# NBility-business-capabilities-EN

30 Apr 2024 12:48:41

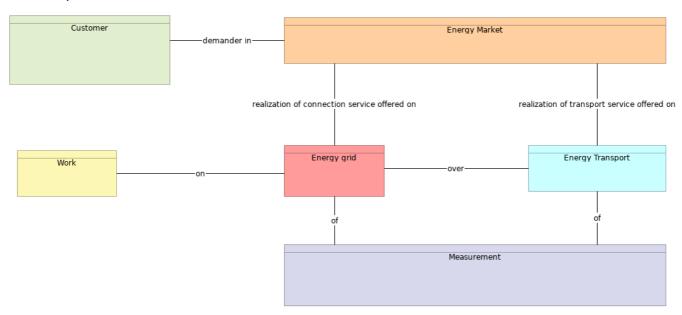
## Purpose

NBility is a comprehensive capability model esigned specifically for grid operators. Its purpose is to streamline collaboration within the utility sector, including interactions between grid operators and their suppliers or advisors. The model comprises three main components: a capability model, an associated business object model, and a value stream model, all of which work together to enhance operational efficiency and communication. The maintenance and development of the NBility model are overseen by the Dutch Distribution System Operators (EDSN). Additionally, the formation of a User Group is underway, which aims to foster a community where NBility users can share insights, experiences, and propose enhancements to the model. The NBility model is available under the Creative Commons Attribution 4.0 International Public License (CC-BY-4.0), allowing for widespread use and adaptation within the guidelines of this license. For further information, resources, and updates on the NBility model, please visit our websites at https://www.edsn.nl/nbility-model/ and https://github.com/NBility-Model. These platforms provide comprehensive details and access to the model, facilitating its adoption and implementation within the utility sector.

## Views

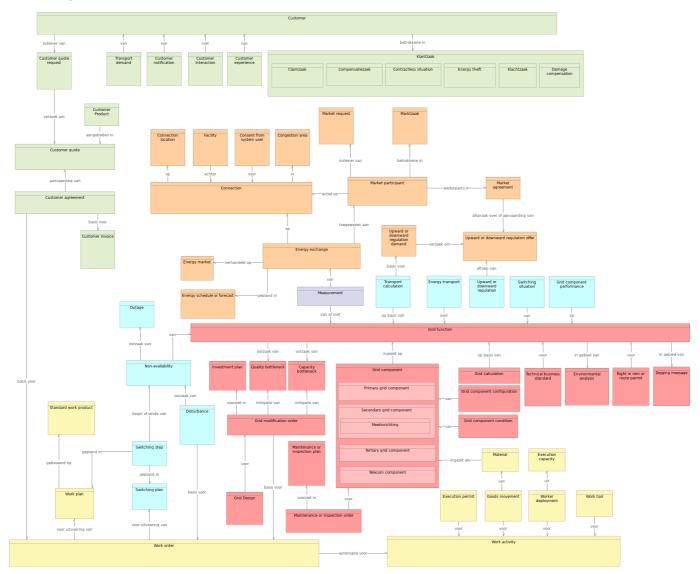
## Business Objects Level 1

## No viewpoint



Element	Туре
Customer	Business Object
Energy grid	Business Object
Energy Market	Business Object
Energy Transport	Business Object
Measurement	Business Object
Work	Business Object

# Business Objects Level 3 - Overview No viewpoint



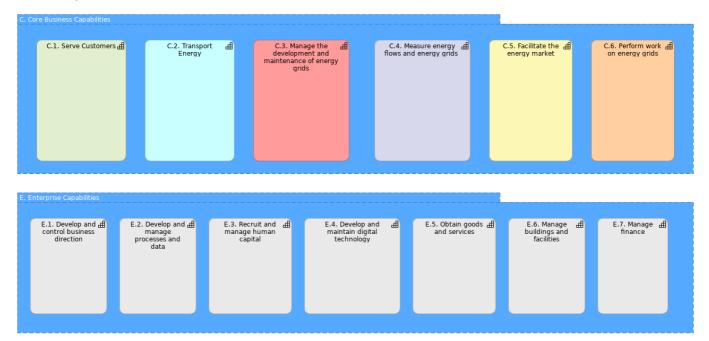
Element	Туре
Capacity bottleneck	Business Object
Claimzaak	Business Object
Compensatiezaak	Business Object
Congestion area	Business Object
Connection	Business Object
Connection location	Business Object
Consent from system user	Business Object
Contractless situation	Business Object
Customer	Business Object
Customer agreement	Business Object
Customer experience	Business Object
Customer interaction	Business Object
Customer invoice	Business Object

Element	Туре
Customer notification	Business Object
Customer Product	Business Object
Customer quote	Business Object
Customer quote request	Business Object
Damage compensation	Business Object
Digging message	Business Object
Disturbance	Business Object
Energy exchange	Business Object
Energy market	Business Object
Energy schedule or forecast	Business Object
Energy theft	Business Object
Energy transport	Business Object
Environmental analysis	Business Object
Execution capacity	Business Object
Execution permit	Business Object
Facility	Business Object
Goods movement	Business Object
Grid calculation	Business Object
Grid component	Business Object
Grid component condition	Business Object
Grid component configuration	Business Object
Grid component performance	Business Object
Grid Design	Business Object
Grid function	Business Object
Grid modification order	Business Object
Investment plan	Business Object
Klachtzaak	Business Object
Klantzaak	Business Object
Maintenance or inspection order	Business Object
Maintenance or inspection plan	Business Object
Market agreement	Business Object
Market participant	Business Object
Market request	Business Object
Marktzaak	Business Object
Material	Business Object
Measurement	Business Object
Meetinrichting	Business Object
Non-availability	Business Object
Outage	Business Object
Primary grid component	Business Object
Quality bottleneck	Business Object
Right in rem or route permit	Business Object
Secondary grid component	Business Object
Standard work product	Business Object

Element	Туре
Switching plan	Business Object
Switching situation	Business Object
Switching step	Business Object
Technical business standard	Business Object
Telecom component	Business Object
Tertiary grid component	Business Object
Transport calculation	Business Object
Transport demand	Business Object
Upward or downward regulation	Business Object
Upward or downward regulation demand	Business Object
Upward or downward regulation offer	Business Object
Work activity	Business Object
Work order	Business Object
Work plan	Business Object
Work tool	Business Object
Worker deployment	Business Object

## Capabilities on Level 1

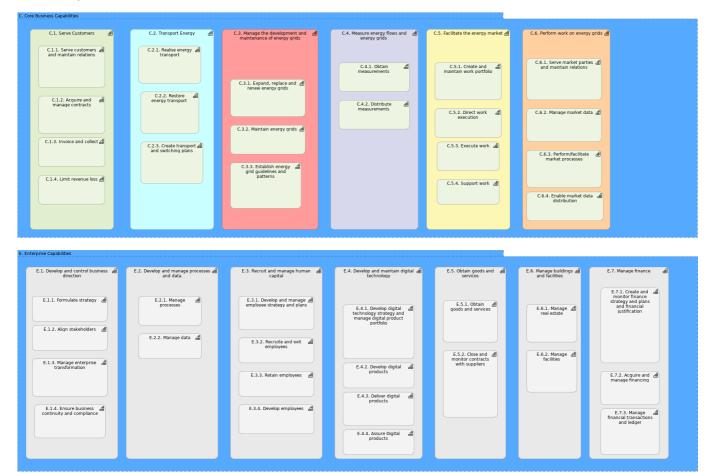
## No viewpoint



Element	Туре
C. Core Business Capabilities	Grouping
C.1. Serve Customers	Capability
C.2. Transport Energy	Capability
C.3. Manage the development and maintenance of energy grids	Capability
C.4. Measure energy flows and energy grids	Capability
C.5. Facilitate the energy market	Capability
C.6. Perform work on energy grids	Capability
E. Enterprise Capabilities	Grouping
E.1. Develop and control business direction	Capability
E.2. Develop and manage processes and data	Capability
E.3. Recruit and manage human capital	Capability
E.4. Develop and maintain digital technology	Capability
E.5. Obtain goods and services	Capability
E.6. Manage buildings and facilities	Capability
E.7. Manage finance	Capability

## Capabilities on Level 1 and 2

### No viewpoint

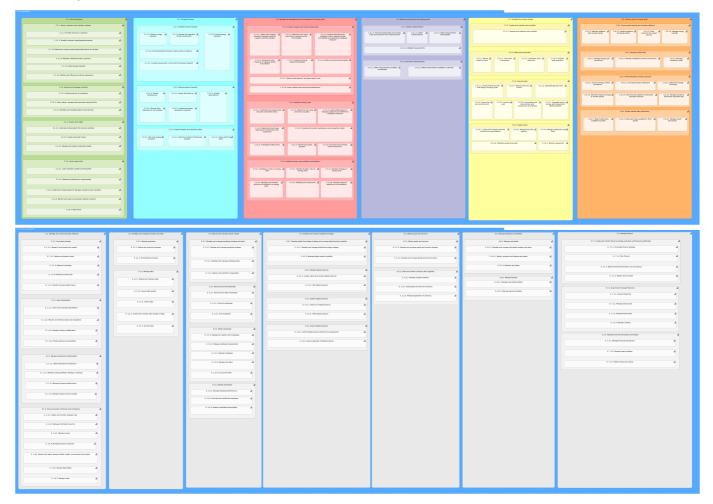


Element	Туре
C. Core Business Capabilities	Grouping
C.1. Serve Customers	Capability
C.1.1. Serve customers and maintain relations	Capability
C.1.2. Acquire and manage contracts	Capability
C.1.3. Invoice and collect	Capability
C.1.4. Limit revenue loss	Capability
C.2. Transport Energy	Capability
C.2.1. Realise energy transport	Capability
C.2.2. Restore energy transport	Capability
C.2.3. Create transport and switching plans	Capability
C.3. Manage the development and maintenance of energy grids	Capability
C.3.1. Expand, replace and renew energy grids	Capability
C.3.2. Maintain energy grids	Capability
C.3.3. Establish energy grid guidelines and patterns	Capability
C.4. Measure energy flows and energy grids	Capability
C.4.1. Obtain measurements	Capability

Element	Туре
C.4.2. Distribute measurements	Capability
C.5. Facilitate the energy market	Capability
C.5.1. Create and maintain work portfolio	Capability
C.5.2. Direct work execution	Capability
C.5.3. Execute work	Capability
C.5.4. Support work	Capability
C.6. Perform work on energy grids	Capability
C.6.1. Serve market parties and maintain relations	Capability
C.6.2. Manage market data	Capability
C.6.3. Perform/facilitate market processes	Capability
C.6.4. Enable market data distribution	Capability
E. Enterprise Capabilities	Grouping
E.1. Develop and control business direction	Capability
E.1.1. Formulate strategy	Capability
E.1.2. Align stakeholders	Capability
E.1.3. Manage enterprise transformation	Capability
E.1.4. Ensure business continuity and compliance	Capability
E.2. Develop and manage processes and data	Capability
E.2.1. Manage processes	Capability
E.2.2. Manage data	Capability
E.3. Recruit and manage human capital	Capability
E.3.1. Develop and manage employee strategy and plans	Capability
E.3.2. Recruite and exit employees	Capability
E.3.3. Retain employees	Capability
E.3.4. Develop employees	Capability
E.4. Develop and maintain digital technology	Capability
E.4.1. Develop digital technology strategy and manage digital product portfolio	Capability
E.4.2. Develop digital products	Capability
E.4.3. Deliver digital products	Capability
E.4.4. Assure Digital products	Capability
E.5. Obtain goods and services	Capability
E.5.1. Obtain goods and services	Capability
E.5.2. Close and monitor contracts with suppliers	Capability
E.6. Manage buildings and facilities	Capability
E.6.1. Manage real estate	Capability
E.6.2. Manage facilities	Capability
E.7. Manage finance	Capability
E.7.1. Create and monitor finance strategy and plans and financial justification	Capability
E.7.2. Acquire and manage financing	Capability
E.7.3. Manage financial transactions and ledger	Capability

## Capabilities on Level 1, 2 and 3

## No viewpoint



Element	Туре
C. Core Capabilities	Grouping
C.1. Serve Customers	Capability
C.1.1. Serve customers and maintain relations	Capability
C.1.1.1 Provide service to customers	Capability
C.1.1.2. Handle customer report/question/request	Capability
C.1.1.3 Determine contact person/responsible person for location	Capability
C.1.1.4. Maintain relationship with customers	Capability
C.1.1.5 Collect energy demand	Capability
C.1.1.6. Monitor and influence customer experience	Capability
C.1.2. Acquire and manage contracts	Capability
C.1.2.1. Quote products to customers	Capability
C.1.2.2. Close, adjust, manage and terminate contracts/SLAs	Capability
C.1.2.3. Develop and manage products and services	Capability
C.1.3. Invoice and collect	Capability

