**Use case name:** **UC139\_SA\_Manage\_Pending\_Provider\_Profile**

**Description:** This use case describes how the Service Agent or Administrator can view pending provider profiles.

**Primary actor(s):** Service Agent, Service Administrator

**Precondition(s):**

1. SA is logged into the portal

**Main flow:** Service Agent / Administrator reviews pending provider profiles.

1. System displays a list of provider profiles where the status is pending.
2. System allows SA to filter and sort profiles.
3. SA invokes option to review a profile. (UC144)
4. Use case ends

**Alternate Flow: View profile report**

1. SA invokes provider profile report. See UC033
2. Use case ends

**Issues:**

**Change control:**

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| Version | Date Revised | Revised By | Revisions |
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