

Story board Presentation

By
Team: ASPIRE

Team members:

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AGENDA

- Introduction*
 - purpose of RRTS*
- Storyboard*
- conclusion*

Introduction

Purpose:

- ▮ *Efficiently prioritize road repairs.*
- ▮ *Reduce long-term maintenance costs.*
- ▮ *Enhance road safety.*
- ▮ *Minimize disruptions for commuters.*
- ▮ *Improve overall road network quality.*

Storyboard

-Backstory

Once upon a time in a small, quaint town, there lived a young boy named Ethan and his mother Sarah. Every week, they would visit the local market, a vibrant hub of activity and commerce. However, the roads leading to the market had been deteriorating for years, making their journey increasingly perilous.



Cont--



One fateful day, tragedy struck as their car hit a deep pothole, causing a devastating accident. Sarah didn't survive the crash, leaving young Ethan shattered and grieving. Heartbroken, he decided to leave their town to pursue his studies in a faraway city. The memories of that tragic day haunted him, and he vowed to return one day to make sure no one else had to suffer a similar fate.

Cont--

Years passed, and Ethan grew into a talented software engineer. Years passed, and Ethan grew into a talented software engineer. His expertise led him to a job in a bustling city. But deep down, he knew he had to return to his hometown, not just for his mother's memory but also to address the persisting issue of the damaged roads. Back in his hometown, he reconnected with old friends who had been with him through thick and thin.



Cont--



Over conversations, he couldn't help but notice that the roads were still in shambles. Frustrated, he asked his friends, "Have you ever tried to complain about these roads to the government?"

Cont--

One of his friends, a farmer named Sam, replied, "Oh, we've tried, Ethan, but the process is incredibly cumbersome. They make it so difficult to lodge a complaint."

Another friend, a government collector named Maya, added, "And even if we manage to submit a complaint, getting approval and funding for road repairs is an uphill battle. The bureaucracy is a maze."



Cont-- & conclusion for story



Ethan was determined to find a solution. That's when another friend, Alex, chimed in. "You know, there's an idea I've been thinking about for a while – a '**Road Repair Tracking System**.' It would allow citizens to report road issues easily and monitor the progress of repairs."

Road repairs tracking system

-user login form



✓ Customer compliats request

CUSTOMER COMPLAINT FORM

CUSTOMER INFORMATION	
Customer Name:	Customer Phone:
Customer Address:	
Contact Name:	Contact Position:
Customer P.O. No.:	Invoice Number:
Product Number:	Product Description:

COMPLAINT INFORMATION	
Complaint Date:	Complaint Taken By:
Complaint Details:	
First Response Corrective Action:	
Suspected Cause:	
Corrective Action Person(s):	
Corrective Action Follow-up:	
What steps should be considered to avoid a repeat of the problem:	
Date:	

Name of person completing this form

Signature

✓ Supervisor receives complaint

Repairs and Maintenance Request Form

All maintenance requests **MUST** be received in writing.

Address: 224 Victoria Street, Mackay Qld 4740
Email: mackaypmassist@exploreproperty.com.au
Fax: 07 4898 1931 Phone: 07 4898 1909

DETAILS

Date: ____/____/____

Property address: _____

Tenants name: _____

Tenants contact no.: _____

MAINTENANCE

☐

Plumbing

☐

Electrical

☐

General Repairs

☐

Other, specify: _____

Model of Appliance if applicable: _____

COMMENTS

ACCESS TO PROPERTY

Please choose one of the following options regarding the tradespersons access to carry out maintenance at the property

☐

The tradesperson can collect keys from ExploreProperty and attend the property without me being present

☐

I wish to be present when the tradesperson attends the property

OFFICE USE ONLY

Date received: ____/____/____

Received by: _____

Landlord name: _____

☐

URGENT

☐

NOT URGENT

Tradesperson Organised: _____

Work Order Sent: _____

✓Administrator-inventory manager

The screenshot shows a software window titled "Reception" with a standard Windows-style title bar and a toolbar. The interface is divided into two main sections for data entry.

Top Section:

- Left Side:** A "Photo" button is positioned below a large empty rectangular box. To its right is a vertical stack of five text input fields.
- Right Side:** A series of labels with corresponding input fields: "Address" (with a multi-line text area), "Phone", "Job", "Address", "Phone", and "Email". To the right of these are fields for "Identity No", "Place of birth", "Country", "Date of Birth" (with a calendar icon), "Marital Status", and "ID". Further right are fields for "Name", "Family Name", "Father's Name", and "Gender" (with a dropdown menu currently set to "Male").
- Bottom of Top Section:** Two labels, "Time of Reception" and "Date of Reception", are positioned above their respective input fields.

Bottom Section:

- Left Side:** A vertical stack of four text input fields labeled "Job", "Address", "Phone", and "Relation". Below these is a checkbox labeled "Call the Police".
- Middle:** A large "Description" text area is located above a vertical stack of five text input fields. Below these is a dropdown menu currently set to "Active".
- Right Side:** A series of labels with corresponding input fields: "Reception Type", "Doctor's Name", "Doctor No.2", "Doctor No.3", "Diagnose", "Attendant", "Phone", "Address", "Date", "Time", and "Status". To the right of these are fields for "Insurance", "Phranchyze", "Insurance No", "Max Payment", "Expiry Date", "Completion", "Insurance Phranchyzo", "C Insurance Id", "Max Payment", "Bed", and "Section".
- Bottom of Bottom Section:** Two buttons, "Attendant" and "Transfer", are positioned above a vertical stack of three text input fields labeled "Patient Status", "Physician", and "History".
- Bottom Left:** A "Cancel" button is located at the bottom left corner of the window.

✓ CONCLUSION

- *In conclusion, the Road Repair Tracking System streamlines road maintenance efforts, optimizing resource allocation and reducing costs.*
- *It enhances accountability and transparency, fostering trust among stakeholders.*
- *The system's data-driven approach improves road safety, while its user-friendly interface ensures accessibility.*
- *To sustain its benefits, regular maintenance and updates are imperative for long-term success.*



THANKYOU