Element	Туре
C.1.3.1. Calculate compensation for services rendered	Capability
C.1.3.2. Create and send invoice	Capability
C.1.3.3. Manage and collect outstanding debts	Capability
C.1.4. Limit revenue loss	Capability
C.1.4.1. Claim damage caused by third parties	Capability
C.1.4.2. Determine disturbance compensation	Capability
C.1.4.3. Determine compensation for damage caused by work activities	Capability
C.1.4.4. Monitor and reduce connections without contract	Capability
C.1.4.5. Fight fraud	Capability
C.2. Transport Energy	Capability
C.2.1. Realise energy transport	Capability
C.2.1.1. Monitor energy transport	Capability
C.2.1.2 Monitor the operation of grid components	Capability
C.2.1.3 Control energy transport	Capability
C.2.1.4. Commission/decommission energy grids on distance	Capability
C.2.1.5. Include energy grids in the control of energy transport	Capability
C.2.2. Restore energy transport	Capability
C.2.2.1. Classify disturbances	Capability
C.2.2.2. Assign disturbances	Capability
C.2.2.3. Analyse disturbances	Capability
C.2.2.4. Recover from disturbances and outages	Capability
C.2.2.5. Initiate permanent disturbance recovery	Capability
C.2.3. Create transport and switching plans	Capability
C.2.3.1. Plan and analyse transport	Capability
C.2.3.2. Determine impact of (planned) outages	Capability
C.2.3.3. Create switching plans	Capability
C.3. Manage the development and maintenance of energy grids	Capability
C.3.1. Expand, replace and renew energy grids	Capability
C.3.1.1. Collect and analyse/simulate (changed) needs for capacity and functionality	Capability
C.3.1.2. Determine and value grid risks on capacity and/or functionality	Capability
C.3.1.3. Analyse alternatives for mitigation risk on capacity and/or functionality and determine mitigation measures	Capability
C.3.1.4. (Long-term) plan measures on capacity and/or functionality	Capability
C.3.1.5. Create Functional requirements/design	Capability
C.3.1.6. Perform environmental analysis	Capability
C.3.1.7. Obtain route permits / lay down right in rem	Capability
C.3.1.8. Issue, monitor and record grid	Capability

Element	Туре
adjustments	
C.3.2. Maintain energy grids	Capability
C.3.2.1. Inventorise and analyse grid and grid component status	Capability
C.3.2.2. Determine and value grid risks on quality	Capability
C.3.2.3. Analyse alternatives to mitigate quality risk and determine mitigating measures	Capability
C.3.2.4. Determine (multi-)year planning for maintenance and inspections	Capability
C.3.2.5. Provide and monitor maintenance and inspection orders	Capability
C.3.2.6. Investigate malfunctions	Capability
C.3.2.7. Prevent excavation damage	Capability
C.3.2.8. Purchase and minimize technical grid loss	Capability
C.3.3. Establish energy grid guidelines and patterns	Capability
C.3.3.1. Develope a vision on energy grids	Capability
C.3.3.2. Identify strategic risks on energy grids	Capability
C.3.3.3. Develop strategy on energy grids	Capability
C.3.3.4. Develop and maintain policies and standards on energy grids	Capability
C.3.3.5. Develop grid components	Capability
C.3.3.6. Translate external regulations into guidelines	Capability
C.4. Measure energy flows and energy grids	Capability
C.4.1. Obtain measurements	Capability
C.4.1.1. Perceive energy flows and energy grids and transform into measurements	Capability
C.4.1.2. Collect measurements	Capability
C.4.1.3. Make measurements interpretable	Capability
C.4.1.4. Validate measurements	Capability
C.4.2. Distribute measurements	Capability
C.4.2.1. Make measurements available immediately	Capability
C.4.2.2. Make measurements available on demand	Capability
C.5. Facilitate the energy market	Capability
C.5.1. Create and maintain work portfolio	Capability
C.5.1.1. Prepare and maintain work portfolio	Capability
C.5.2. Direct work execution	Capability
C.5.2.1. Advise clients on work	Capability
C.5.2.2. Issue work to execution	Capability
C.5.2.3. Coordinate work execution	Capability
C.5.2.4. Evaluate work execution	Capability
C.5.3. Execute work	Capability
C.5.3.1. Create preliminary and final design of energy grids	Capability
C.5.3.2. Prepare execution of work	Capability

Element	Туре
C.5.3.3. Operationally plan work	Capability
C.5.3.4. Secure the work environment	Capability
C.5.3.5. Execute work	Capability
C.5.3.6. Commission and decommision grid components on premises	Capability
C.5.3.7. Complete work on energy grid components administratively	Capability
C.5.4. Support work	Capability
C.5.4.1. Create and manage standard construction specifications	Capability
C.5.4.2. Manage execution capacity	Capability
C.5.4.3. Manage warehouses and stock	Capability
C.5.4.4. Distribute goods physically	Capability
C.5.4.5. Maintain equipment	Capability
C.6. Perform work on energy grids	Capability
C.6.1. Serve market parties and maintain relations	Capability
C.6.1.1. Maintain relations with market parties	Capability
C.6.1.2. Handle questions of market parties	Capability
C.6.1.3. Close contracts for market services	Capability
C.6.1.4. Manage energy markets	Capability
C.6.2. Manage market data	Capability
C.6.2.1. Manage energy grid connections	Capability
C.6.2.2. Manage installations behind connections	Capability
C.6.2.3. Manage congestion areas	Capability
C.6.3. Perform/facilitate market processes	Capability
C.6.3.1. Execute energy market procedures	Capability
C.6.3.2. Exchange energy predictions	Capability
C.6.3.3. Determine energy exchange	Capability
C.6.3.4. Allocate energy exchange to market parties	Capability
C.6.3.5. Communicate upward or downward regulation demand	Capability
C.6.3.6. Manage upward or downward regulation bids	Capability
C.6.4. Enable market data distribution	Capability
C.6.4.1. Make market data available to parties	Capability
C.6.4.2. Make open data available for third parties	Capability
C.6.4.3. Manage issued permissions	Capability
E. 1.1.1. Research and analyse the market	Capability
E. 1.1.2. Define and position brand	Capability
E. 1.1.3. Determine strategy	Capability
E. 1.1.4. Develop business plan	Capability
E. 1.1.5. Monitor business performance	Capability
E. 1.2.1. Inform and manage stakeholders	Capability
E. 1.2.2. Monitor and influence laws and regulations	Capability

Element	Туре
E. 1.2.3. Develop industry collaboration	Capability
E. 1.2.4. Provide external accountability	Capability
E. 1.3.1. Define enterprise architecture	Capability
E. 1.3.2. Develop change portfolio / develop a roadmap	Capability
E. 1.3.3 Manage change portfolio items	Capability
E. 1.3.4. Manage research and innovation	Capability
E. 1.4.1. Collect and monitor strategic risks	Capability
E. 1.4.2. Manage information security	Capability
E. 1.4.3. Manage privacy	Capability
E. 1.4.4. Manage business continuity	Capability
E. 1.4.5. Monitor and adjust personal safety, health, environment and quality	Capability
E. 1.4.6. Manage legal affairs	Capability
E. 1.4.7. Manage crises	Capability
E. 2.1.1. Define and improve processes	Capability
E. 2.1.2. Orchestrate processes	Capability
E. 2.2.1. Define and maintain data	Capability
E. 2.2.2. Assure data quality	Capability
E. 2.2.3. Unlock data	Capability
E. 2.2.4. Create and maintain data analytic models	Capability
E. 2.2.5. Archive data	Capability
E. 3.1.1. Develop and manage employee strategy	Capability
E. 3.1.2. Develop and manage employee plans	Capability
E. 3.1.3. Design and transform organisation	Capability
E. 3.2.1. Recruite and select employees	Capability
E. 3.2.2. Contract employees	Capability
E. 3.2.3. Exit employees	Capability
E. 3.3.1. Manage the relation with employees	Capability
E. 3.3.2. Manage employee (re)assigment	Capability
E. 3.3.3. Reward employees	Capability
E. 3.3.4. Manage sick leave	Capability
E. 3.3.5. Account for leave	Capability
E. 3.4.1. Manage employee performance	Capability
E. 3.4.2. Educate and certificate employees	Capability
E. 3.4.3. Realise sustainable empoyability	Capability
E. 4.1.1. Develop and manage digital technology strategy	Capability
E. 4.1.2. Manage digital product portfolio	Capability
E. 4.2.1. Create, adjust and remove digital products	Capability
E. 4.2.2. Test digital products	Capability
E. 4.3.1. Interact on digital products	Capability
E. 4.3.2. Fulfil digital products	Capability
E. 4.4.1. Control digital product performance	Capability

Element	Туре
agreements	
E. 4.4.2. Assure operation of digital products	Capability
E. 5.1.1. Develop and manage goods and services strategy	Capability
E. 5.1.2. Develop and manage goods and services plans	Capability
E. 5.2.1. Manage supplier relations	Capability
E. 5.2.2. Close goods and services contracts	Capability
E. 5.2.3. Manage application of contracts	Capability
E. 6.1.1. Develop and manage real estate strategy and plans	Capability
E. 6.1.2. Obtain, renovate and dispose real estate	Capability
E. 6.1.3. Maintain real estate	Capability
E. 6.2.1. Manage real estate facilities	Capability
E. 6.2.2. Manage personal mobility	Capability
E. 7.1.1. Formulate finance strategy	Capability
E. 7.1.2. Plan finance	Capability
E. 7.1.3. Report financial information and consultancy	Capability
E. 7.1.4. Publish annual report	Capability
E. 7.2.1. Acquire financing	Capability
E. 7.2.2. Manage asset values	Capability
E. 7.2.3. Manage liquid assets	Capability
E. 7.2.4. Manage creditors	Capability
E. 7.3.1. Manage financial transactions	Capability
E. 7.3.2. Manage financial ledger	Capability
E. 7.3.3. Perform financial controls	Capability
E. Enterprise Capabilities	Grouping
E.1. Develop and control business direction	Capability
E.1.1. Formulate strategy	Capability
E.1.2. Align stakeholders	Capability
E.1.3. Manage enterprise transformation	Capability
E.1.4. Ensure business continuity and compliance	Capability
E.2. Develop and manage processes and data	Capability
E.2.1. Manage processes	Capability
E.2.2. Manage data	Capability
E.3. Recruit and manage human capital	Capability
E.3.1. Develop and manage employee strategy and plans	Capability
E.3.2. Recruite and exit employees	Capability
E.3.3. Retain employees	Capability
E.3.4. Develop employees	Capability
E.4. Develop and maintain digital technology	Capability
E.4.1. Develop digital technology strategy and manage digital product portfolio	Capability
E.4.2. Develop digital products	Capability

Element	Туре
E.4.3. Deliver digital products	Capability
E.4.4. Assure Digital products	Capability
E.5. Obtain goods and services	Capability
E.5.1. Obtain goods and services	Capability
E.5.2. Close and monitor contracts with suppliers	Capability
E.6. Manage buildings and facilities	Capability
E.6.1. Manage real estate	Capability
E.6.2. Manage facilities	Capability
E.7. Manage finance	Capability
E.7.1. Create and monitor finance strategy and plans and financial justification	Capability
E.7.2. Acquire and manage financing	Capability
E.7.3. Manage financial transactions and ledger	Capability

# External (primary) value streams No viewpoint

Agree, connect and disconnect energy users	Σ
Reconstruct energy grids	Σ
Adjust energy grid plan driven	Σ
Maintain energy grids (maintenance)	Σ
Maintain energy grids (disturbance recovery)	Σ
Manage available energy grid capacity (future)	Σ
Transport energy (now)	Σ
Allocate energy exchange to market parties	Σ
Distribute grid operator data	Σ

Element	Туре
Adjust energy grid plan driven	Value Stream
Agree, connect and disconnect energy users	Value Stream
Allocate energy exchange to market parties	Value Stream
Distribute grid operator data	Value Stream
Maintain energy grids (maintenance)	Value Stream
Maintain energy grids (disturbance recovery)	Value Stream
Manage available energy grid capacity (future)	Value Stream
Reconstruct energy grids	Value Stream
Transport energy (now)	Value Stream

# Internal (secondary) value streams No viewpoint

Determine and monitor ∑ strategy and plans
Change business resources >
Ensure business continuity ∑> and compliance
Getting and keeping ∑ employees employable
Providing information ∑
Making goods and services ∑ available
Making financial assets and ∑ information available

Element	Туре
Change business resources	Value Stream
Determine and monitor strategy and plans	Value Stream
Ensure business continuity and compliance	Value Stream
Getting and keeping employees employable	Value Stream
Making financial assets and information available	Value Stream
Making goods and services available	Value Stream
Providing information	Value Stream

## Strategy Layer

Adjust energy grid plan driven

**Type** Value Stream

Agree, connect and disconnect energy users

**Type** Value Stream

Allocate energy exchange to market parties

**Type** Value Stream

#### C.1. Serve Customers

**Type** Capability

The ability to optimally serve our customers in their use of our products and services

#### C.1.1. Serve customers and maintain relations

**Type** Capability

The ability to serve customers and maintain relations.

