**Issues**

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| --- | --- | --- | --- |
| # | Description | Assigned To | Status |
| *1* | There are legacy record providers with the same NPI, facility location address, and different practice names. How will these records be structured in MPSE?  Legacy providers structured as above will be converted into a single facility location with multiple services in MPSE. (the multiple services will trigger multiple legacy records, as MMIS has now, but all the legacy records will have the same practice name) |  | Complete |
| *2* | Is it acceptable that a user cannot reopen a closed facility once it is closed "in MMIS"?  Yes, the user can add a new facility location and reuse the address of the closed facility then proceed with adding services, etc. See exception flow: undo close facility location in MMIS. |  | Complete |
| *3* | Allow an existing physical location address to be associated with a new facility location?  Initial answer   * When the "address utility" was removed from scope it was determined that that there was no reason to allow an existing physical address to be associated with a new facility location because physical addresses could not be added prior to adding the facility location. The use case was modified to reflect this decision.   Revised answer   * Upon further analysis the initial decision was revised. To accommodate scenarios such as providers closing a facility location and reopening after restructuring (close and reopening), the requirement is now that existing physical addresses that are not associated with an active facility location can be associated with a new facility location. |  | Complete |
| *4* | Allow the physical address of an existing facility location to be "changed" by selecting a different physical address (select a different physical address, not edit the current address)?  A facility location cannot be "moved". If the facility location is being relocated, the current facility location is closed and a new facility location is created and the services are added. |  | Complete |
| *5* | Allow a physical address to be used as one of the three mailing addresses of a facility location (reimbursement address, 1099 address, and welcome letter)?  No, if this situation were to occur, there will be a duplicate facility location address and mailing address. |  | Complete |
| *6* | When a facility location is closed, should related information such as facility location services and supervising professionals also be closed/terminated?  The decision was to not close/terminate these records. This may not be ideal in that the service/supervisor appears active, but they are not because the facility location is closed. This approach simplifies the undo close and can be refactored in necessary. |  | Complete |
| *7* | Impact of address changes on claims   * Claims processing does not use the facility location address for unconsolidated providers so no impact of changing addresses. * For consolidated providers, claims processing marches the NPI on multiple records, then matches the claims address against the facility location address (zip9 of each address). If no match is found, the claim is rejected.   Decision is that the portal will allow consolidated to change their address because there are not many consolidated providers (about 500), address don't change often, and it is not an issue in the current state. |  | Complete |

# Description

This use case describes managing the facility locations of a provider profile.

# Primary actor(s)

User

# Main flow: Create facility location

## Precondition(s)

1. The provider profile is in edit mode

## Steps

1. User invokes option to manage the facility locations of a provider profile
2. System displays a list of the facility locations of the provider profile
3. User invokes option to add a facility location to the provider profile
4. User enters practice name and phone number
5. User enters the facility location physical address (See UC012\_User\_Manage\_Addresses)
6. System defaults the reimbursement address, 1099 address, and welcome letter address to the facility location physical address
7. If needed, user enters up to two additional facility location mailing addresses and indicates how each is used, as the reimbursement address, 1099 address, and/or welcome letter address (See UC012\_User\_Manage\_Addresses)
8. System validates the facility location - see business rules 16, 35, 59 - 71
9. User enters additional information specific to the facility location:
   1. Healthcare services – see UC017\_User\_Manage\_Organization\_Heathcare\_Services
   2. Waivered services – see UC021\_User\_Manage\_Organization\_Waivered\_Services
   3. Affiliated individual providers – see UC011\_User\_Manage\_Affiliated\_Individual\_Providers
   4. If a PCPO:
      1. Supervising professionals – see UC030\_User\_Manage\_PCPO\_Supervising\_Professional
      2. Billers – see UC085\_User\_Manage\_PCPO\_Biller
10. System validates the additional facility location information – see business rules 43-44, 98-100
11. Steps 3 – 10 are repeated for each facility location
12. User finishes entering facility locations
13. System validates at least one location has been entered – see business rule 72
14. Use case ends

## Alternate flow: Select existing physical location address

This flow is only applicable when creating a new facility location. It begins after step 4 of the main flow.

1. User selects a physical address that is not used in any active facility locations
2. Continue with step 6 of the main flow

## Alternate flow: Select facility location mailing addresses

This flow begins after step 6 of the main flow.

