise; recommendations assume remedial work is required.

References

- Sakamoto, L.S., Abe, J.M., de Souza, J.S., de Souza, N.A., Duarte, A.C., Tarkiainem, E. and de Lima, L.P., 2022, September. Professional Guidance of the DPOs-BR in Corporate Governance in Logistics Chains. In *IFIP International Conference on Advances in Production Management Systems* (pp. 57-65). Cham: Springer Nature Switzerland.
- Lyons, V. and Fitzgerald, T., 2023. *The Privacy Leader Compass: A Comprehensive Business-Oriented Roadmap for Building and Leading Practical Privacy Programs*. CRC Press.