#### C.1.1.1 Provide service to customers

**Type** Capability

#### C.1.1.2. Handle customer report/question/request

**Type** Capability

#### C.1.1.3 Determine contact person/responsible person for location

**Type** Capability

#### C.1.1.4. Maintain relationship with customers

**Type** Capability

#### C.1.1.5 Collect energy demand

**Type** Capability

#### C.1.1.6. Monitor and influence customer experience

**Type** Capability

#### C.1.2. Acquire and manage contracts

**Type** Capability

The ability to enter into and manage agreements with customers.

#### C.1.2.1. Quote products to customers

**Type** Capability

#### C.1.2.2. Close, adjust, manage and terminate contracts/SLAs

**Type** Capability

#### C.1.2.3. Develop and manage products and services

**Type** Capability

#### C.1.3. Invoice and collect

**Type** Capability

The ability to create, send and collect invoices and/or process payments

#### C.1.3.1. Calculate compensation for services rendered

**Type** Capability

#### C.1.3.2. Create and send invoice

**Type** Capability

#### C.1.3.3. Manage and collect outstanding debts

**Type** Capability

#### C.1.4. Limit revenue loss

**Type** Capability

The ability to detect revenue loss, identify causes and remove or repair them

#### C.1.4.1. Claim damage caused by third parties

**Type** Capability

#### C.1.4.2. Determine disturbance compensation

**Type** Capability

#### C.1.4.3. Determine compensation for damage caused by work activities

**Type** Capability

#### C.1.4.4. Monitor and reduce connections without contract

**Type** Capability

#### C.1.4.5. Fight fraud

**Type** Capability

#### C.2. Transport Energy

#### **Type** Capability

The ability to bring together, balance and ensure continuity of energy supply and consumption, so that customers receive energy within the applicable requirements.

#### C.2.1. Realise energy transport

<b>Type</b> Capability	
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The ability to determine and coordinate supply and demand in the moment.

#### C.2.1.1. Monitor energy transport

#### **Type** Capability

The ability to monitor the energy supply/demand balance of the grid and bottlenecks.

#### C.2.1.2 Monitor the operation of grid components

Туре	Capability

#### C.2.1.3 Control energy transport

## **Type** Capability

The ability to determine and send control actions to specific net components, supported by signal and/or measurement data and formalised logic to keep energy flowing and maintain balance.

## C.2.1.4. Commission/decommission energy grids on distance

## **Type** Capability

The ability to effect control actions on net components and take a grid part into or out of operation (remote switching), including sequence dependence of such actions. This can be in the context of maintenance as well as for new construction. Circuit plans are input for this.

## C.2.1.5. Include energy grids in the control of energy transport

Туре	Capability

The ability to include net components in the operations of the energy grid, such as visibility in the monitoring and control of SCADA.

#### C.2.2. Restore energy transport

Type	Canability
Type	Capability

The ability to correct anomalies in energy transport

#### C.2.2.1. Classify disturbances

The ability to determine the type of failure partly based on an estimate of local

conditions (eg location of gas leak, number of parts per million (ppm), regulated, sector and internal guidelines, impact or possible impact).

#### C.2.2.2. Assign disturbances

#### **Type** Capability

The ability to associate a technician with the fault for local analysis and remediation, whether or not provided with an urgency or priority of the fault.

#### C.2.2.3. Analyse disturbances

#### **Type** Capability

The ability to (instantly) determine the cause/causes and/or consequences of the malfunction. For the purpose of solving the malfunction, usually by the technician and/or operator.

#### C.2.2.4. Recover from disturbances and outages

## **Type** Capability

The ability to put the energy grid 'in operation' in order to minimise the disturbance impact (outage minutes of consumers).

#### C.2.2.5. Initiate permanent disturbance recovery

## **Type** Capability

The ability to bring the energy grid 'into standard operation' after maintenance or to bring it back in the aftermath of a failure.

#### C.2.3. Create transport and switching plans

Туре	Capability

The ability to plan energy transport and align operations with safety, operational and timeliness requirements

#### C.2.3.1. Plan and analyse transport

## **Type** Capability

The ability to estimate the load on the energy grid in the short term, including identifying congestion, balance differences and processing the results of adjustment actions (e.g. switching actions and direct and/or market flex call). Creating the inclusive insight that is necessary to be able to draw up a T-forecast (transport forecast).

### C.2.3.2. Determine impact of (planned) outages

Type	Capability
<b>,</b>	

The ability to determine which connections are affected by the (planned/unplanned) interruption and for which duration.

## C.2.3.3. Create switching plans

Туре	Capability	
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The ability to create sequential overviews of actions to be performed (operation) on grid components.

#### C.3. Manage the development and maintenance of energy grids

#### **Type** Capability

The ability to develop energy grids and keep them available at the agreed level, to ensure the energy grid continuously meets the set requirements. E.g. the development of primary, secondary, tertiary and telecom net components.

#### C.3.1. Expand, replace and renew energy grids

#### **Type** Capability

The ability to define work for adjustments to the energy grids

# C.3.1.1. Collect and analyse/simulate (changed) needs for capacity and functionality

#### **Type** Capability

The ability to collect, analyse and simulate (changing) needs for capacity and functionality. Think of: long term, investments/capex planning.

#### C.3.1.2. Determine and value grid risks on capacity and/or functionality

#### **Type** Capability

The ability to determine and value grid risks and bottlenecks on capacity and/or functionality, given the need for capacity and functionality and the capacity and functionality of the current energy grid. For example: tactical risk management, risk management methodology.

# C.3.1.3. Analyse alternatives for mitigation risk on capacity and/or functionality and determine mitigation measures

## **Type** Capability

## C.3.1.4. (Long-term) plan measures on capacity and/or functionality

#### **Type** Capability

The ability to plan measures in time with agreed horizons (multiple years, year, rolling quarter, ...). For example: euros and money, within budget limits, programs such as cast iron replacement, coordination with service provider (Sales&OperationsPlanning (S&OP) - demand).

#### C.3.1.5. Create Functional requirements/design

	•	
Туре	Capability	

The ability to functionally design the particular adjustments including determining the set of requirements for the change.

#### C.3.1.6. Perform environmental analysis

#### Type

Capability

The ability to perform environmental analysis. Think about: soil conditions, asbestos, flora, fauna, legal ownership.

#### C.3.1.7. Obtain route permits / lay down right in rem

#### **Type**

Capability

The ability to obtain route permits and to lay down rights in rem.

#### C.3.1.8. Issue, monitor and record grid adjustments

#### Type

Capability

The ability to provide the contract for the adjustment to the contractor including the functional design/set of requirements. Monitoring the grid adjustment, including providing input to (long-term) planning in case of deviation outside the bandwidth and to functional design in case of deviation from the functional design/set of requirements. Ensuring and enabling processing of the adjustments of the assets in the asset registrations.

#### C.3.2. Maintain energy grids

#### **Type**

Capability

The ability to define activities that keep the energy grids available based on grid condition related to agreed performance.

#### C.3.2.1. Inventorise and analyse grid and grid component status

#### **Type**

Capability

The ability to inventorise the condition of grid components and of the grid (including using (sensor) data from/about the components and the grid) and to analyse/determine them.

#### C.3.2.2. Determine and value grid risks on quality

#### Type

Capability

The ability to determine and value grid risks and bottlenecks on quality, given the condition of the grid components and the grid.

## C.3.2.3. Analyse alternatives to mitigate quality risk and determine mitigating measures

#### **Type**

Capability

The ability to formulate and analyse alternatives for mitigation of grid risk quality/bottleneck resolution and determine mitigating measures

#### C.3.2.4. Determine (multi-)year planning for maintenance and inspections

#### Type

Capability

The ability to plan maintenance and inspection measures in time with agreed

horizons (multiple years, year, rolling quarter, ...)

#### C.3.2.5. Provide and monitor maintenance and inspection orders

#### **Type** Capability

The ability to issue the contract for maintenance and/or inspection to the contractor. Monitoring/measuring maintenance and/or inspections, including providing input to (multi-year) planning in case of deviation outside the bandwidth.

#### C.3.2.6. Investigate malfunctions

#### **Type** Capability

The ability to perform root cause analyses on the failures of a certain period and to convert these into improvement actions including adjustment of maintenance plan, redevelopment/renewal of grid components, adjustment of failure handling process, ...

#### C.3.2.7. Prevent excavation damage

#### **Type** Capability

The ability to prevent excavation damage.

#### C.3.2.8. Purchase and minimize technical grid loss

#### **Type** Capability

The ability to purchase and minimize the energetic grid losses (eg due to resistance losses caused by grid components or by leaks in the gas grid).

## C.3.3. Establish energy grid guidelines and patterns

### **Type** Capability

The ability to translate laws and regulations, safety and environmental requirements into guidelines, policies and implementation patterns for the energy grids and to have them applied.

## C.3.3.1. Develope a vision on energy grids

## **Type** Capability

The ability to develop a vision for energy grids, for example by making use of innovations.

#### C.3.3.2. Identify strategic risks on energy grids

	<u> </u>	
Туре	Capability	

The ability to identify strategic risks on energy grids and the energy supply.

## C.3.3.3. Develop strategy on energy grids

<b>Type</b> Capability	
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The ability to develop a strategy on energy grids and the energy supply.

#### C.3.3.4. Develop and maintain policies and standards on energy grids

**Type** Capability

The ability to develop and maintain policies and standards for adapting (expanding, replacing, renewing) and maintaining energy grids, such as a technical manual.

#### C.3.3.5. Develop grid components

**Type** Capability

#### C.3.3.6. Translate external regulations into guidelines

**Type** Capability

The ability to translate external regulations into internal guidelines (policies and standards).

#### C.4. Measure energy flows and energy grids

**Type** Capability

The ability to measure energy flows and energy grids and to make these measurements available so other capabilities can use these measurements.

#### C.4.1. Obtain measurements

**Type** Capability

Obtain measurements

## C.4.1.1. Perceive energy flows and energy grids and transform into measurements

**Type** Capability

The ability to perceive energy flows and energy grids (net throughput, function performance, net component property) and transform into measurements (measurement data).

#### C.4.1.2. Collect measurements

**Type** Capability

The ability of collecting measurements for processing purposes.

#### C.4.1.3. Make measurements interpretable

**Type** Capability

#### C.4.1.4. Validate measurements

**Type** Capability

The ability to check measurements against validity rules and correct them if necessary.

#### C.4.2. Distribute measurements

**Type** Capability

Distribute measurements

#### C.4.2.1. Make measurements available immediately

**Type** Capability

The ability to make measurements of energy flows and energy grids available to other capabilities without or with minimal delay. For example for real time dashboard, analytics or billing information.

#### C.4.2.2. Make measurements available on demand

**Type** Capability

The ability to make measurements of energy flows and energy grids available to other capabilities on demand. For example for periodic dashboardind and reporting or batch and offline analytics.

#### C.5. Facilitate the energy market

**Type** Capability

The ability to perform work on energy grids, like building, replacement and maintenance, in an efficient and predictable manner.

#### C.5.1. Create and maintain work portfolio

**Type** Capability

Create and maintain work portfolio

#### C.5.1.1. Prepare and maintain work portfolio

**Type** Capability

The ability to prepare and maintain a portfolio for work on energy grids, taking into account the capacity. The portofolio concern the service provider, like Sales&OperationsPlanning (S&OP) - Supply.

#### C.5.2. Direct work execution

**Type** Capability

The ability to direct work execution on energy grids.

#### C.5.2.1. Advise clients on work

**Type** Capability

The ability to estimate work and to advise clients, like an asset manager, on this work

#### C.5.2.2. Issue work to execution

**Type** Capability

The ability to instruct on work in progress within or Het vermogen om opdrachten te geven aan de uitvoering inside or outside the grid operator

#### C.5.2.3. Coordinate work execution

#### **Type** Capability

The ability to coordinate work, like projectmanagement and managing failure of orders.

#### C.5.2.4. Evaluate work execution

## **Type** Capability

The ability to evaluate work after ending work or in case of long lasting work during the work.

#### C.5.3. Execute work

Туре	Capability

The ability to perform work on energy grids.

#### C.5.3.1. Create preliminary and final design of energy grids

## **Type** Capability

The ability to create preliminary and final design of energy grids, taking into account (technical) guidelines and function design/program requirements.

#### C.5.3.2. Prepare execution of work

## **Type** Capability

The ability to prepare execution of work, like resource planning, materials and equipment, permits and soil investigation, digging notification.

#### C.5.3.3. Operationally plan work

	1	1
Туре		Capability

The ability to execute operational planning of work, like scheduling technicians.

#### C.5.3.4. Secure the work environment

Туре	Capability

The ability to secure the working environment, like voltage free energy grid and blocking roads.

