**Use case name:** Service Agent, Service Administrator Assigned work queue

**Description:** This use case shows a list of provider profiles assigned to the current Service Agent or Service Administrator. List will display profiles associated with the SA’s login ID

**Primary actor(s):** Service Agent, Service Administrator

**Precondition(s):**

**Main flow: Agent reviews profile**

1. System displays a list of provider profiles where the assigned is equal to the Service Agent or Service Administrator.
2. Use case ends

**Alternate Flow: View profile report**

1. SA invokes provider profile report. See UC033
2. Use case ends

**Issues:**

**Change control:**

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| --- | --- | --- | --- |
| Version | Date Revised | Revised By | Revisions |
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