**Use case name:** **UC141\_SA\_Profile\_Information**

**Description:** This use case displays the user’s profile and the options to change or update the information shown.

**Primary actor(s):** Service Agent, Service Administrator

**Precondition(s):** SA has a login and password

**Main flow: User see the following fields for review**

1. System displays Profile
   1. Username (pw)
   2. First Name
   3. Middle Initial
   4. Last Name
   5. Email address
   6. Telephone number
   7. Reset password- see UC016
2. User invokes option to change/update information
3. User saves changes
4. Use case ends

**Issues:**

**Change control:**

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| --- | --- | --- | --- |
| Version | Date Revised | Revised By | Revisions |
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