#### C.5.3.5. Execute work

Туре	Capability
	' '

The ability to execute work, like work on expansion, replacement, renewal, maintenance, inspection, connections and reconstructions.

#### C.5.3.6. Commission and decommision grid components on premises

#### **Type** Capability

The ability to commission and decommission grid components on the premises.

#### C.5.3.7. Complete work on energy grid components administratively

#### **Type** Capability

The ability to complete work on energy grid components administratively, like time of work/acts/tasked completed, worked hours, used materials, data of inspections and data on placed energy grid components for asset administration purposes.

#### C.5.4. Support work

#### **Type** Capability

The ability to facilitate activities on energy grids, so that they can be executed.

#### C.5.4.1. Create and manage standard construction specifications

Type	Capability
<b>-</b>	

#### C.5.4.2. Manage execution capacity

#### **Type** Capability

The ability to manage the execution capacity needed for executing expected and/or agreed activities. Think about: assign/reserve capacity groups, call off assinging flexible capacity, monitoring capacity for needed call off/qualification, directing the development of execution capacity. Key management for station access.

### C.5.4.3. Manage warehouses and stock

## **Type** Capability

The ability to manage warehouses and stock. Think about storage, stock issueing, returns and stock taking.

## C.5.4.4. Distribute goods physically

T	уре	Capability

The ability to distribute goods physically. Think about: from central warehouse to decentralised warehoud, to workplace, to car.

#### C.5.4.5. Maintain equipment

	0 1 22
Type	
. <b>, , , , , , , , , , , , , , , , , , ,</b>	Capability

#### C.6. Perform work on energy grids

Туре	Capability

The ability to exchange data with energy market parties, fully and at the right time, to guarantee market force.

#### C.6.1. Serve market parties and maintain relations

**Type** Capability

The ability to serve energy market parties and maintain relations between them.

#### C.6.1.1. Maintain relations with market parties

**Type** Capability

The ability to maintain relations with market parties, including the registration of these market parties, e.g. energy supplier, balance responsible party (BRP), Aggregators, ...

#### C.6.1.2. Handle questions of market parties

**Type** Capability

The ability to accept and handle market parties questions, like questions about measurements, invoices, etc.

#### C.6.1.3. Close contracts for market services

**Type** Capability

The ability to close contracts for market services.

#### C.6.1.4. Manage energy markets

**Type** Capability

"The ability to manage energy markets enabling trading of energy services."

#### C.6.2. Manage market data

**Type** Capability

The ability to managing market date for facilitating the energy market.

#### C.6.2.1. Manage energy grid connections

**Type** Capability

The ability to manage market data on connections and allocation points

#### C.6.2.2. Manage installations behind connections

**Type** Capability

The ability to manage market data on production, storage and consumption units.

#### C.6.2.3. Manage congestion areas

**Type** Capability

The ability to manage congestion areas

#### C.6.3. Perform/facilitate market processes

#### **Type** Capability

The ability to perform/facilitate market processes.

#### C.6.3.1. Execute energy market procedures

#### **Type** Capability

The ability to accept and handle requests for changes of connections and allocation points initiated by market parties (like switching, move in, move out and banckruptcy of supplier)

#### C.6.3.2. Exchange energy predictions

#### **Type** Capability

The ability to exchange energy predictions (forecast, nomination). Think about energy predictions with Balance Responsible Party.

#### C.6.3.3. Determine energy exchange

#### **Type** Capability

The ability to calculate consumption and generation estimations like energy consumption according to the standard annual consumption method.

#### C.6.3.4. Allocate energy exchange to market parties

#### **Type** Capability

The ability to allocate transported energy volumes to market parties (based on daily volume measurements or on estimations/profiles). The ability to reconcile energy volumes allocated to market parties based on actual consumption data (meter readings) and to settle volume differences between actual profiled consumption (assigned consumption) and measured consumption (meter readings).

### C.6.3.5. Communicate upward or downward regulation demand

#### **Type** Capability

The ability to communicate upward or downward regulation demand.

## C.6.3.6. Manage upward or downward regulation bids

Туре	Capability	

The ability to manage Upward or downward regulation bids.

#### C.6.4. Enable market data distribution

Туре	Capability

The ability to enable distribution of market data (on request, to third parties and open data). Market process data is distributed in capability perform market processes.

## C.6.4.1. Make market data available to parties

**Type** Capability

The ability to exchange data by market messages, based on a legal basis or in response to issued permission, for the purpose of market facilitation.

## C.6.4.2. Make open data available for third parties

**Type** Capability

The ability to exchange data with customers and/or stakeholders like municipalities, energy corporations, warmtebedrijfen, housing corporation, provinces, central government and consultancy agencies, for the purpose of the energy transition or other environmental issues.

## C.6.4.3. Manage issued permissions

**Type** Capability

The ability to manage, issued permissions of consumers, concerning sharing energy consumption and productiondata with allowed parties.

## Change business resources

**Type** Value Stream

## Determine and monitor strategy and plans

**Type** Value Stream

Distribute grid operator data

**Type** Value Stream

## E. 1.1.1. Research and analyse the market

**Type** Capability

## E. 1.1.2. Define and position brand

**Type** Capability

## E. 1.1.3. Determine strategy

**Type** Capability

#### E. 1.1.4. Develop business plan

**Type** Capability

#### E. 1.1.5. Monitor business performance

**Type** Capability

#### E. 1.2.1. Inform and manage stakeholders

## E. 1.2.2. Monitor and influence laws and regulations

**Type** Capability

## E. 1.2.3. Develop industry collaboration

**Type** Capability

## E. 1.2.4. Provide external accountability

**Type** Capability

### E. 1.3.1. Define enterprise architecture

**Type** Capability

## E. 1.3.2. Develop change portfolio / develop a roadmap

**Type** Capability

## E. 1.3.3 Manage change portfolio items

**Type** Capability

## E. 1.3.4. Manage research and innovation

**Type** Capability

## E. 1.4.1. Collect and monitor strategic risks

**Type** Capability

## E. 1.4.2. Manage information security

**Type** Capability

## E. 1.4.3. Manage privacy

**Type** Capability

## E. 1.4.4. Manage business continuity

**Type** Capability

## E. 1.4.5. Monitor and adjust personal safety, health, environment and quality

**Type** Capability

### E. 1.4.6. Manage legal affairs

**Type** Capability

## E. 1.4.7. Manage crises

## E. 2.1.1. Define and improve processes

**Type** Capability

### E. 2.1.2. Orchestrate processes

**Type** Capability

#### E. 2.2.1. Define and maintain data

**Type** Capability

### E. 2.2.2. Assure data quality

**Type** Capability

#### E. 2.2.3. Unlock data

**Type** Capability

### E. 2.2.4. Create and maintain data analytic models

**Type** Capability

#### E. 2.2.5. Archive data

**Type** Capability

### E. 3.1.1. Develop and manage employee strategy

**Type** Capability

### E. 3.1.2. Develop and manage employee plans

**Type** Capability

#### E. 3.1.3. Design and transform organisation

**Type** Capability

### E. 3.2.1. Recruite and select employees

**Type** Capability

## E. 3.2.2. Contract employees

**Type** Capability

## E. 3.2.3. Exit employees

**Type** Capability

### E. 3.3.1. Manage the relation with employees

## E. 3.3.2. Manage employee (re)assigment

**Type** Capability

E. 3.3.3. Reward employees

**Type** Capability

E. 3.3.4. Manage sick leave

**Type** Capability

E. 3.3.5. Account for leave

**Type** Capability

E. 3.4.1. Manage employee performance

**Type** Capability

E. 3.4.2. Educate and certificate employees

**Type** Capability

E. 3.4.3. Realise sustainable empoyability

**Type** Capability

E. 4.1.1. Develop and manage digital technology strategy

**Type** Capability

E. 4.1.2. Manage digital product portfolio

**Type** Capability

E. 4.2.1. Create, adjust and remove digital products

**Type** Capability

(IT4IT Develop)

E. 4.2.2. Test digital products

**Type** Capability

(IT4IT Test)

E. 4.3.1. Interact on digital products

**Type** Capability

(IT4IT Consume)

E. 4.3.2. Fulfil digital products

(IT4IT Fulfill)

## E. 4.4.1. Control digital product performance agreements

**Type** Capability

(IT4IT - Support)

## E. 4.4.2. Assure operation of digital products

**Type** Capability

(IT4IT - Assure)

## E. 5.1.1. Develop and manage goods and services strategy

**Type** Capability

## E. 5.1.2. Develop and manage goods and services plans

**Type** Capability

### E. 5.2.1. Manage supplier relations

**Type** Capability

### E. 5.2.2. Close goods and services contracts

**Type** Capability

### E. 5.2.3. Manage application of contracts

**Type** Capability

## E. 6.1.1. Develop and manage real estate strategy and plans

**Type** Capability

### E. 6.1.2. Obtain, renovate and dispose real estate

**Type** Capability

#### E. 6.1.3. Maintain real estate

**Type** Capability

### E. 6.2.1. Manage real estate facilities

**Type** Capability

## E. 6.2.2. Manage personal mobility

**Type** Capability

## E. 7.1.1. Formulate finance strategy

#### E. 7.1.2. Plan finance

**Type** Capability

## E. 7.1.3. Report financial information and consultancy

**Type** Capability

### E. 7.1.4. Publish annual report

**Type** Capability

### E. 7.2.1. Acquire financing

**Type** Capability

## E. 7.2.2. Manage asset values

**Type** Capability

## E. 7.2.3. Manage liquid assets

**Type** Capability

### E. 7.2.4. Manage creditors

**Type** Capability

## E. 7.3.1. Manage financial transactions

**Type** Capability

### E. 7.3.2. Manage financial ledger

**Type** Capability

#### E. 7.3.3. Perform financial controls

**Type** Capability

## E.1. Develop and control business direction

**Type** Capability

Develop and control business direction

## E.1.1. Formulate strategy

**Type** Capability

## E.1.2. Align stakeholders

**Type** Capability

## E.1.3. Manage enterprise transformation

## E.1.4. Ensure business continuity and compliance

**Type** Capability

### E.2. Develop and manage processes and data

**Type** Capability

Develop and manage processes and data

## E.2.1. Manage processes

**Type** Capability

#### E.2.2. Manage data

**Type** Capability

### E.3. Recruit and manage human capital

**Type** Capability

Recruit and manage human capital

### E.3.1. Develop and manage employee strategy and plans

**Type** Capability

### E.3.2. Recruite and exit employees

**Type** Capability

### E.3.3. Retain employees

**Type** Capability

### E.3.4. Develop employees

**Type** Capability

### E.4. Develop and maintain digital technology

**Type** Capability

Develop and maintain digital technology

# E.4.1. Develop digital technology strategy and manage digital product portfolio

**Type** Capability

## E.4.2. Develop digital products

**Type** Capability

(IT4IT - Requirement to Deploy)

## E.4.3. Deliver digital products

**Type** Capability

(IT4IT - Request to Fulfill)

## E.4.4. Assure Digital products

**Type** Capability

(IT4IT - Detect to Correct)

## E.5. Obtain goods and services

**Type** Capability

The ability to obtain goods and services.

## E.5.1. Obtain goods and services

**Type** Capability

### E.5.2. Close and monitor contracts with suppliers

**Type** Capability

## E.6. Manage buildings and facilities

**Type** Capability

Manage buildings and facilities

#### E.6.1. Manage real estate

**Type** Capability

### E.6.2. Manage facilities

**Type** Capability

### E.7. Manage finance

**Type** Capability

Manage finance

### E.7.1. Create and monitor finance strategy and plans and financial justification

**Type** Capability

### E.7.2. Acquire and manage financing

**Type** Capability

### E.7.3. Manage financial transactions and ledger

Ensure business continuity and compliance

**Type** Value Stream

Getting and keeping employees employable

**Type** Value Stream

Maintain energy grids (maintenance)

**Type** Value Stream

Maintain energy grids (disturbance recovery)

**Type** Value Stream

Making financial assets and information available

**Type** Value Stream

Making goods and services available

**Type** Value Stream

Manage available energy grid capacity (future)

**Type** Value Stream

**Providing information** 

Type Value Stream

Reconstruct energy grids

**Type** Value Stream

Transport energy (now)

Type Value Stream

# **Business Layer**

Accountability report

**Type** Business Object

Architecture product

Type Business Object

Archival document

Type Business Object

Business continuity plan

Type Business Object

**Business Function** 

Type Business Function

**Business performance** 

Type Business Object

Business plan

Type Business Object

**Business risk** 

Type Business Object

**Business strategy** 

Type Business Object

Campaign

Type Business Object

Capacity bottleneck

Type Business Object

Delen van het energienet waarvan wordt verwacht dat zij vanwege een tekort aan transportcapaciteit een aanzienlijk risico vormen voor een goede uitvoering van de bij of krachtens de wet aan de netbeheerder toegekende taken.

