# Issues

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| --- | --- | --- | --- |
| # | Description | Assigned To | Status |
| 1 | New services will be added and existing services will be "retired". Ideally services would have a feature (such as a start date and end date, or an active indicator) to manage their lifecycle.  Per Angie, this is a "nice to have" and may be implemented a later date. It is in the use case list as UC084. |  | Closed |
| 2 | This use case was originally authored with the system displaying a list of all services, then the user selects/unselects one or more services in the list, and finally adds additional information while still in the list. This approach did not clearly allow the user to selects the same service multiple times, each with a different NPI.  To accommodate selecting the same service multiple times, the use case was changed to the current style. |  | Closed |
| 3 | For targeted case management, the counties are required. Decision is that counties will be part of the credential page because the county agreement must be uploaded. |  | Closed |
| 4 | What should the use case flow be for Service Specific Information?  For organizations, there are about 25 services that trigger about 10 Service Specific Information attributes. Of the 10 or so Service Specific Information attributes, one is service level and all others are facility level (no global level).  The service level, facility id, is in this use case. The facility level are in UC113. |  | Closed |
| 5 | What should the use case flow be for Secondary Services?  For organizations, there are about 50 services that trigger about 25 Secondary Service attributes, all of which are simple checks to indicate secondary service is performed. They are a mix of facility level and global level.  Since secondary services need CRUD operations independent of the facility location services, they were split out into UC112. |  | Closed |
| 6 | Does this use case require a view flow? Scenario is that a user wants to review the services were performed at an inactive facility location. No, the user must use the provider profile report (UC111). |  | Closed |

# Description

This use case describes managing the services provided by a facility location of an organization provider profile.

# Primary actor(s)

1. User

# Main flow: Add services

## Precondition(s)

1. The facility location is active

Note: If the facility location is inactive, this use case cannot be invoked. Information is available via UC111 Provider profile report. See issue 6 in this use case for additional information.

## Steps

1. User invokes option to manage the services performed by the facility location (also known as the facility location services)
2. System displays a list of the previously entered facility location services
3. User invokes option to add a facility location service
4. System displays a list of applicable services – see business rules 138, 139
5. User selects a service
6. User performs the following for the service:
   1. Enters the start date
   2. If applicable, enters facility id – See "ServiceHierarchy.xls" to determine the services that allow a facility id; see rule 148 as to when the facility id is required
   3. If applicable, enters provider identifiers (NPI or UMPI) – see UC013 User Manage Organization Service Provider Identifier
7. System validates the facility location service – see object model for required attributes and business rules 39, 48, 42, 45, 46, 50, 40
8. Steps 3 – 7 are repeated for each service
9. User indicates they are finished managing facility location services
10. System validates – see business rule 43
11. Use case ends

## Alternate flow: Update services not "in MMIS”

This flow begins after step 2 of the main flow.

1. User select a facility location service that is not in MMIS and invokes update option
2. Continue with step 6 of the main flow

## Alternate flow: Update active service “in MMIS”

This flow begins after step 2 of the main flow.

1. User selects a facility location service that is in MMIS and not ended
2. System displays fields as read-only
3. Continue with step 6.3 of the main flow

## Exception flow: Cannot update ended service

When a facility location service is ended, the facility location service cannot be updated. The only option is to reinstate the service.

## Alternate flow: Delete services not "in MMIS"

This flow begins after step 2 of the main flow.

1. User selects a facility location service that is not in MMIS and invokes delete option
2. System performs the following:
   1. Deletes the facility location service
   2. Deletes any provider identifier of the facility location service
   3. Deletes secondary provider services if the secondary provider service is a secondary provider service of the facility location service and the secondary provider service does not have another primary facility location service
   4. Clears facility location service information attributes if the attribute no longer has a facility location service that requires/allows the attribute
   5. May do something with credentials, authorized personnel, agreements and addendums, and assurance statements
3. Continue with step 8 of the main flow

## Exception flow: Cannot delete service "in MMIS"

When a facility location service is in MMIS, the service cannot be deleted.

## Alternate flow: End service “in MMIS”

This flow begins after step 2 of the main flow.

1. User selects a facility location service that is in MMIS and is not ended and invokes the option to end
2. User enters end date and optionally selects an end reason – see Termination\_Reasons.xls
3. System performs the following:
   1. Validates end date - see business rules 41
   2. Sets the end date of all secondary provider services to the end date of the facility location service if the secondary provider service is a secondary provider service of the facility location service and the secondary provider service does not have another primary facility location service without an end date or with an end date later then the newly entered end date
   3. May do something with provider service information, credentials, authorized personnel, agreements and addendums, and assurance statements
4. Continue with step 8 of the main flow

## Exception flow: Cannot end service not "in MMIS"

When a facility location service is not in MMIS, it cannot be ended. If the service is no longer needed, it must be deleted.

## Alternate flow: Reinstate service "in MMIS"

This flow begins after step 2 of the main flow.

1. User select an ended facility location service and invokes the reinstate option
2. System displays message informing user to proceed only if there was not a gap in eligibility – must add the service again with a new begin date if there was a gap
3. User chooses to proceed
4. System performs the following:
   1. Removes the end date and end reason
   2. System does reinstate secondary provider services
   3. May do something with provider service information, credentials, authorized personnel, agreements and addendums, and assurance statements
5. Continue with step 7 of the main flow (rules must verify that reinstating this service does not create a duplicate or overlapping service)

# Change Log

| Version | Date Revised | Revised By | Revisions |
| --- | --- | --- | --- |
| 1 | 1/20/2015 |  | Initial draft to Angie for review |
| 2 | 1/21/2015 | David M | Added step to reinstate service information user not to proceed if gap in service |
| 3 | 1/22/2015 | David M | Clarified rules:   * Must have either a service or a waivered service * Consider closing facility location if all services and waivered services have end dates |
| 4 | 1/26/2015 | David M | Renamed "facility location service" to "facility location healthcare service", underlining, a few clarifications |
| 5 | 2/11/2015 | David M | Refactor for versioning, move rules |
| 6 | 2/13/2015 | David M | Remove reference to rules 43 and 44, those rules now referenced from UC009 |
| 7 | 2/18/2015 | David M | Updated for the additional information related to a healthcare service |
| 8 | 3/6/2015 | David M | * Removed agency id since it is the same as the facility id * Remove rules 105 and 106 that related to agency id * Facility id is not required so removed rule 101 which makes it required * Fixed "Alternate flow: Terminate service in MMIS" line 2 should be user not system |
| 9 | 3/27/2015 | David M | Updated for service requirements and add-on services |
| 10 | 4/15/2015 | David M | * Remove view flow * Reference the secondary service use case |
| 11 | 4/23/2015 | David M | Added facility id |
| 12 | 4/27/2015 | David M | Refactoring related to duplicate logic clarification:   * Add reference to rule 50 * Remove reference to rule 108 |