**Use case name:** UC142- Key Performances

**Description:** This use case displays a list of key Performance messages pulled from reports for view only.

**Primary actor(s):** Service Agent, Service Administrator

**Precondition(s):** none

**Main flow: Agent views / reviews applications**

1. System displays the following Key performance Indicators (Statistics) relevant to provider enrollment
   1. The number of profile/apps processed the previous day where workflow status changed from in review to something else (approved, denied, back to pending with notes).
   2. The number of profiles/ apps received for the previous day that went from in draft to pending.
   3. Date of oldest profile in queue sitting in review status.
2. Use case ends

**Issues:**

**Change control:**

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| --- | --- | --- | --- |
| Version | Date Revised | Revised By | Revisions |
|  |  |  |  |