Case

Type Business Object

Change initiative

Type Business Object

## Change portfolio

**Type** Business Object

#### Claimzaak

Type Business Object

Een klantzaak voor de behandeling van een eis van een klant tot schadevergoeding.

### Collaboration agreement

Type Business Object

## Company building

Type Business Object

## Company building strategy

Type Business Object

### Compensatiezaak

Type Business Object

Een klantzaak voor de betaling van een compensatievergoeding aan een aangeslotene bij wie de transportdienst ten gevolge van een storing onderbroken is geweest.

#### Competency

Type Business Object

#### Congestion area

Type Business Object

Een gebied waarin de te verwachten behoefte aan transport van de in dat gebied aanwezige aangeslotenen redelijkerwijs kan leiden tot een situatie waarin de maximale transportcapaciteit van een net of netgedeelte niet voldoende is om te voorzien in die behoefte.

#### Connection

Type Business Object

Eén of meer verbindingen tussen een energienet en een onroerende zaak. Dit betreft een administratieve groepering van fysieke verbindingen onder één individueel recht op energietransport.

#### Connection location

Type Business Object

Een plek ten opzichte van de aarde waar zich het overdrachtspunt van een aansluiting bevindt.

## Consent from system user

#### Type

**Business Object** 

Een goedkeuring door een natuurlijk persoon die beschikt over een of meer aansluitingen, aan een marktpartij om gegevens op te vragen of te verstrekken voor een bepaald doel.

#### Contractless situation

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**Business Object** 

#### Contractless situation

#### Type

**Business Object** 

Een klantzaak voor de behandeling van een situatie waarbij er een actieve aansluiting is zonder leveringsovereenkomst.

#### Crisis

**Type** 

**Business Object** 

#### Customer

**Type** 

**Business Object** 

Een (potentiële) afnemer van een product of dienst van de netbeheerder.

#### Customer agreement

#### **Type**

**Business Object** 

Een afspraak tussen een klant en de netbeheerder over wat ze met elkaar of voor elkaar zullen gaan doen of laten. Hieronder vallen onder andere een aansluit- en transportovereenkomst (ATO), een geaccepteerde offerte en een samenwerkingsovereenkomst.

#### Customer experience

#### **Type**

**Business Object** 

Een subjectieve beleving van een klant naar aanleiding van direct of indirect contact met de netbeheerder.

#### Customer interaction

#### **Type**

**Business Object** 

Een aaneengesloten periode waarbij interactief informatie wordt uitgewisseld tussen een klant en de netbeheerder.

#### Customer invoice

Type

**Business Object** 

Een document dat een betalingsverplichting van of aan een klant weergeeft.

#### Customer notification

#### **Type** Business Object

Een aan een klant gerichte officiële kennisgeving van een verandering in de status van de aansluit- of transportdienst.

### Customer product

Туре	Business Object
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#### **Customer Product**

Een al dan niet tastbaar iets dat de netbeheerder aanbiedt om aan een wens of behoefte te voldoen.

## Customer quote

T	Business Object
Туре	Business Object

Een formeel aanbod tot het sluiten van een overeenkomst, opgesteld op verzoek van een (potentiële) klant.

## Customer quote request

T	Pusinger Object
Ivpe	Business Object
7 F =	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

Een verzoek aan de netbeheerder voor het leveren van een product of dienst.

## Customer request

Туре	Business Object
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## Damage compensation

Туре	Business Object

## Damage compensation

Туре	Business Object
. , p =	Dusiness object

Een klantzaak om schade aan het energienet veroorzaakt door derden, anders dan door energiefraude, vergoed te krijgen.

#### Damage recovery

Туре	Business Object

#### Data analysis model

Type	Business Object
iyec	Dasificas Object

#### Data quality rule

Type	Business Object
Type	Dusiness Object

Data service

Type Business Object

**Dataset** 

Type Business Object

Digging message

Type Business Object

Een bericht aan de netbeheerder van de Dienst voor het kadaster en de openbare registers nadat deze een oriëntatieverzoek of graafmelding heeft ontvangen.

Digital product

Type Business Object

Digital product instance

Type Business Object

Digital product performance

Type Business Object

Digital product release

**Type** Business Object

Digital product strategy

Type Business Object

Disturbance

Type Business Object

Een niet gewenste verandering in de werking van een netcomponent, netdeel of bijbehorende bedrijfsomstandigheden.

Disturbance compensation

Type Business Object

Energy exchange

Type Business Object

Een afname of invoeding van energie op een aansluiting.

Energy grid

Type Business Object

**Energy market** 

**Type** Business Object

Een (virtuele) handelsplaats voor energie. Hieronder vallen onder meer over-the-counter-markten en energiebeurzen, markten voor de verhandeling van energie, capaciteit, balancerings- en ondersteunende diensten in alle tijdsbestekken, waaronder termijn-, day-ahead- en intraday-markten.

### **Energy Market**

Type Business Object

## Energy schedule or forecast

**Type** Business Object

Een bij een netbeheerder ingediende planning van handelstransacties (energieprogramma) en/of energie-uitwisseling (prognose).

## Energy theft

Type Business Object

## Energy theft

Type Business Object

Een klantzaak voor de behandeling van een situatie waarbij op illegale wijze energie wordt onttrokken aan het energienet.

## Energy transport

Type Business Object

Een verplaatsing van energie via een energienet.

### **Energy Transport**

Type Business Object

## Environmental analysis

Type Business Object

Een omschrijving van de fysieke leefomgeving en het eigenaarschap van de grond, waar rekening mee moet worden gehouden bij de uitvoering van de bedrijfsactiviteiten.

## **Execution capacity**

Type Business Object

Het vermogen van medewerkers om werkactiviteiten uit te voeren.

#### **Execution** permit

Type Business Object

Een beschikking op een aanvraag, die toestaat voorgenomen activiteiten voor bepaalde tijd te verrichten die in de wet- of regelgeving verboden zijn.

## **Facility**

**Type** Business Object

Het samenstel van energietechnisch materiaal en leidingen van een aangeslotene, te rekenen na het overdrachtspunt van de aansluiting.

### Facility product

Type Business Object

Finance strategy

Type Business Object

Financial control

Type Business Object

Financial fact

Type Business Object

Financial plan

Type Business Object

Financial report

Type Business Object

Financial status

Type Business Object

Financing

Type Business Object

Goods movement

Type Business Object

Een fysieke of logische verplaatsing van goederen. Hieronder wordt mede verstaan de ontvangst, reservering, uitgifte en retournering van goederen.

#### Grid calculation

Type Business Object

Een kwantitatieve analyse om te bepalen of energietransporten in de toekomst met het huidige energienet zijn te realiseren.

Grid component

Type Business Object

Een fysiek onderdeel van het energienet.

## Grid component condition

**Type** Business Object

(Technische) toestand waarin een netcomponent verkeert.

## Grid component configuration

**Type** Business Object

Een verzameling van instellingen van een netcomponent die de werking ervan bepalen.

## Grid component performance

**Type** Business Object

Het vermogen van een netcomponent om te voldoen aan functionele eisen of doelstellingen.

#### Grid Design

Type Business Object

Een specificatie van eisen aan een netaanpassing en de gekozen oplossingsrichting.

#### Grid function

Type Business Object

Een taak of doel van een netcomponent op een bepaalde locatie in het energienet.

#### Grid modification order

Type Business Object

Een autorisatie voor de uitbreiding of vervanging van een energienet.

#### Human resource plan

Type Business Object

#### Human resource strategy

Type Business Object

### Information security risk

**Type** Business Object

#### **Innovation**

Type Business Object

#### Investment plan

Type Business Object

Een door de netbeheerder periodiek opgesteld plan waarin alle noodzakelijke uitbreidings- en vervangingsinvesteringen worden beschreven en onderbouwd.

#### Klachtzaak

**Type** Business Object

Een klantzaak voor de behandeling van een schriftelijk aan de netbeheerder kenbaar gemaakte uiting van ongenoegen of ontevredenheid over een product, dienst of gedraging van (een medewerker van) de netbeheerder of een door de netbeheerder ingehuurde persoon.

#### Klantzaak

**Type** Business Object

Een dienstverleningsproces voor een klant met een welgedefinieerde aanleiding en een welgedefinieerd eindresultaat, waarvan kwaliteit en doorlooptijd bewaakt moeten worden.

#### Leave of absence

Type	Business Object
Туре	business Object

## Legal advice

Type	Business Object
- 71	

## Legal rule

Туре	Business Object
	,

## Liquid Asset

Type	Business Object
	,

### Maintenance or inspection order

Туре	Business Object

Een autorisatie voor activiteiten die als doel hebben het in een voor de netbeheerder aanvaardbare conditie houden (of terugbrengen) van netcomponenten teneinde de gevraagde mate van functionaliteit te borgen.

### Maintenance or inspection plan

Type	Business Object
- 7 12 -	

Een omschrijving van de beoogde activiteiten aan netcomponenten die nodig zijn om het energienet in aanvaardbare conditie te houden.

#### Market agreement

Type	Business Object
. , , ,	Business object

Een afspraak tussen een marktpartij en de netbeheerder over wat ze met elkaar of voor elkaar zullen gaan doen of laten.

### Market participant

#### **Type** Business Object

ledere partij die gerechtigd is om transacties in energie af te sluiten op de Nederlandse energiemarkt.

### Market process request

Туре	Business Object
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### Market request

Туре	Business Object	
. , pc	Business object	

Een vraag om een door de Autoriteit Consument en Markt vastgesteld marktproces (bijvoorbeeld een inhuizing of leverancierswitch) uit te voeren.

#### Marktzaak

Туре	Business Object

Een dienstverleningsproces voor een marktpartij met een welgedefinieerde aanleiding en een welgedefinieerd eindresultaat, waarvan kwaliteit en doorlooptijd bewaakt moeten worden, niet zijnde de instantie van een vastgesteld marktproces.

#### Material

Type Business Object
----------------------

Een product bestemd om verwerkt te worden tot netcomponent.

#### Measurement

Type	Business Object
	,

Een aan het energienet gerelateerde waardebepaling met behulp van een meetinstrument.

#### Measurement

Type Business Object
----------------------

## Meetinrichting

Type	Business Object
	- We have a september

Een instrument of samenstel van instrumenten met een meetfunctie dat ten minste de energie-uitwisseling op een aansluiting meet.

### Non-availability

Type	Business Object

Een situatie waarbij een of meer netfuncties tijdelijk niet kunnen worden gebruikt.

## Organisational unit

Туре	Business Object
<b>71</b>	

## Outage

**Type** Business Object

Een interruptie of beperking van het transport van energie bij één of meer afnemers.

Payment order

Type Business Object

Personal certificate

Type Business Object

Position

Type Business Object

Preliminary or final design

Type Business Object

Primary grid component

Type Business Object

Een netcomponent bedoeld voor energietransport.

Privacy risk

**Type** Business Object

**Process** 

**Type** Business Object

Purchase agreement

Type Business Object

Purchase order

Type Business Object

Purchasing plan

**Type** Business Object

Purchasing strategy

**Type** Business Object

Purchasing supplier

Type Business Object

## Purchasing supplier performance

**Type** Business Object

## Quality bottleneck

**Type** Business Object

Delen van het energienet waarvan wordt verwacht dat zij vanwege vanwege afnemende functionaliteit, betrouwbaarheid of veroudering een aanzienlijk risico vormen voor een goede uitvoering van de bij of krachtens de wet aan de netbeheerder toegekende taken.

## Right in rem or route permit

**Type** Business Object

Een (volledig of beperkt) recht op een stuk grond (zakelijk recht), of een toestemming van het bevoegd gezag (vergunning), om in een bepaald tracé netcomponenten in bezit te hebben.

### Secondary grid component

Type Business Object

Een netcomponent bedoeld voor het meten en/of sturen (inclusief beveiligen) van energietransport.

## SHEQ guideline

**Type** Business Object

#### SHEQ incident

**Type** Business Object

#### Sick leave

Type Business Object

## Standard work product

Type Business Object

Regelmatig terugkerend werk, met een norm voor de benodigde uren, materialen en/of instructies.

## Switching plan

Type Business Object

Een omschrijving van de bedieningshandelingen die uitgevoerd moeten worden en die leiden tot een gewenste bedrijfssituatie.

### Switching situation

**Type** Business Object

De stand van een of meer regelbare eenheden in het energienet die van invloed

zijn op het energietransport.

## Switching step

**Type** Business Object

Een verrichting die de bedrijfstoestand van een netdeel wijzigt. Dit kan vanuit het bedrijfsvoeringcentrum (verre bediening), vanuit een centraal punt in een station (afstandsbediening) of direct op een component of veld (lokale bediening).

#### Technical business standard

**Type** Business Object

Een norm die aangeeft waaraan een bepaald product in technisch opzicht zou moeten voldoen.

