# Issues

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| # | Description | Assigned To | Status |
|  | Deleting Primary Services  The requirement is that when a primary service is deleted, all orphaned secondary provider services must be deleted. This requirement is implemented via business rules in this use case. |  | Closed |
|  | Ending Primary Services  The requirement (per rule 144) is that a secondary provider service cannot have an end date after the latest end date of its primary provider services. When a primary provider service is ended, how is the rule enforced? Some options…   1. System sets the end date of secondary provider service silently? 2. System alerts user that secondary provider services will get same end date, user can continue or cancel? 3. System allows primary provider service to be ended and does nothing with secondary provider services. Secondary provider services now in error and user must go and address those errors. 4. System does not allow primary provider service to be ended until all secondary provider services are ended.   Initially the decision was option 1, but was later changed to option 3. |  | Closed |

# Description

This use case describes managing the secondary services of a facility location.

# Main flow: Add secondary service

## Primary actor(s)

1. User
2. Service agent

## Precondition(s)

1. User is operating on a facility location that is active
2. And has completed entry of the facility location services for the facility location

Note: If the facility location is inactive, this use case cannot be invoked. Information is available via UC111 Provider profile report.

## Steps

1. User invokes option to manage the secondary services of a facility location
2. System displays a list of previously entered secondary services of the facility location
3. User invokes option to add a secondary service to the facility location
4. System display a list of the allowed secondary services for the facility location – see use case rule 128
5. User selects a secondary service
6. User enters the start date
7. System validates – see object model for required attributes and use case rules 128, 129, 130, 131, 144, 133, 145
8. 3 – 7 are repeated for each service
9. User indicates they are finished managing secondary services of the facility location
10. Use case ends

## Alternate flow: Update secondary provider service not "in MMIS"

This flow occurs after step 2 of the main flow.

1. User selects a secondary service that is not in MMIS and invokes update option
2. Continue with step 6 of the main flow

## Exception flow: Cannot update secondary service “in MMIS”

When a secondary service is in MMIS, it cannot be updated (other than the end and reinstate flows).

## Alternate flow: Delete secondary provider service not "in MMIS"

This flow occurs after step 2 of the main flow.

1. User selects a secondary service that is not in MMIS and invokes delete option
2. System displays a warning message
3. User chooses to continue
4. System deletes the secondary service
5. Continue with step 8 of the main flow

## Exception flow: Cannot delete secondary service “in MMIS”

When a secondary service is in MMIS, the secondary service cannot be deleted.

## Alternate flow: End secondary provider service "in MMIS"

This flow occurs after step 2 of the main flow.

1. User selects an secondary service that is in MMIS and invokes the end option
2. User enters end date
3. System validates end date – see use case rule 131, 144
4. Continue with step 8 of the main flow

## Exception flow: Cannot end service not “in MMIS”

When a secondary service of a facility location is not in MMIS, it cannot be ended. If the secondary service is no longer needed, it must be deleted.

## Alternate flow: Reinstate secondary service that is active in MMIS

This flow occurs after step 2 of the main flow. The user can reinstate a secondary service until that secondary service has been ended in MMIS.

1. User selects an ended secondary service that is active in MMIS and invokes reinstate
2. System warns user that this action will reinstate this secondary service
3. User chooses to proceed
4. System performs the following:
   1. System confirms that reinstating the secondary service does not create a duplicate – see use case rule 133
   2. Removes the end date of the secondary service
5. Continue with step 8 of the main flow

## Exception flow: Provider enroller cannot reinstate secondary service if it is inactive in MMIS

When an ended secondary service is inactive in MMIS, the provider enroller cannot reinstate the secondary service.

## Alternate flow: Service agent reinstate secondary service

This flow begins after step 2 of the main flow.

1. Service agent selects an ended secondary service that is ended in MMIS and invokes the reinstate option
2. System warns user that the service should only be reinstated if it has been confirmed that the provider was both continuously providing this service and eligible to provide this service
3. Service agent chooses to continue
4. System performs the following:
   1. System confirms that reinstating the secondary service does not create a duplicate – see use case rule 133
   2. System removes the end date
5. Continue with step 8 of the main flow

# Change Control

| Version | Date Revised | Revised By | Revisions |
| --- | --- | --- | --- |
| 1 | 4/14/2015 | David Marsh | Initial draft |
| 2 | 5/14/2015 | David Marsh | * Clarify impact of closing, undo close, and deleting facility locations * Clarify impact of ending, reinstating, and deleting facility location services |
| 3 | 6/29/2015 | David Marsh | * Removed global secondary services from the list because there are currently no global secondary services for organizations * Removed references to rule 127 |
| 4 | 6/30/2015 | David Marsh | * Change use case language to accommodate invocation from within the facility location loop rather than after (change is continuation of removal of global secondary services) * Change reinstate logic from 30 days to be consistent with UC017 (provider enroller cannot reinstate once the service is in MMIS) |
| 5 | 7/10/2015 | David Marsh | * Corrected copy/paste error in use case * Changed “System removes that end date and end reason” to “System removes the end date” in the service agent reinstate flow |