**Use case name:** **UC139\_Manage\_Pending\_Provider\_Profile**

**Description:** This use case describes how the Service Agent or Administrator can view pending provider profiles.

**Primary actor(s):** Service Agent, Service Administrator

**Precondition(s):**

1. SA is logged into the portal

**Main flow:** Service Agent / Administrator reviews pending provider profiles.

1. System displays a list of provider profiles where the work flow status is pending.
2. System allows SA to sort provider profiles.
3. SA invokes option to review a provider profile.
4. System will change workflow status to in review and sets the reviewer to the current user.
5. System displays the selected provider profile for review
6. Use case ends

**Alternate Flow: View provider profile report**

This flow begins after step 2 for the main flow.

1. User invokes option to view the provider profile report (See UC033)
2. User continues to step three of the main flow.

**Issues:**

**Change control:**

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| Version | Date Revised | Revised By | Revisions |
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