### Telecom component

**Type** Business Object

Een onderdeel van een telecommunicatienetwerk bedoeld voor gegevensoverdracht van of naar een netcomponent.

## Tertiary grid component

Type Business Object

Een facilitaire voorziening voor de fysieke bescherming en/of ondersteuning van netcomponenten.

## Transport calculation

**Type** Business Object

Een voorspelling van het energietransport met als doel deze in stand te houden.

#### Transport demand

Type Business Object

Het gewenste energietransport op lange termijn.

#### Transport problem

Type Business Object

#### Travel movement

Type Business Object

#### Upward or downward regulation

Type Business Object

Een maatregel die door de netbeheerder wordt geactiveerd door een wijziging van het productie- en/of belastingspatroon op een of meer aansluitingen teneinde de fysieke stromen in het energienet te veranderen en de systeembalans te handhaven, fysieke congestie te verlichten of de systeemveiligheid op een andere manier te waarborgen. Opregelen betreft het meer invoeden of minder afnemen door een aangeslotene, afregelen betreft het minder invoeden of meer afnemen door een aangeslotene.

## Upward or downward regulation demand

**Type** Business Object

Een verwachting van de hoeveelheid energie die moet worden opgeregeld of afgeregeld om het energietransport te handhaven.

## Upward or downward regulation offer

**Type** Business Object

Een aanbod aan een netbeheerder om het productie- en/of belastingspatroon op een of meer aansluitingen te wijzigen.

### Vacancy

Туре	Business Object
. , , ,	Business object

#### Valuation

Туре	Business Object
Type	business object

#### Work

Tyne	Business Object
Type	business Object

#### Work activity

Type	Business Object	
IVE	Dusiness Object	

Een inspanning van een medewerker die voortvloeit uit een werkopdracht.

#### Work order

Туре	Business Object

Een autorisatie voor het uitvoeren van een activiteit.

## Work plan

Type	Business Object
	,

Een omschrijving van alle werkzaamheden die uitgevoerd moeten worden.

#### Work tool

Type	Business Object
. , pc	Business object

Een gebruiksvoorwerp zoals een stuk gereedschap (bouwmaterieel) of voertuig (rollend materieel) dat wordt gebruikt om te werken aan het energienet.

### Worker

Type Business Object

## Worker agreement

Type Business Object

## Worker deployment

Type Business Object

Het (gevraagde, geplande of daadwerkelijke) verbruik van de capaciteit van medewerkers.

## Worker performance

Type Business Object

### Worker remuneration

Type Business Object

# Other

## C. Core Business Capabilities

**Type** Grouping

C. Core Business Capabilities

**Type** Grouping

C. Core Capabilities

**Type** Grouping

E. Enterprise Capabilities

**Type** Grouping

# Relations

## Composition relation

Туре	Composition relation
Source	C.3.2. Maintain energy grids
Target	C.3.2.1. Inventorise and analyse grid and grid component status

# Composition relation

Туре	Composition relation
Source	E.5.2. Close and monitor contracts with suppliers
Target	E. 5.2.2. Close goods and services contracts

# Composition relation

Туре	Composition relation
Source	E.4.3. Deliver digital products
Target	E. 4.3.1. Interact on digital products

# Composition relation

Туре	Composition relation
Source	E.3.1. Develop and manage employee strategy and plans
Target	E. 3.1.3. Design and transform organisation

# Composition relation

Туре	Composition relation
Source	C.5.3. Execute work
Target	C.5.3.5. Execute work

# Composition relation

Туре	Composition relation
Source	E.7.2. Acquire and manage financing
Target	E. 7.2.2. Manage asset values

# Composition relation

Туре	Composition relation
Source	E.1.3. Manage enterprise transformation
Target	E. 1.3.2. Develop change portfolio / develop a roadmap

Туре	Composition relation
Source	E.4.1. Develop digital technology strategy and manage digital product portfolio
	E. 4.1.1. Develop and manage digital technology strategy

Туре	Composition relation
Source	C.5.3. Execute work
Target	C.5.3.3. Operationally plan work

## Composition relation

Туре	Composition relation
Source	C.2. Transport Energy
Target	C.2.2. Restore energy transport

# Composition relation

Туре	Composition relation
Source	E.2.2. Manage data
Target	E. 2.2.1. Define and maintain data

## Composition relation

Туре	Composition relation
Source	C.5.4. Support work
Target	C.5.4.4. Distribute goods physically

## Composition relation

Туре	Composition relation
Source	E.5. Obtain goods and services
Target	E.5.2. Close and monitor contracts with suppliers

## Composition relation

Туре	Composition relation
Source	C.4.2. Distribute measurements
Target	C.4.2.2. Make measurements available on demand

# Composition relation

Туре	Composition relation
Source	E.1.4. Ensure business continuity and compliance
Target	E. 1.4.2. Manage information security

## Composition relation

Туре	Composition relation
Source	C.6.3. Perform/facilitate market processes
Target	C.6.3.3. Determine energy exchange

# Specialization relation

Туре	Specialization relation
Source	Damage compensation
Target	Klantzaak

Туре	Composition relation	
Source	C.1.4. Limit revenue loss	
Target	C.1.4.4. Monitor and reduce connections without contract	

# Composition relation

Туре	Composition relation
Source	E.5. Obtain goods and services
Target	E.5.1. Obtain goods and services

## Composition relation

Туре	Composition relation	
Source	C.4.2. Distribute measurements	
Target	C.4.2.1. Make measurements available immediately	

# Composition relation

Туре	Composition relation
Source	E.6.1. Manage real estate
Target	E. 6.1.3. Maintain real estate

## Composition relation

Туре	Composition relation
Source	C.1.2. Acquire and manage contracts
Target	C.1.2.1. Quote products to customers

# Composition relation

Туре	Composition relation	
Source	C.3.1. Expand, replace and renew energy grids	
	C.3.1.1. Collect and analyse/simulate (changed) needs for capacity and functionality	

## Composition relation

Туре	Composition relation
Source	E.7.3. Manage financial transactions and ledger
Target	E. 7.3.2. Manage financial ledger

# Composition relation

Туре	Composition relation
Source	C.1.3. Invoice and collect
Target	C.1.3.3. Manage and collect outstanding debts

# Aggregation relation

Туре	Aggregation relation	
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Source	E. Enterprise Capabilities
Target	E.2. Develop and manage processes and data

Туре	Composition relation
Source	C.1.1. Serve customers and maintain relations
Target	C.1.1.6. Monitor and influence customer experience

# Composition relation

Туре	Composition relation
Source	E.1.2. Align stakeholders
Target	E. 1.2.4. Provide external accountability

# Composition relation

Туре	Composition relation
Source	C.1.1. Serve customers and maintain relations
Target	C.1.1.4. Maintain relationship with customers

# Composition relation

Туре	Composition relation
Source	E.3.3. Retain employees
Target	E. 3.3.1. Manage the relation with employees

## Composition relation

Туре	Composition relation
Source	C.5.2. Direct work execution
Target	C.5.2.3. Coordinate work execution

# Composition relation

Туре	Composition relation
Source	C.2.1. Realise energy transport
Target	C.2.1.2 Monitor the operation of grid components

## Composition relation

Туре	Composition relation
Source	E.7.1. Create and monitor finance strategy and plans and financial justification
	E. 7.1.3. Report financial information and consultancy

Туре	Composition relation
Source	C.6.2. Manage market data
Target	C.6.2.2. Manage installations behind connections

Туре	Composition relation
Source	E.2.2. Manage data
Target	E. 2.2.2. Assure data quality

# Composition relation

Туре	Composition relation
Source	C.2.3. Create transport and switching plans
Target	C.2.3.1. Plan and analyse transport

# Composition relation

Туре	Composition relation
Source	C.3.2. Maintain energy grids
Target	C.3.2.2. Determine and value grid risks on quality

## Composition relation

Туре	Composition relation
Source	E.1.3. Manage enterprise transformation
Target	E. 1.3.3 Manage change portfolio items

## Composition relation

Туре	Composition relation
Source	E.7.1. Create and monitor finance strategy and plans and financial justification
	E. 7.1.4. Publish annual report

# Composition relation

Туре	Composition relation
Source	C.3.3. Establish energy grid guidelines and patterns
Target	C.3.3.5. Develop grid components

# Composition relation

Туре	Composition relation
Source	E.4.4. Assure Digital products
Target	E. 4.4.2. Assure operation of digital products

## Composition relation

Туре	Composition relation
Source	C.3.1. Expand, replace and renew energy grids
	C.3.1.3. Analyse alternatives for mitigation risk on capacity and/or
	functionality and determine mitigation measures

Туре	Composition relation
Source	E.4. Develop and maintain digital technology

Target	E.4.3. Deliver digital products
	9 1

Туре	Composition relation
Source	C.1.4. Limit revenue loss
Target	C.1.4.3. Determine compensation for damage caused by work activities

## Specialization relation

Туре	Specialization relation
Source	Telecom component
Target	Grid component

# Specialization relation

Туре	Specialization relation
Source	Secondary grid component
Target	Grid component

## Composition relation

Туре	Composition relation
Source	C.1.1. Serve customers and maintain relations
Target	C.1.1.5 Collect energy demand

# Composition relation

Туре	Composition relation
Source	C.1. Serve Customers
Target	C.1.3. Invoice and collect

## Composition relation

Туре	Composition relation
Source	C.2.2. Restore energy transport
Target	C.2.2.1. Classify disturbances

# Composition relation

Туре	Composition relation
Source	E.1.1. Formulate strategy
Target	E. 1.1.5. Monitor business performance

# Aggregation relation

Туре	Aggregation relation
Source	E. Enterprise Capabilities
Target	E.4. Develop and maintain digital technology

Туре	Composition relation

Source	C.5. Facilitate the energy market
Target	C.5.3. Execute work

Туре	Composition relation
Source	C.6.2. Manage market data
Target	C.6.2.3. Manage congestion areas

# Composition relation

Туре	Composition relation
Source	C.5.2. Direct work execution
Target	C.5.2.2. Issue work to execution

# Composition relation

Туре	Composition relation
Source	E.3.1. Develop and manage employee strategy and plans
Target	E. 3.1.2. Develop and manage employee plans

# Composition relation

Туре	Composition relation
Source	C.3.1. Expand, replace and renew energy grids
Target	C.3.1.5. Create Functional requirements/design

## Composition relation

Туре	Composition relation
Source	E.1.3. Manage enterprise transformation
Target	E. 1.3.1. Define enterprise architecture

# Composition relation

Туре	Composition relation
Source	C.1.1. Serve customers and maintain relations
Target	C.1.1.3 Determine contact person/responsible person for location

## Composition relation

Туре	Composition relation
Source	C.1.1. Serve customers and maintain relations
Target	C.1.1.2. Handle customer report/question/request

Туре	Composition relation
Source	C.1.1. Serve customers and maintain relations
Target	C.1.1.4. Maintain relationship with customers

Туре	Composition relation
Source	E.3. Recruit and manage human capital
Target	E.3.2. Recruite and exit employees

## Composition relation

Туре	Composition relation
Source	C.1.4. Limit revenue loss
Target	C.1.4.2. Determine disturbance compensation

# Composition relation

Туре	Composition relation
Source	C.1.4. Limit revenue loss
Target	C.1.4.5. Fight fraud

## Composition relation

Туре	Composition relation
Source	C.2.2. Restore energy transport
Target	C.2.2. Assign disturbances

# Composition relation

Туре	Composition relation
Source	E.4.2. Develop digital products
Target	E. 4.2.2. Test digital products

## Aggregation relation

Туре	Aggregation relation
Source	E. Enterprise Capabilities
Target	E.1. Develop and control business direction

# Composition relation

Туре	Composition relation
Source	E.6.2. Manage facilities
Target	E. 6.2.1. Manage real estate facilities

## Composition relation

Туре	Composition relation
Source	C.6.3. Perform/facilitate market processes
Target	C.6.3.4. Allocate energy exchange to market parties

Туре	Composition relation
Source	C.6.1. Serve market parties and maintain relations
Target	C.6.1.3. Close contracts for market services

Туре	Composition relation
Source	C.6.1. Serve market parties and maintain relations
Target	C.6.1.1. Maintain relations with market parties

# Composition relation

Туре	Composition relation
Source	C.2.2. Restore energy transport
Target	C.2.2.3. Analyse disturbances

## Composition relation

Туре	Composition relation
Source	C.5.4. Support work
Target	C.5.4.1. Create and manage standard construction specifications

# Composition relation

Туре	Composition relation
Source	E.1. Develop and control business direction
Target	E.1.2. Align stakeholders

## Composition relation

Туре	Composition relation
Source	C.6.4. Enable market data distribution
Target	C.6.4.3. Manage issued permissions

# Composition relation

Туре	Composition relation
Source	C.1. Serve Customers
Target	C.1.4. Limit revenue loss

## Composition relation

Туре	Composition relation
Source	C.1. Serve Customers
Target	C.1.1. Serve customers and maintain relations