1. User selects up to two additional facility location mailing addresses from existing mailing addresses of the application and indicates how each is used, as the reimbursement address, 1099 address, and/or welcome letter address
2. Continue with step 8 of the main flow

## Alternate flow: Update facility location

This flow is applicable to facility locations regardless if closed, "in MMIS", or not "in MMIS". This flow begins after step 2 of the main flow.

1. User selects a facility location from list and invokes option to update the location
2. User updates the location practice name and phone number
3. User edits the facility location physical address (but cannot select a different physical address) (See UC012\_User\_Manage\_Addresses for adding and editing addresses)
4. User removes/edits/adds and selects different facility location mailing addresses and indicates how each is used, as the reimbursement address, 1099 address, and/or welcome letter address (See UC012\_User\_Manage\_Addresses for adding and editing addresses)
5. Continue with step 8 of the main flow

## Alternate flow: Delete facility location not “in MMIS”

This flow begins after step 2 of the main flow.

1. User selects a facility location that is not in MMIS from list and invokes delete option
2. System displays warning message
3. User chooses to continue
4. System deletes the facility location and all related information
5. Continue with step 11 of the main flow

## Exception flow: Cannot delete facility location "in MMIS"

The system does not allow a facility location that is in MMIS to be deleted.

## Alternate flow: Close facility location “in MMIS”

This flow begins after step 2 of the main flow.

1. User selects a facility location that is in MMIS and does not have an end date from list and invokes close option
2. User enters end date and selects a termination reasons – see Termination Reasons.xls
3. Continue with step 11 of main flow

## Exception flow: Cannot close facility not "in MMIS"

The system does not allow a facility location that is not in MMIS to be closed. User must delete an unwanted facility location that is not in MMIS.

## Alternate flow: Undo close facility location not “in MMIS”

This flow begins after step 2 of the main flow.

1. User selects and invokes undo close on a closed facility location that:
   1. is not closed in MMIS
   2. and has a facility location physical address that is not active on another facility location
2. System removes the end date and termination reasons
3. Continue with step 4 of the main flow

## Exception flow: Undo close facility location not “in MMIS”

When there is a closed facility location that:

* is not closed in MMIS
* and has a facility location physical address that is active on another facility location

then the system does not allow the close to be undone

## Exception flow: Undo close facility location "in MMIS"

The system does not allow a facility location that is closed in MMIS to be reopened.

## Main flow: View facility locations

If the provider profile is opened in "view" mode, all facility location fields are displayed as read-only.

# Change control

| Version | Date Revised | Revised By | Revisions |
| --- | --- | --- | --- |
| 1 | 1/16/2015 |  | Initial draft |
| 2 | 1/16/2015 | David M | * Removed organization type from facility location because a facility location can have services that span multiple organization types * Refactored Duplicate Facility Location logic so that a physical address can be used in only one facility location (rule 12) * Added statement to clarity that the addresses of a facility location must be for this application only – cannot be from other applications * Fixed rule references and numbers (hopefully) |
| 3 | 1/20/2015 | David M | Additional changes related to removing the organization type:   * Created a combined update flow called "Update facility location", merging the "in MMIS" and not "in MMIS" update flows * Removed business rule 3   Misc. edits to clarify |
| 4 | 1/28/2015 | David M | Refactor use case, business rules, and object model |
| 5 | 1/30/2015 | David M | Corrections to use case:   * User cannot select an existing physical location when adding a facility location to an application – user must enter a new address * System defaults the mailing address to the facility location address * Mailing addresses can only be of type mailing address – cannot select a physical address   Clarifications   * Attempted to clarify that the addresses used for facility locations must be from the "selected" application – user is not allowed to select an address for a facility location from the addresses of a different application |
| 6 | 2/2/2015 | David M | * Clarify duplicate rule – duplicate facility locations have the same address * Added issue regarding inconsistency of the duplicate rule and the flows not allowing user to select an existing physical address |
| 7 | 2/5/2015 | David M | * Added multiple new issues * Added alternate flow allowing user to select an existing physical address * Add some of the logic that occurs when a facility location is deleted, closed, undo close |
| 8 | 2/13/2015 | David M | Refactor for versioning, move rules, add reference to use cases that add additional facility location information |
| 9 | 2/17/2015 | David M | Added reference to rules 98-100 to main flow line that validates additional facility location information |
| 10 | 2/23/2015 | David M | Added reference to UC085\_User\_Manage\_PCPO\_Biller |