Nazim ahmad

Technical Support Engineer

PERSONAL INFORMATION

Email
nazimtech7@gmail.com

Mobile
(+91) 9113499324

Total work experience
4 Years 2 Months

Social Link
https://www.linkedin.com/in/nazim-ahmad-0a2735219?utm_source=share&utm_campaign=share_via&utm_content=profile&utm_medium=android_app

KEY SKILLS

jQuery

React.js

CSS

Javascript

Bootstrap

Html5

css3

Windows Support

Linux Administration

PHP

MySQL

FICO

International customer support

Active Directory

0365

OTHER PERSONAL DETAILS

City   Hyderabad Telangana

Country   INDIA

HOBBIES

PROFILE SUMMARY

My name is Nazim Ahmad , i am a professional technical support Engineer, I specialize in developing robust and user-friendly digital solutions. Proficient in a wide range of technologies including active directory, 0365, international customer support, I excel in creating seamless frontend experiences and efficient backend systems. With a keen eye for detail and a passion for innovation, I strive to deliver high-quality software solutions that meet and exceed user expectations.

EDUCATION

2022   MCA
MU university

2020   BCA
Magadh University

2013   XIIth
English

2013   Xth
English

WORK EXPERIENCE

May 2020 - Sep 2021   Technical Support Engineer
Caresoft pvt ltd

As a technical support Engineer, I've leveraged my expertise in international customer support, active directory, 0365, to architect robust solutions and enhance user experiences. I excel in troubleshooting technical challenges and have emerged as a leader in developing efficient and scalable applications. My responsibilities encompassed crafting and optimizing code, ensuring seamless operation across different platforms, and delivering measurable outcomes, such as improving application performance or scalability.

Playing cricket , Chess

Oct 2021 - Aug 2023

Technical support Engineer

Wipro pvt ltd

As a technical support Engineer, I've utilized my expertise in active directory, international customer support, 0365 to craft visually stunning and highly interactive user interfaces. I excel in troubleshooting frontend challenges and have emerged as a leader in developing seamless and responsive web applications. My responsibilities included designing and optimizing frontend code, ensuring cross-browser compatibility, and delivering exceptional user experiences.

Sep 2023 - Jun 2024

Technical Support Engineer

NTPL world pvt Ltd

Worked as technical support Engineer, dealt with UI experience to make convince to user , and played a root of development. So used the technology including international customer support, active directory, 0365.

Projects

5 Months

Compass

I led the development of our in-house analytics platform, Compass, focusing on optimizing data analysis and management for our team. Our goal was to ensure a seamless user experience while tracking and analyzing project metrics.Using a technology stack including HTML, CSS, JavaScript, Bootstrap, Tailwind CSS, jQuery, React, PHP, MySQL, and Node.js, I collaborated with the team to create a robust platform. This included intuitive interfaces, customizable dashboards, real-time data updates, advanced analysis tools, collaboration features, security measures, scalability, and integration capabilities.Throughout development, I prioritized efficient and maintainable code, cross-browser compatibility, and performance optimization. By leveraging each technology's strengths, we delivered a powerful platform enabling data-driven decision-making.Compass's success underscores the effectiveness of our software development approach.

9 Months

Potrex

I played a pivotal role in the development of Potrex, a dynamic project management platform. Leveraging a diverse stack of technologies including HTML, CSS, JavaScript, Bootstrap, Tailwind CSS, jQuery, React, PHP, Node.js, and MySQL, my focus was on ensuring the platform's functionality and user experience.For the frontend, I utilized HTML, CSS, and JavaScript to create the foundation of Potrex's interface. Bootstrap and Tailwind CSS frameworks expedited development, ensuring responsive designs across devices. I integrated jQuery for dynamic content manipulation and React for reusable components, resulting in a seamless user experience.On the backend, I employed PHP and Node.js for server-side logic and data processing. MySQL served as the database management system, providing reliability and scalability. Throughout development, I prioritized security, performance optimization, and code maintainability, contributing to Potrex's seamless operation.

Singapore airlines

11 Months

my focus was on ensuring the functionality and user experience of Singapore Airlines' digital platform. Leveraging a comprehensive stack of technologies such as HTML, CSS, JavaScript, Bootstrap, Tailwind CSS, jQuery, React, PHP, Node.js, and MySQL, I played a significant role in its development.For the frontend, I utilized HTML, CSS, and JavaScript to lay the groundwork, ensuring responsive designs across devices with Bootstrap and Tailwind CSS frameworks. Integrating jQuery for dynamic content manipulation and React for reusable components resulted in a seamless user experience.On the backend, PHP and Node.js handled server-side logic and data processing, with MySQL as the database management system for reliability and scalability. Throughout development, I prioritized security, performance optimization, and code maintainability, contributing to the platform's seamless operation.