# Composition relation

Туре	Composition relation
Source	E.7. Manage finance
	E.7.1. Create and monitor finance strategy and plans and financial justification
	justification

Туре	Composition relation
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Source	C.3.3. Establish energy grid guidelines and patterns
Target	C.3.3.3. Develop strategy on energy grids

Туре	Composition relation
Source	E.7.1. Create and monitor finance strategy and plans and financial justification
	E. 7.1.2. Plan finance

# Composition relation

Туре	Composition relation
Source	E.1.1. Formulate strategy
Target	E. 1.1.1. Research and analyse the market

## Composition relation

Туре	Composition relation
Source	C.5.3. Execute work
Target	C.5.3.7. Complete work on energy grid components administratively

# Composition relation

Туре	Composition relation
Source	C.3.1. Expand, replace and renew energy grids
Target	C.3.1.4. (Long-term) plan measures on capacity and/or functionality

## Composition relation

Туре	Composition relation
Source	E.3.2. Recruite and exit employees
Target	E. 3.2.3. Exit employees

# Composition relation

Туре	Composition relation
Source	E.7.2. Acquire and manage financing
Target	E. 7.2.3. Manage liquid assets

# Aggregation relation

Туре	Aggregation relation
Source	E. Enterprise Capabilities
Target	E.7. Manage finance

Туре	Composition relation
Source	C.5.3. Execute work
Target	C.5.3.6. Commission and decommision grid components on premises

Туре	Composition relation
Source	C.2.2. Restore energy transport
Target	C.2.2.4. Recover from disturbances and outages

## Composition relation

Туре	Composition relation
Source	C.4.1. Obtain measurements
Target	C.4.1.4. Validate measurements

# Composition relation

Туре	Composition relation
Source	C.5.2. Direct work execution
Target	C.5.2.4. Evaluate work execution

## Composition relation

Туре	Composition relation
Source	C.5.4. Support work
Target	C.5.4.2. Manage execution capacity

## Composition relation

Туре	Composition relation
Source	C.5. Facilitate the energy market
Target	C.5.2. Direct work execution

## Composition relation

Туре	Composition relation
Source	C.1.1. Serve customers and maintain relations
Target	C.1.1.1 Provide service to customers

# Composition relation

Туре	Composition relation
Source	C.6.3. Perform/facilitate market processes
Target	C.6.3.6. Manage upward or downward regulation bids

# Composition relation

Туре	Composition relation
Source	E.1. Develop and control business direction
Target	E.1.4. Ensure business continuity and compliance

Туре	Composition relation
Source	C.6.1. Serve market parties and maintain relations
Target	C.6.1.2. Handle questions of market parties

Туре	Composition relation
Source	C.6. Perform work on energy grids
Target	C.6.1. Serve market parties and maintain relations

## Composition relation

Туре	Composition relation
Source	E.1.4. Ensure business continuity and compliance
Target	E. 1.4.6. Manage legal affairs

#### Composition relation

Туре	Composition relation
Source	C.5.4. Support work
Target	C.5.4.3. Manage warehouses and stock

## Composition relation

Туре	Composition relation
Source	C.5.4. Support work
Target	C.5.4.5. Maintain equipment

#### Specialization relation

Туре	Specialization relation
Source	Energy theft
Target	Klantzaak

## Composition relation

Туре	Composition relation
Source	C.3.2. Maintain energy grids
	C.3.2.4. Determine (multi-)year planning for maintenance and
	inspections

#### Composition relation

Туре	Composition relation
Source	E.7.2. Acquire and manage financing
Target	E. 7.2.1. Acquire financing

## Composition relation

Туре	Composition relation
Source	E.4.3. Deliver digital products
Target	E. 4.3.2. Fulfil digital products

<b>Type</b> Composition relation	
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Source	C.3.3. Establish energy grid guidelines and patterns
Target	C.3.3.1. Develope a vision on energy grids

Туре	Composition relation
Source	E.3. Recruit and manage human capital
Target	E.3.3. Retain employees

## Composition relation

Туре	Composition relation
Source	C.5.3. Execute work
Target	C.5.3.1. Create preliminary and final design of energy grids

## Composition relation

Туре	Composition relation
Source	C.4. Measure energy flows and energy grids
Target	C.4.1. Obtain measurements

## Composition relation

Туре	Composition relation
Source	C.1.3. Invoice and collect
Target	C.1.3.2. Create and send invoice

#### Composition relation

Туре	Composition relation
Source	E.1.4. Ensure business continuity and compliance
Target	E. 1.4.4. Manage business continuity

# Composition relation

Туре	Composition relation
Source	E.3.3. Retain employees
Target	E. 3.3.2. Manage employee (re)assigment

#### Composition relation

Туре	Composition relation
Source	C.2.3. Create transport and switching plans
Target	C.2.3.2. Determine impact of (planned) outages

Туре	Composition relation
Source	C.1.2. Acquire and manage contracts
Target	C.1.2.3. Develop and manage products and services

Туре	Composition relation
Source	E.2.1. Manage processes
Target	E. 2.1.2. Orchestrate processes

## Composition relation

Туре	Composition relation
Source	C.6.4. Enable market data distribution
Target	C.6.4.2. Make open data available for third parties

## Aggregation relation

Туре	Aggregation relation
Source	E. Enterprise Capabilities
Target	E.5. Obtain goods and services

#### Composition relation

Туре	Composition relation
Source	C.6.3. Perform/facilitate market processes
Target	C.6.3.2. Exchange energy predictions

## Composition relation

Туре	Composition relation
Source	E.6. Manage buildings and facilities
Target	E.6.2. Manage facilities

## Composition relation

Туре	Composition relation
Source	E.7.1. Create and monitor finance strategy and plans and financial justification
	E. 7.1.1. Formulate finance strategy

## Composition relation

Туре	Composition relation
Source	C.3.2. Maintain energy grids
Target	C.3.2.5. Provide and monitor maintenance and inspection orders

#### Composition relation

Туре	Composition relation
Source	E.5.2. Close and monitor contracts with suppliers
Target	E. 5.2.1. Manage supplier relations

Туре	Composition relation
Source	C.4.1. Obtain measurements

Target	C.4.1.2. Collect measurements
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Туре	Composition relation
Source	C.3.2. Maintain energy grids
	C.3.2.3. Analyse alternatives to mitigate quality risk and determine
	mitigating measures

#### Composition relation

Туре	Composition relation
Source	C.5.1. Create and maintain work portfolio
Target	C.5.1.1. Prepare and maintain work portfolio

## Composition relation

Туре	Composition relation
Source	C.6.1. Serve market parties and maintain relations
Target	C.6.1.4. Manage energy markets

#### Composition relation

n
ess continuity and compliance
d adjust personal safety, health, environment and
E

## Composition relation

Туре	Composition relation
Source	E.3.3. Retain employees
Target	E. 3.3.5. Account for leave

## Composition relation

Туре	Composition relation
Source	E.4.1. Develop digital technology strategy and manage digital product portfolio
	E. 4.1.2. Manage digital product portfolio

## Composition relation

Туре	Composition relation
Source	C.3.1. Expand, replace and renew energy grids
Target	C.3.1.8. Issue, monitor and record grid adjustments

Туре	Composition relation
Source	C.2.1. Realise energy transport
Target	C.2.1.5. Include energy grids in the control of energy transport

Туре	Composition relation
Source	C.1.3. Invoice and collect
Target	C.1.3.1. Calculate compensation for services rendered

## Composition relation

Туре	Composition relation
Source	C.5.3. Execute work
Target	C.5.3.2. Prepare execution of work

## Composition relation

Туре	Composition relation
Source	C.3.3. Establish energy grid guidelines and patterns
Target	C.3.3.2. Identify strategic risks on energy grids

#### Composition relation

Туре	Composition relation
Source	C.3.1. Expand, replace and renew energy grids
Target	C.3.1.2. Determine and value grid risks on capacity and/or functionality

## Composition relation

Туре	Composition relation
Source	C.6.3. Perform/facilitate market processes
Target	C.6.3.1. Execute energy market procedures

#### Composition relation

Туре	Composition relation
Source	E.2. Develop and manage processes and data
Target	E.2.1. Manage processes

## Composition relation

Туре	Composition relation
Source	E.7.3. Manage financial transactions and ledger
Target	E. 7.3.3. Perform financial controls

#### Composition relation

Туре	Composition relation
Source	C.6. Perform work on energy grids
Target	C.6.4. Enable market data distribution

Туре	Composition relation
Source	C.6.4. Enable market data distribution
Target	C.6.4.1. Make market data available to parties

Туре	Composition relation
Source	C.3.2. Maintain energy grids
Target	C.3.2.8. Purchase and minimize technical grid loss

## Composition relation

Туре	Composition relation
Source	E.3.4. Develop employees
Target	E. 3.4.2. Educate and certificate employees

#### Composition relation

Туре	Composition relation
Source	E.2. Develop and manage processes and data
Target	E.2.2. Manage data

## Aggregation relation

Туре	Aggregation relation
Source	E. Enterprise Capabilities
Target	E.6. Manage buildings and facilities

#### Composition relation

Туре	Composition relation
Source	C.3.1. Expand, replace and renew energy grids
Target	C.3.1.7. Obtain route permits / lay down right in rem

## Composition relation

Туре	Composition relation
Source	E.4. Develop and maintain digital technology
Target	E.4.4. Assure Digital products

#### Composition relation

Туре	Composition relation
Source	E.6.1. Manage real estate
Target	E. 6.1.1. Develop and manage real estate strategy and plans

## Composition relation

Туре	Composition relation
Source	C.6. Perform work on energy grids
Target	C.6.2. Manage market data

Туре	Composition relation
Source	E.1.2. Align stakeholders

E. 1.2.3. Develop industry collaboration
--

Туре	Composition relation
Source	C.3.3. Establish energy grid guidelines and patterns
Target	C.3.3.4. Develop and maintain policies and standards on energy grids

#### Specialization relation

Туре	Specialization relation
Source	Primary grid component
Target	Grid component

## Aggregation relation

Туре	Aggregation relation
Source	E. Enterprise Capabilities
Target	E.3. Recruit and manage human capital

#### Composition relation

Туре	Composition relation
Source	E.1.4. Ensure business continuity and compliance
Target	E. 1.4.3. Manage privacy

## Composition relation

Туре	Composition relation
Source	E.1.2. Align stakeholders
Target	E. 1.2.2. Monitor and influence laws and regulations

#### Composition relation

Туре	Composition relation
Source	E.7. Manage finance
Target	E.7.3. Manage financial transactions and ledger

## Composition relation

Туре	Composition relation
Source	E.1.4. Ensure business continuity and compliance
Target	E. 1.4.7. Manage crises

#### Composition relation

Туре	Composition relation
Source	E.4.4. Assure Digital products
Target	E. 4.4.1. Control digital product performance agreements

Туре	Composition relation

Source	E.1.1. Formulate strategy
Target	E. 1.1.2. Define and position brand

Туре	Composition relation
Source	C.5.2. Direct work execution
Target	C.5.2.1. Advise clients on work

## Composition relation

Туре	Composition relation
Source	E.3.3. Retain employees
Target	E. 3.3.4. Manage sick leave

## Composition relation

Туре	Composition relation
Source	C.2.2. Restore energy transport
Target	C.2.2.5. Initiate permanent disturbance recovery

## Composition relation

Туре	Composition relation
Source	C.4.1. Obtain measurements
Target	C.4.1.3. Make measurements interpretable

#### Composition relation

Туре	Composition relation
Source	C.3.2. Maintain energy grids
Target	C.3.2.7. Prevent excavation damage

## Composition relation

Туре	Composition relation
Source	E.4. Develop and maintain digital technology
	E.4.1. Develop digital technology strategy and manage digital product
	portfolio

## Composition relation

Туре	Composition relation
Source	E.3. Recruit and manage human capital
Target	E.3.1. Develop and manage employee strategy and plans

Туре	Composition relation
Source	C.2. Transport Energy
Target	C.2.3. Create transport and switching plans

Туре	Composition relation
Source	C.5.3. Execute work
Target	C.5.3.4. Secure the work environment

#### Composition relation

Туре	Composition relation
Source	C.5. Facilitate the energy market
Target	C.5.4. Support work

## Composition relation

Туре	Composition relation
Source	E.7. Manage finance
Target	E.7.2. Acquire and manage financing

#### Composition relation

Туре	Composition relation
Source	C.3.3. Establish energy grid guidelines and patterns
Target	C.3.3.6. Translate external regulations into guidelines

## Composition relation

Туре	Composition relation
Source	C.6.3. Perform/facilitate market processes
Target	C.6.3.5. Communicate upward or downward regulation demand

## Composition relation

Туре	Composition relation
Source	E.1.3. Manage enterprise transformation
Target	E. 1.3.4. Manage research and innovation

