# Issues

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| # | Description | Assigned To | Status |
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# Description

This use case describes how to create a user account for a service agent. Service Administrator has to set up the account FOR THE Service Agent before they have access in MPSE.

# Primary actor(s)

Service Administrator

# Main flow: Search for provider profile

## Precondition(s)

1. None

## Steps

1. Requestor sends email with the following information to Service Administrator.
   1. PW number
   2. First Name
   3. Middle Initial
   4. Last Name
   5. Email Address
   6. Telephone Number
2. Service Administrator creates user acct for Service Agent using PW for username.
3. Service Administrator saves information
4. System sends notification to email address with Temporary Password and sets the change password indicator to TRUE
5. Use case ends

| Version | Date Revised | Revised By | Revisions |
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