



| 4 | October 2017 | | | | | | | | |
|----|--------------|-----|-----|-----|-----|-----|-----|--|--|
| | Sun | Mon | Tue | Wed | Thu | Fri | Sat | | |
| 40 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | | |
| 41 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | | |
| 42 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | | |
| 43 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | | |
| 44 | 29 | 30 | 31 | | | | | | |
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| | 0 10 20 30 40 50 60 70 | | | | | | | | | | |
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| Ticket # | Priority | Issue Type | Related to | Where | Details | Date of Submission | Status | Reported by | My Discounter Team Notes | Volive Team Notes | Date of Solving |
| 34 | (2) Medium | Bug | Арр | Profile | in case of plan upgrade, the user will pay only the price difference not the full amount | 2/6/2017 | On-going | My Discounter | Not working (Package already claimed) | | |
| 43 | (2) Medium | Design & Dev | Арр | Home Page | after selecting any category, need to add adv space (picture), this Adv should be controlled from the admin portal / offers | 2/6/2017 | On-going | My Discounter | Still not available | | |
| 91 | (1) High | Design & Dev | Арр | Home Page | How to select Arabic language? | 6/26/2017 | On-going | My Discounter | Still not available | | |
| 93 | (1) High | Design & Dev | Арр | Home Page | If the user purchased a plan, it must come as "Current" in the profile and in Gray color when clicking on change your plan. The rest of the offers should come as (upgrade) | 6/26/2017 | On-going | My Discounter | Still not available | | |
| 94 | (1) High | Design & Dev | App | Home Page | The time and date should come based on the PC local time | 6/26/2017 | On-going | My Discounter | It should be based on the country profile | | |
| 101 | (1) High | Bug | Арр | Profile | when click on the photo and select "take a picture", it will redirect to home page | 6/26/2017 | On-going | My Discounter | | | |
| 103 | (1) High | Design & Dev | Арр | Home Page | To fix the cart icon alignment and resolution | 6/26/2017 | On-going | My Discounter | The resolution is not good | | |
| 106 | (1) High | Bug | Арр | Home Page | User with family or group license, how to add and remove sub- users? | 6/26/2017 | On-going | My Discounter | | | |
| 112 | (1) High | Bug | Арр | Offer | when check the redeems page in profile, you will find nothing even if you have redeemed offers already | | On-going | My Discounter | | | |
| 113 | (1) High | Design & Dev | Арр | Registration | Once read the new user welcome email from the mobile, you will find a mixed design | | On-going | My Discounter | | | |
| 114 | (1) High | Design & Dev | Арр | Profile | Once read the password recovery email from the mobile, you will find a mixed design | | On-going | My Discounter | | | |
| 115 | (1) High | Design & Dev | Web | Admin Portal | Need to mention the picture size (measurements) below to the upload field as agreed previously | | On-going | My Discounter | | | |
| 116 | (1) High | Bug | Арр | Offer | Free offers can't be redeemed | | On-going | My Discounter | | | |
| 117 | (1) High | Design & Dev | Арр | Other | The app icon resolution need some enhancement | | On-going | My Discounter | | | |
| 118 | (1) High | Bug | Web | Admin Portal | In the membership, if you select "inactive" for a certain membership it will remain working | | On-going | My Discounter | | | |
| 119 | (1) High | Design & Dev | Арр | Redeems | after completing the redeem and filling the review, there is a space mistake in the massage (Thankyou for your review) | | On-going | My Discounter | | | |
| 120 | (2) Medium | Design & Dev | Web | Admin Portal | as discussed earlier, we need the pictures size below to the upload fields where ever an upload is requiered | | On-going | My Discounter | | | |
| 121 | (2) Medium | Bug | Web | Admin Portal | in the ADVERTISEMENTS, if selected "inactive" the adv will remain working | | On-going | My Discounter | | | |
| 122 | (2) Medium | Bug | Арр | Profile | When adding a sub-user, the person is not receiving any email and cant login | | On-going | My Discounter | | | |
| 123 | (2) Medium | Design & Dev | Web | Admin Portal | in advertisement, there is no "Start" & "End" date | | On-going | My Discounter | | | |
| 124 | (2) Medium | Design & Dev | Web | Admin Portal | The Dashboard design and information is missing some information requested already in the specification document such like (Filter, Age, etc). Please review the document | 4/10/2017 | On-going | My Discounter | | | |
| 125 | (2) Medium | Bug | Арр | Redeems | when redeem an offer from partner "A" for exapmle, the rating coming after the offer redeem will come for a different partner "B" | 4/10/2017 | On-going | My Discounter | | | |





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| 126 | (2) Medium | Bug | Арр | Redeems | When redeem offer "A" for example, the offer "B" will be highlited as redeemed instead of "A" | 4/11/2017 | On-going | My Discounter | | | |
| 127 | (2) Medium | Design & Dev | Web | Admin Portal | When run a filter in the dashboard, the information still shows "All" not as per to the selected country | 4/11/2017 | On-going | My Discounter | | | |
| 128 | (2) Medium | Design & Dev | Web | Admin Portal | Some of the requested filters in the dashboard still not exist | 4/11/2017 | On-going | My Discounter | | | |
| 129 | (2) Medium | Bug | Web | Admin Portal | If you registed your email as a customer, you cant use it again in the admin portal | 4/11/2017 | On-going | My Discounter | | | |
| 130 | (2) Medium | Design & Dev | Web | Admin Portal | To reduce the profile picture size, for better and faster customer page upload | 4/11/2017 | On-going | My Discounter | | | |
| 131 | (2) Medium | Design & Dev | Web | Admin Portal | To add (Date from - Date To) filter in all dashboards. Admin, Partners & Franshise | 4/11/2017 | On-going | My Discounter | | | |
| 132 | (2) Medium | Design & Dev | Web | Partner Portal | In the partner portal, no need for the sub-partner. The requested is a sub-user similer to the admin portal. The partner can add users who can access his profile. | 4/11/2017 | On-going | My Discounter | | | |
| 133 | (2) Medium | Design & Dev | Web | Partner Portal | To add the dashboard details as shown in the link https://www.dropbox.com/s/udk oefior3o8ur2/Picture1.jpg?dl=0 | 4/11/2017 | On-going | My Discounter | | | |
| 134 | (2) Medium | Design & Dev | Web | Partner Portal | The partner can see the branches and edit only, not delete. | 4/11/2017 | On-going | My Discounter | | | |
| 135 | (2) Medium | Design & Dev | Web | Admin Portal | To add the "Holidays Setup" which we can enter date from - to and details. This holiday setup shall be linked to the offers, in case the holiday exception was checked then the offer cant be redeemed during holidays | 4/11/2017 | On-going | My Discounter | | | |