## Composition relation

Туре	Composition relation
Source	E.1. Develop and control business direction
Target	E.1.3. Manage enterprise transformation

#### Composition relation

Туре	Composition relation
Source	C.2. Transport Energy
Target	C.2.1. Realise energy transport

Туре	Composition relation
Source	E.2.2. Manage data
Target	E. 2.2.4. Create and maintain data analytic models

Туре	Composition relation
Source	E.6. Manage buildings and facilities
Target	E.6.1. Manage real estate

## Composition relation

Туре	Composition relation
Source	E.3.1. Develop and manage employee strategy and plans
Target	E. 3.1.1. Develop and manage employee strategy

#### Composition relation

Туре	Composition relation
Source	E.3.2. Recruite and exit employees
Target	E. 3.2.2. Contract employees

## Specialization relation

Туре	Specialization relation
Source	Meetinrichting
Target	Secondary grid component

#### Composition relation

Туре	Composition relation
Source	E.5.1. Obtain goods and services
Target	E. 5.1.1. Develop and manage goods and services strategy

## Composition relation

Туре	Composition relation
Source	E.5.2. Close and monitor contracts with suppliers
Target	E. 5.2.3. Manage application of contracts

#### Composition relation

Туре	Composition relation
Source	E.1.2. Align stakeholders
Target	E. 1.2.1. Inform and manage stakeholders

## Composition relation

Туре	Composition relation
Source	E.3.4. Develop employees
Target	E. 3.4.1. Manage employee performance

Туре	Composition relation
Source	C.4. Measure energy flows and energy grids

Target	C.4.2. Distribute measurements
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Туре	Composition relation
Source	E.6.2. Manage facilities
Target	E. 6.2.2. Manage personal mobility

#### Composition relation

Туре	Composition relation
Source	E.3.4. Develop employees
Target	E. 3.4.3. Realise sustainable empoyability

## Composition relation

Туре	Composition relation
Source	C.2.3. Create transport and switching plans
Target	C.2.3.3. Create switching plans

## Composition relation

Туре	Composition relation
Source	C.3.1. Expand, replace and renew energy grids
Target	C.3.1.6. Perform environmental analysis

## Composition relation

Туре	Composition relation
Source	C.2.1. Realise energy transport
Target	C.2.1.1. Monitor energy transport

#### Composition relation

into

## Composition relation

Туре	Composition relation
Source	E.1. Develop and control business direction
Target	E.1.1. Formulate strategy

Туре	Composition relation
Source	E.7.2. Acquire and manage financing
Target	E. 7.2.4. Manage creditors

Туре	Composition relation
Source	E.3. Recruit and manage human capital
Target	E.3.4. Develop employees

## Specialization relation

Туре	Specialization relation
Source	Claimzaak
Target	Klantzaak

## Composition relation

Туре	Composition relation
Source	C.3.2. Maintain energy grids
	C.3.2.4. Determine (multi-)year planning for maintenance and inspections
	C.3.2.4. Determine (multi-)year planning for maintenance and inspections

## Composition relation

Туре	Composition relation
Source	E.1.1. Formulate strategy
Target	E. 1.1.4. Develop business plan

## Composition relation

Туре	Composition relation
Source	E.3.3. Retain employees
Target	E. 3.3.3. Reward employees

#### Composition relation

Туре	Composition relation
Source	E.3.2. Recruite and exit employees
Target	E. 3.2.1. Recruite and select employees

## Composition relation

Туре	Composition relation
Source	C.3. Manage the development and maintenance of energy grids
Target	C.3.2. Maintain energy grids

#### Composition relation

Туре	Composition relation
Source	E.4. Develop and maintain digital technology
Target	E.4.2. Develop digital products

Туре	Composition relation
Source	C.3.2. Maintain energy grids

C.3.2.6. Investigate malfunctions
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Туре	Composition relation
Source	E.2.1. Manage processes
Target	E. 2.1.1. Define and improve processes

#### Composition relation

Туре	Composition relation
Source	E.6.1. Manage real estate
Target	E. 6.1.2. Obtain, renovate and dispose real estate

## Composition relation

Туре	Composition relation
Source	C.6.2. Manage market data
Target	C.6.2.1. Manage energy grid connections

#### Composition relation

Туре	Composition relation
Source	C.1.2. Acquire and manage contracts
Target	C.1.2.2. Close, adjust, manage and terminate contracts/SLAs

## Composition relation

Туре	Composition relation
Source	C.5. Facilitate the energy market
Target	C.5.1. Create and maintain work portfolio

#### Specialization relation

Туре	Specialization relation
Source	Compensatiezaak
Target	Klantzaak

## Composition relation

Туре	Composition relation
Source	C.1.4. Limit revenue loss
Target	C.1.4.1. Claim damage caused by third parties

#### Composition relation

Туре	Composition relation
Source	E.5.1. Obtain goods and services
Target	E. 5.1.2. Develop and manage goods and services plans

Туре	Composition relation

Source	E.4.2. Develop digital products
Target	E. 4.2.1. Create, adjust and remove digital products

Туре	Composition relation
Source	C.3. Manage the development and maintenance of energy grids
Target	C.3.3. Establish energy grid guidelines and patterns

## Composition relation

Туре	Composition relation
Source	C.2.1. Realise energy transport
Target	C.2.1.4. Commission/decommission energy grids on distance

## Composition relation

Туре	Composition relation
Source	E.1.1. Formulate strategy
Target	E. 1.1.3. Determine strategy

## Composition relation

Туре	Composition relation
Source	E.7.3. Manage financial transactions and ledger
Target	E. 7.3.1. Manage financial transactions

## Composition relation

Туре	Composition relation
Source	C.6. Perform work on energy grids
Target	C.6.3. Perform/facilitate market processes

## Composition relation

Туре	Composition relation
Source	C.2.1. Realise energy transport
Target	C.2.1.3 Control energy transport

#### Composition relation

Туре	Composition relation
Source	C.3. Manage the development and maintenance of energy grids
Target	C.3.1. Expand, replace and renew energy grids

Туре	Composition relation
Source	E.1.4. Ensure business continuity and compliance
Target	E. 1.4.1. Collect and monitor strategic risks

# Specialization relation

Туре	Specialization relation
Source	Klachtzaak
Target	Klantzaak

## Specialization relation

Туре	Specialization relation
Source	Tertiary grid component
Target	Grid component

## Composition relation

Туре	Composition relation
Source	E.2.2. Manage data
Target	E. 2.2.3. Unlock data

#### Specialization relation

Туре	Specialization relation
Source	Contractless situation
Target	Klantzaak

## Composition relation

Туре	Composition relation
Source	C.1. Serve Customers
Target	C.1.2. Acquire and manage contracts

## Composition relation

Туре	Composition relation
Source	E.2.2. Manage data
Target	E. 2.2.5. Archive data

## aangeboden in

Туре	Association relation
Source	Customer Product
Target	Customer quote

#### aanvaarding van

Туре	Association relation
Source	Customer agreement
Target	Customer quote

#### achter

Туре	Association relation
Source	Facility
Target	Connection

## actief op

Туре	Association relation
Source	Market participant
Target	Connection

## afroep van

Туре	Association relation
Source	Upward or downward regulation
Target	Upward or downward regulation offer

## afspraak over of aanvaarding van

Туре	Association relation
Source	Market agreement
Target	Upward or downward regulation offer

#### autorisatie voor

Туре	Association relation
Source	Work order
Target	Work activity

#### basis voor

Туре	Association relation
Source	Customer agreement
Target	Work order

#### basis voor

Туре	Association relation
Source	Customer agreement
Target	Customer invoice

#### basis voor

Туре	Association relation
Source	Transport calculation
Target	Upward or downward regulation demand

#### basis voor

Туре	Association relation
Source	Disturbance
Target	Work order

#### basis voor

Туре	Association relation
Source	Grid modification order

Target Work order

## begin of einde van

Туре	Association relation
Source	Switching step
Target	Non-availability

#### betrokkene in

Туре	Association relation
Source	Market participant
Target	Marktzaak

#### betrokkene in

Туре	Association relation
Source	Customer
Target	Klantzaak

#### demander in

Туре	Association relation
Source	Customer
Target	Energy Market

## gebaseerd op

Туре	Association relation
Source	Work plan
Target	Standard work product

## gepland in

Туре	Association relation
Source	Switching step
Target	Switching plan

# gepland in

Туре	Association relation
Source	Switching step
Target	Work plan

## gepland in

Туре	Association relation
Source	Energy exchange
Target	Energy schedule or forecast

#### in

Type Association relation	
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Source	Connection
Target	Congestion area

## in gebied van

Туре	Association relation
Source	Grid function
Target	Digging message

# in gebied van

Туре	Association relation
Source	Grid function
Target	Environmental analysis

#### indiener van

Туре	Association relation
Source	Customer
Target	Customer quote request

#### indiener van

Туре	Association relation
Source	Market participant
Target	Market request

## ingezet als

Туре	Association relation
Source	Material
Target	Grid component

# ingezet op

Туре	Association relation
Source	Grid component
Target	Grid function

#### met

Туре	Association relation
Source	Customer interaction
Target	Customer

# mitigatie van

Туре	Association relation
Source	Grid modification order
Target	Quality bottleneck

# mitigatie van

Туре	Association relation
Source	Grid modification order
Target	Capacity bottleneck

#### of

Туре	Association relation
Source	Energy grid
Target	Measurement

#### of

Туре	Association relation
Source	Energy Transport
Target	Measurement

#### on

Туре	Association relation
Source	Work
Target	Energy grid

## oorzaak van

Туре	Association relation
Source	Grid function
Target	Quality bottleneck

#### oorzaak van

Туре	Association relation
Source	Grid function
Target	Capacity bottleneck

#### oorzaak van

Туре	Association relation
Source	Disturbance
Target	Non-availability

#### oorzaak van

Туре	Association relation
Source	Non-availability
Target	Outage

#### op

Туре	Association relation
Source	Energy exchange
Target	Connection

#### op

Туре	Association relation
Source	Connection
Target	Connection location

#### op

Туре	Association relation
Source	Grid component performance
Target	Grid function

#### op basis van

Туре	Association relation
Source	Transport calculation
Target	Grid function

#### op basis van

Туре	Association relation
Source	Grid calculation
Target	Grid function

#### over

Туре	Association relation
Source	Energy grid
Target	Energy Transport

#### over

Туре	Association relation
Source	Energy transport
Target	Grid function

# realization of connection service offered on

Туре	Association relation
Source	Energy Market
Target	Energy grid

# realization of transport service offered on

Туре	Association relation
Source	Energy Market
Target	Energy Transport

#### toegewezen aan

Туре	Association relation
Source	Energy exchange

Target	Market participant
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#### uit

Туре	Association relation
Source	Worker deployment
Target	Execution capacity

#### van

Туре	Association relation
Source	Grid component configuration
Target	Grid component

#### van

Туре	Association relation
Source	Grid component condition
Target	Grid component

#### van

Туре	Association relation
Source	Measurement
Target	Energy exchange

#### van

Туре	Association relation
Source	Non-availability
Target	Grid function

#### van

Туре	Association relation
Source	Customer experience
Target	Customer

#### van

Туре	Association relation
Source	Transport demand
Target	Customer

#### van

Туре	Association relation
Source	Customer notification
Target	Customer

#### van

Type Association relation	
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Source	Goods movement
Target	Material

#### van

Туре	Association relation
Source	Switching situation
Target	Grid function

#### van of met

Туре	Association relation
Source	Measurement
Target	Grid function

# verhandeld op

Туре	Association relation
Source	Energy exchange
Target	Energy market

#### verzoek om

Туре	Association relation
Source	Customer quote request
Target	Customer quote

#### verzoek om

Туре	Association relation
Source	Upward or downward regulation demand
Target	Upward or downward regulation offer

#### voor

Туре	Association relation
Source	Work tool
Target	Work activity

#### voor

Туре	Association relation
Source	Right in rem or route permit
Target	Grid function

#### voor

Туре	Association relation
Source	Technical business standard
Target	Grid function

#### voor

Туре	Association relation
Source	Consent from system user
Target	Connection

#### voor

Туре	Association relation
Source	Maintenance or inspection order
Target	Grid component

#### voor

Туре	Association relation
Source	Execution permit
Target	Work activity

#### voor

Туре	Association relation
Source	Grid Design
Target	Grid modification order

#### voor

Туре	Association relation
Source	Worker deployment
Target	Work activity

#### voor

Туре	Association relation
Source	Goods movement
Target	Work activity

# voor uitvoering van

Туре	Association relation
Source	Work order
Target	Work plan

## voor uitvoering van

Туре	Association relation
Source	Work order
Target	Switching plan

#### voorziet in

Туре	Association relation
Source	Maintenance or inspection order
Target	Maintenance or inspection plan

#### voorziet in

Туре	Association relation
Source	Grid modification order
Target	Investment plan

# wederpartij in

Туре	Association relation
Source	Market participant
Target	Market agreement