# Issues

|  |  |  |  |
| --- | --- | --- | --- |
| # | Description | Assigned To | Status |
| *1* | This use case includes a flow for reverting (change state from pending to draft), but not a flow for changing state from draft to pending? It is anticipated that the ability to change state from draft to pending will occur at the end of the workflow rather than in this use case. |  | Closed |
| *2* | What is the impact of the initial provider profile being denied (no MMIS records are created)?   * The provider profile cannot be accessed via MN-ITS because MN-ITS credentials are only issues when MMIS records are created * The user must create a new provider application (and pay the application fee) if they want to attempt enrolling again * Denied provider profiles should display for 30 days (added use case rule 116 for this requirement) |  | Closed |

# Description

This use case describes a provider enroller, which accessed MPSE via the public portal, managing provider applications.

# Primary actor(s)

1. Provider enroller

# Main flow: Create non-PCA provider application

## Precondition(s)

1. None

## Steps

1. Provider enroller accesses MPSE via the public portal (as opposed to MN-ITS)
2. System displays a list of the current provider profile for each provider application where the user list of the provider application contains the provider enroller- see use case rule 116
3. Provider enroller invokes option to create a new non-PCA provider application
4. System performs the following:
   1. Creates a new provider application and adds the provider enroller to the user list
   2. Creates a new provider profile
   3. Sets the version number of the provider profile to "1"
   4. Sets the workflow state of the provider profile to "Draft"
   5. Opens the provider profile in edit mode
5. Use case ends

## Alternate flow: Update current provider application

This flow begins after step 2 of the main flow.

1. Provider enroller selects a current provider profile where the workflow status is "Draft" and invokes option to update
2. System opens the current provider profile in edit mode and places the user at the last location any user was entering data
3. Use case ends

## Exception flow: Provider application cannot be updated

When a current provider profile has a workflow status of "Pending", "Review", or "Complete", then that provider profile cannot be updated by the provider enroller.

## Alternate flow: Delete provider application

This flow begins after step 2 of the main flow.

1. Provider enroller selects a current provider profile with a workflow status of "Draft" and invokes delete option
2. System deletes the provider profile and provider application
3. Continue with step 2 of the main flow

## Exception flow: Cannot delete provider application

When a current provider profile has a workflow status other than "Draft", then the provider enroller cannot delete that provider profile.

## Alternate flow: Revert status from pending to draft

This flow begins after step 2 of the main flow.

1. Provider enroller selects a current provider profile where the workflow status is "Pending" and invokes option to revert status
2. System sets the workflow status of the provider profile to "Draft"
3. Continue with step 2 of the main flow

## Alternate flow: View current provider application as read-only

This flow begins after step 2 of the main flow.

1. Provider enroller selects any of the current provider profiles in the list and invokes option to display as read-only
2. System opens that provider profile in view mode
3. Use case ends

Some current provider applications can only be viewed as read-only due to their state. Other current provider applications can be edited but the user chooses to view as read-only so that they do not make unintended changes.

# Change Control

| Version | Date Revised | Revised By | Revisions |
| --- | --- | --- | --- |
| 1 |  |  | Initial draft |
| 2 | 2/6/2015 | David M | Revised for BOM refactoring |
| 3 | 3/2/2015 | David M | Added to update flow that system will place the user at the last place they were editing |
| 4 | 3/12/2015 | David M | Added issue related to denied provider profiles and rule 116 |